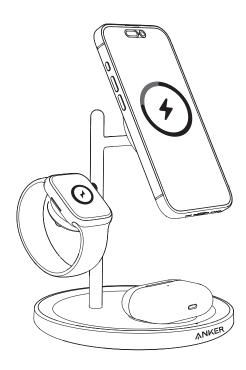
## **Using Your Product**

Wirelessly charge your iPhone, AirPods, and Apple Watch simultaneously.



### **FAQ**

#### Is the wireless charger compatible with Android phones?

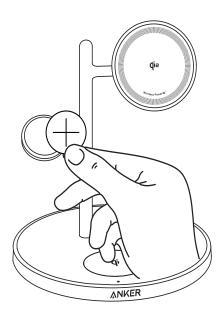
A: This wireless charger is designed exclusively for iPhones that support magnetic wireless charging, starting with iPhone 12 and later models.

#### Can a phone case affect wireless charging?

A: For the best wireless charging experience, we recommend using Apple's official magnetic phone cases. Cases over 2.5 mm thick or non-magnetic may reduce charging efficiency.

#### My watch doesn't stay stable while charging. What can I do?

A: Use the anti-slip sticker included with your wireless charger for your Apple Watch. Follow the instructions in the provided guide to attach it, ensuring stability during charging without compromising functionality.



#### Are the phone and watch charging sections adjustable?

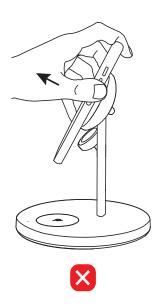
A: The charging modules for the phone and watch are fixed in position to ensure maximum efficiency and stability; they do not adjust for tilt or rotation.

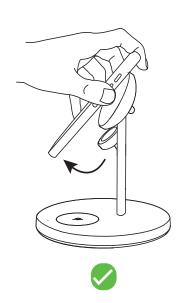
#### Is the product safe to use when it gets warm/hot?

A: It's normal for wireless charging to warm up slightly, especially during intensive use, such as long gaming or streaming sessions. However, it complies with international safety standards, including EN 62368-1 and IEC 62368-1, ensuring safe usage.

#### The charger lifts when I try to remove my phone. How can I prevent this?

A: We suggest following the phone removal technique shown in the guide that comes with your wireless charger. This method helps prevent the charger from moving when you detach your phone, ensuring a smooth experience.





#### Is there a recommended adapter to use with the product for wireless charging?

A: For optimal charging, an original 40W Power Delivery adapter is included with our product. If using a third-party adapter, we recommend selecting one that supports an output of 30W or higher with the PD protocol to ensure adequate charging speed.

Input	iPhone	Apple Watch	Wireless Earbuds
30W and Over	✓	✓	✓
27W	✓	✓	×
20W	✓	×	×
18W	×	✓	✓

# **Specifications**

Input	12V=3A / 15V=2.66A
Output	15W Max /5W Max /5W Max (Phone: 15W Max /Apple Watch: 5W Max /TWS: 5W Max)