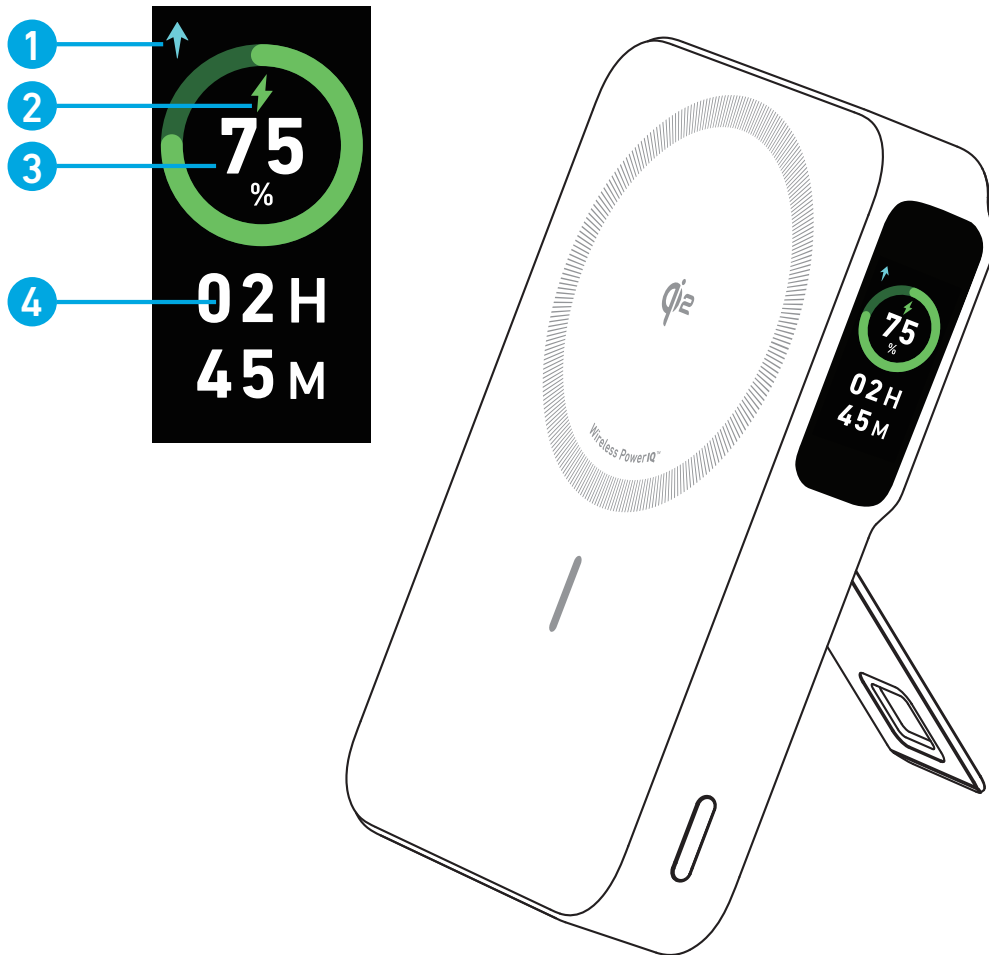


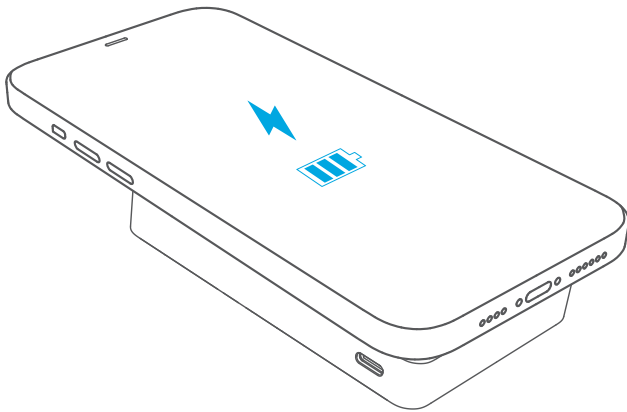
Checking the Battery Level

Press the button once to turn the screen on or off.

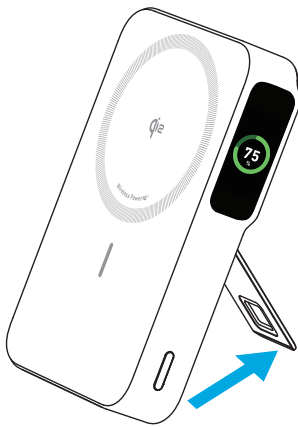


1. Charging
2. Recharging
3. Remaining Battery Percentage
4. Remaining Usage Time / Full Recharge Time

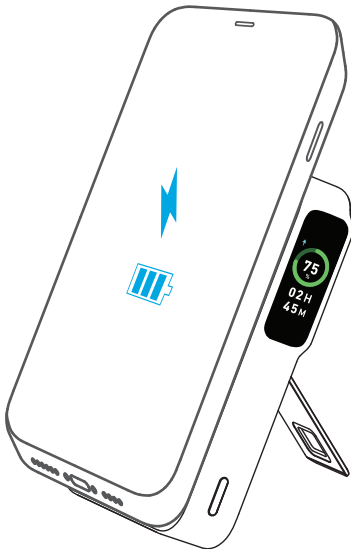
Charging Your Devices Wirelessly



1

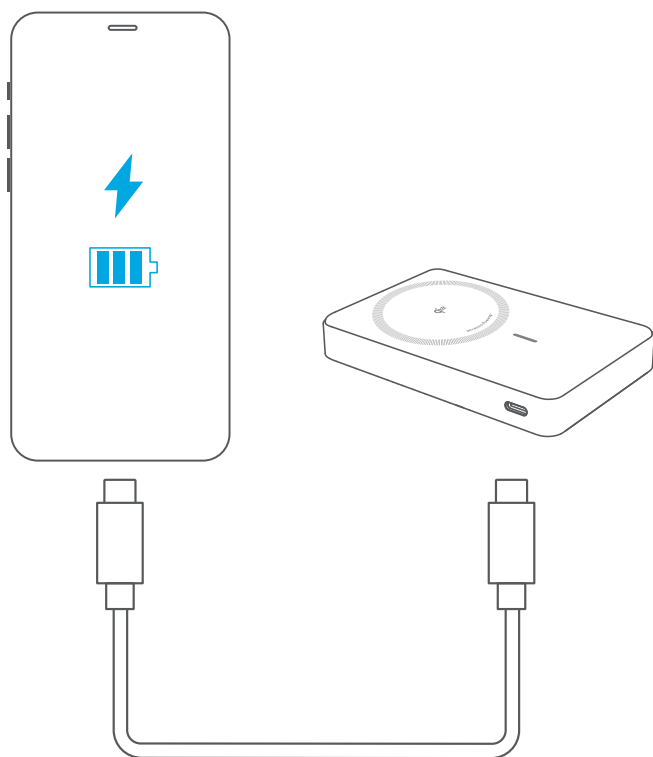


2

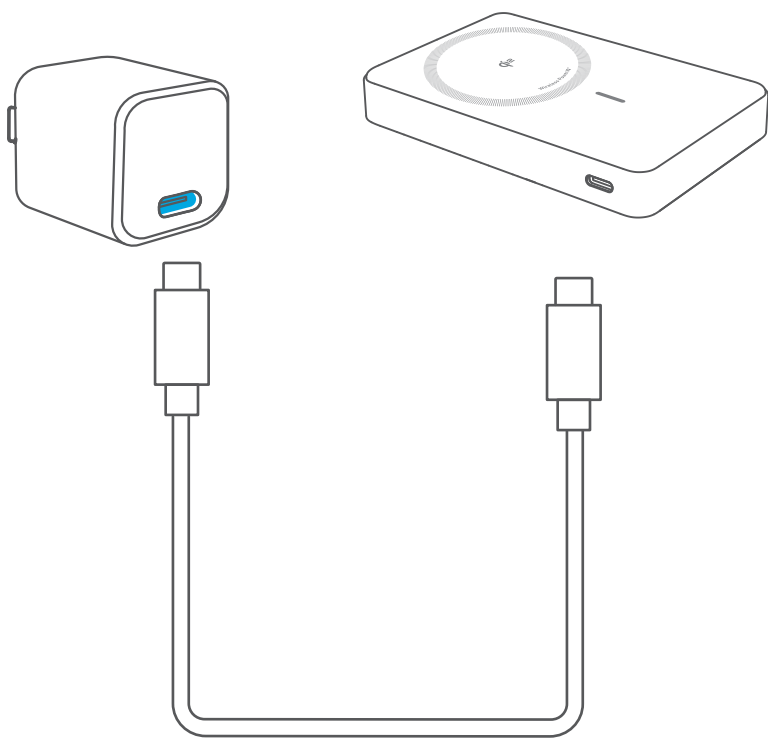


*To manually toggle wireless charging on or off, press the button twice.

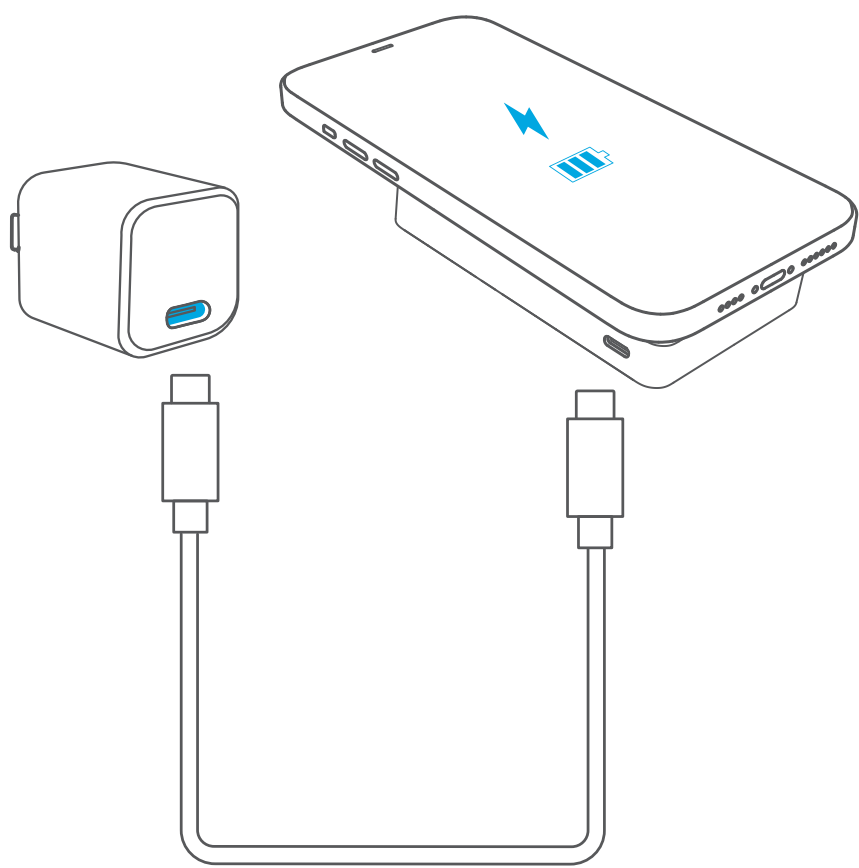
Charging Your Devices With Charging Cables




Recharging Your Power Bank With Charging Cables



Simultaneous Charging and Recharging



Specifications

Cell Capacity	10,000mAh
USB-C Input	5V ⎓ 3A / 9V ⎓ 2.22A
USB-C Output	5V ⎓ 3A / 9V ⎓ 3A
Wireless Output	15W Max
Total Output	18W Max
	QI-ID 22381 The Qi2 logo is a trademark of the Wireless Power Consortium.

FAQ

Q	Is the product safe to use when it gets warm/hot?
A	It's normal for wireless charging to warm up slightly, especially during intensive use, such as long gaming or streaming sessions. However, it complies with international safety standards, ensuring safe usage.

Q Can a phone case affect wireless charging?

A For optimal wireless charging, we recommend using Apple's official magnetic cases. Avoid cases over 2.5 mm thick, non-magnetic, or metal cases, and remove any magnets, cards, or pop grips as they interfere with charging.

Q Why doesn't my phone achieve 15W wireless charging power, and why is the charging circle not displayed?

A Ensure our iPhone (13 series or later) has iOS 17.2 for optimal charging and display; this power bank is not Android-compatible. Please note, when the USB-C port is also charging a device, the wireless charging output will be reduced to 5W.

Q Why is my power bank providing fewer charges than expected?

A The capacity reduction during charging is due to a 30% to 45% energy loss in the battery cells and conversion circuitry. Therefore, a fully charged Anker MagGo Power Bank (10K) offers an estimated 6,000mAh to 7,000mAh to power devices.

Q How can I estimate the number of charges for my device?

A To estimate charges, use this formula: $(\text{Power Bank Capacity} \times 0.62) \div \text{Device Battery Capacity}$. For example, a device with a 3,000mAh battery can receive about 2 charges from this 10,000mAh power bank (calculated as $(10,000\text{mAh} \times 0.62) \div 3,000\text{mAh}$).