




# What's in the Box



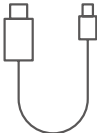
SmartTrack Card E30



Magnetic Charging Adapter

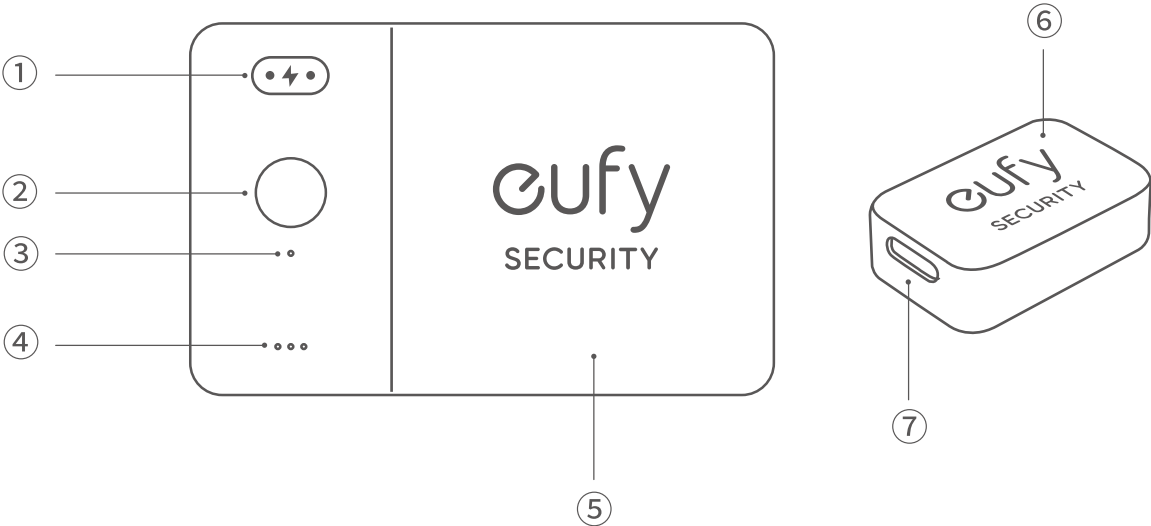


Quick Start Guide



USB-C to USB-C Charging Cable

## At a Glance



1	Charging Contacts
2	Button
3	Charging Indicator
4	Buzzer
5	Lithium Battery
6	Magnetic Charging Adapter
7	USB-C Charging Port

## Working with Apple's Find My App (Apple Users Only)

You can add your eufy SmartTrack Card to Find My on your iPhone, iPad, or iPod touch. When you've left something behind, the Find My network – hundreds of millions of connected devices around the world – helps you track down your device. And it protects your privacy at every step.

### Before Connecting

- An iPhone, iPad, or iPod touch with iOS 14.3 or iPadOS 14.3 or later and two-factor authentication turned on.
- **Find My** enabled.
- Bluetooth turned on.
- A strong Wi-Fi or cellular connection.
- Location Services turned on: Go to **Settings > Privacy > Location Services**.
- To use Precision Finding to get the most accurate location for your eufy SmartTrack Card, turn on Location Access for Find My. Go to **Settings > Privacy > Location Services**, then scroll down and tap **Find My**. Check **While Using the App / While Using the App or Widgets**, then turn on **Precision Location**.

## Add Your Device

1. Open the Find My app, tap +, then tap **Add Other item**.
2. Press and hold the button on your SmartTrack Card for two seconds until you hear a tone.
3. Select an item name from the list, or select **Custom Name** to name your SmartTrack Card, choose an emoji, then tap **Continue**.
4. To register the eufy SmartTrack Card with your Apple ID, tap **Continue** again.
5. Tap **Done**, now you can attach your SmartTrack Card to an item and see it in the Find My app.

## If you can't set up your SmartTrack Card:

- Make sure that your eufy SmartTrack Card is ready for setup, check the Before Connecting section for more.
- If you have multiple eufy SmartTrack Cards to set up, make sure that only one is near your device when you attempt to connect.
- If your SmartTrack Card still won't connect to your device, try to reset it, check the Reset SmartTrack Card section for more.

## If you see a message that says your SmartTrack Card is connected to another Apple ID:

- Make sure you have removed SmartTrack Card in the Find My app of the previous Apple ID if you plan to use it with a different Apple ID.
- If you are adding this device for the first time and encounter this issue, please contact [support@eufy.com](mailto:support@eufy.com) to get help.

## Perform Serial Number Lookup

You can use the Find My app on an iPhone to learn about a eufy Security SmartTrack Card that's been misplaced or lost by its owner. Open the Find My app, scroll to the bottom of the Items tab, then tap **Identify Found Item**. Keep the SmartTrack Card near the iPhone. Once the iPhone has found the SmartTrack Card, select it from the list of found items and you will be taken to a page where you can learn about the item. From this page you can connect to the SmartTrack Card by locating the button on the front, pressing the button twice, you will hear a confirmation sound. Once connected to the item you can tap **Continue On Website** to see if the owner has left a Lost Mode message and you can see the item's serial number.

## Disable Find My Network

1. Press the button three times.
2. Press and hold the button for five seconds until you hear the two sound pattern confirmation.
3. This will stop sharing the location of this item.

## Reset SmartTrack Card

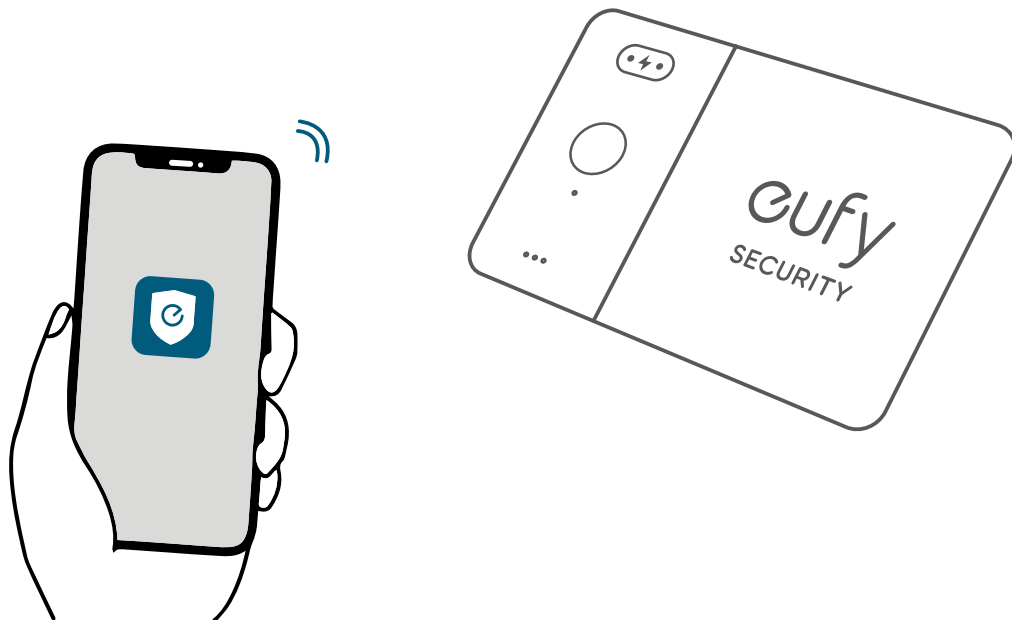
1. Press the button five times within five seconds.
2. Press and hold the button for five seconds until you hear the two sound pattern confirmation. Your SmartTrack Card has been successfully reset.

## Working with eufy Security App

1. Download and install the eufy Security app from the App Store (iOS devices) or Google Play (Android devices).



2. Sign up for a eufy Security account, then follow the on-screen instructions to add your SmartTrack Card to the device list.



### Find Your Phone, Even in Silent Mode

1. Enable **Find Phone** in the eufy Security app.
2. Make sure the eufy Security app has permission to always access location data.
3. Press the button on your SmartTrack Card. If nearby, your phone will make a sound to help you locate it.

### Return of Lost Items with the QR Code

1. If you lose your item, turn on **Lost Mode** in the eufy Security app.
2. Fill in the contact details so you can be reached if your item is found.
3. If someone finds your item, they can find your contact details by scanning the QR code on your SmartTrack Card.

## SmartTrack Card Location Suggestions

Place SmartTrack Card in your wallet.

