WonderLink™ - Compatible eufy Devices

What's in the Box

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Troubleshooting

Customer Service

Important Safety Instructions

WonderLink™ - Compatible eufy Devices

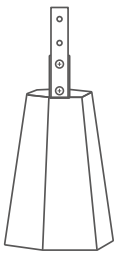
Check this list to find a eufy device that works with Wonderlink™.

Wall Light Cam	Wired Wall Light Cam S100 Solar Wall Light Cam S120
Video Smart Lock	Video Smart Lock S330 Video Smart Lock E330
eufyCam	eufyCam S330 (eufyCam 3) eufyCam S300 (eufyCam 3C) eufyCam S221 (eufyCam 2 Pro) eufyCam S220 (eufyCam 2C Pro) eufyCam 2 eufyCam S210 (eufyCam 2C) eufyCam E eufyCam
Video Doorbell	Video Doorbell E340 (Battery Powered) Video Doorbell S330 Video Doorbell S220 Video Doorbell S210 Video Doorbell C210 Video Doorbell C220 Video Doorbell (Wired) S330
Indoor Cam	Indoor Cam S350 Solo IndoorCam C24 Indoor Cam E220 Solo IndoorCam C22 Solo IndoorCam P22 Indoor Cam Mini
SoloCam	SoloCam S340 SoloCam S220 SoloCam C110 SoloCam C120 SoloCam E210 SoloCam E220 SoloCam S230 (S40)
Outdoor Cam	Outdoor Cam E210 Outdoor Cam E220
Floodlight Cam	Floodlight Camera E340 Floodlight Cam E220 Floodlight Cam E221 Floodlight Cam S330
4G Cam	eufy 4G LTE Cam S330
Garage-Control Cam	Garage-Control Cam E110 Garage-Control Cam E120

What's in the Box

Pole A
(with a lid pre-installed on the upper end)

Pole B × 2



Lamp Base

Silicone Strip Light

Power Adapter

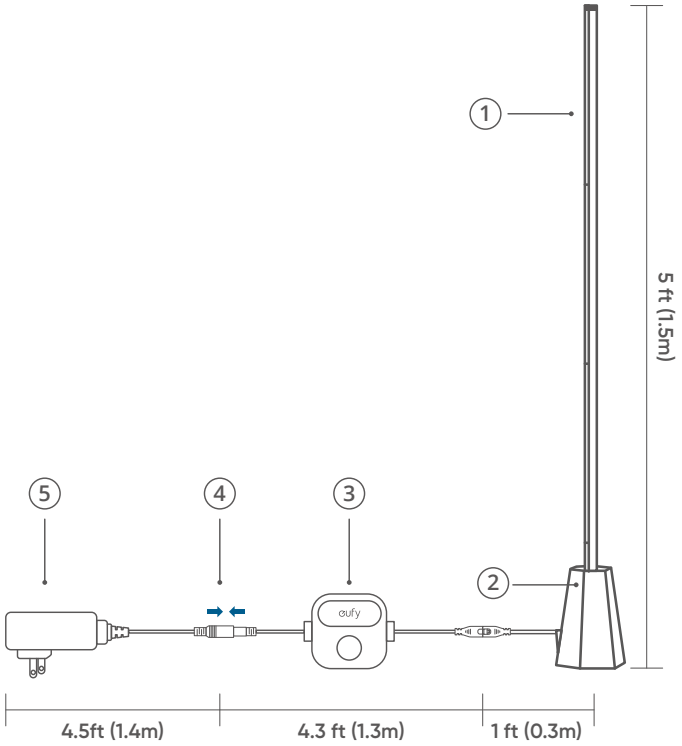
Screws × 9
(including 3 spare screws)

Control Unit

Screw Driver

Quick Start Guide

At a Glance

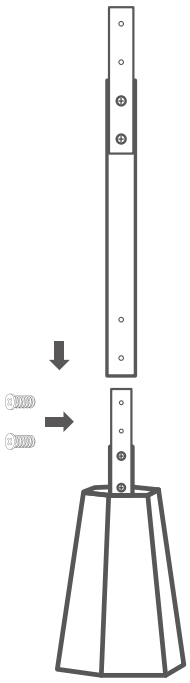


① Lamp Pole
② Lamp Base
③ Control Unit (Power Button)
- Press to turn on/off the lights.
- Press and hold for 2 seconds to enable the pairing mode.

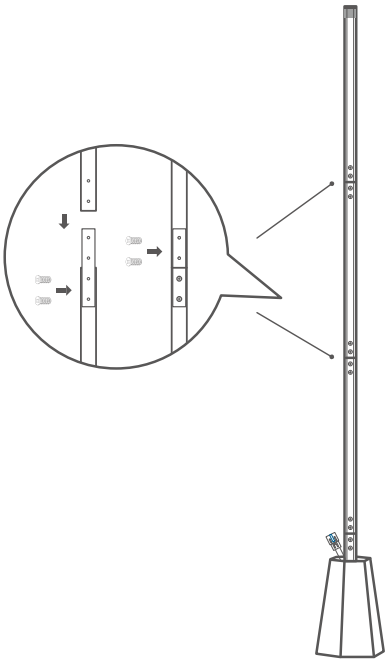
④ Power Connectors
⑤ Power Adapter

Installing your Indoor Lamp

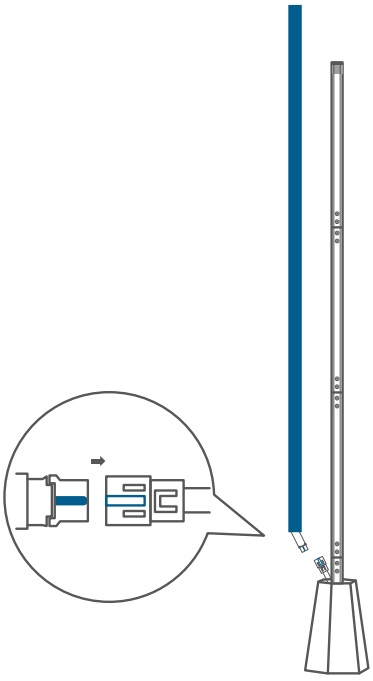
The installation will take approximately 10 minutes.
1. Slide Pole B onto the base, align the screw holes, and tighten with two screws.



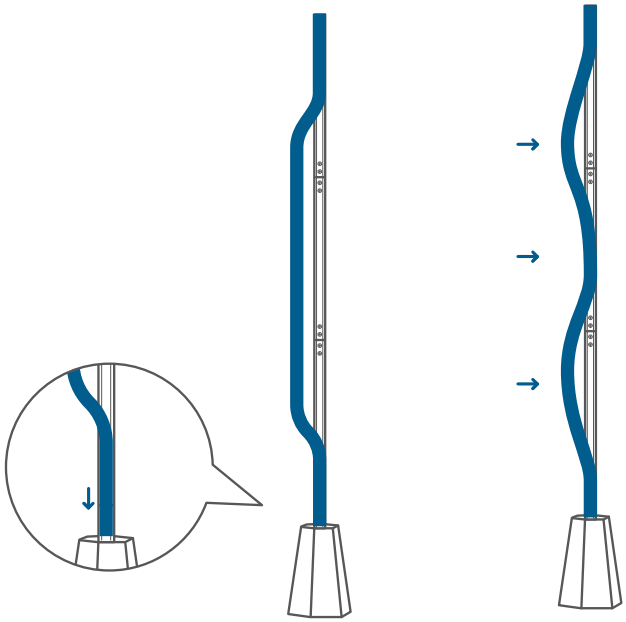
2. Connect the rest of the poles, and ensure Pole A is on top. Align their screw holes and tighten them with two screws for each connection.



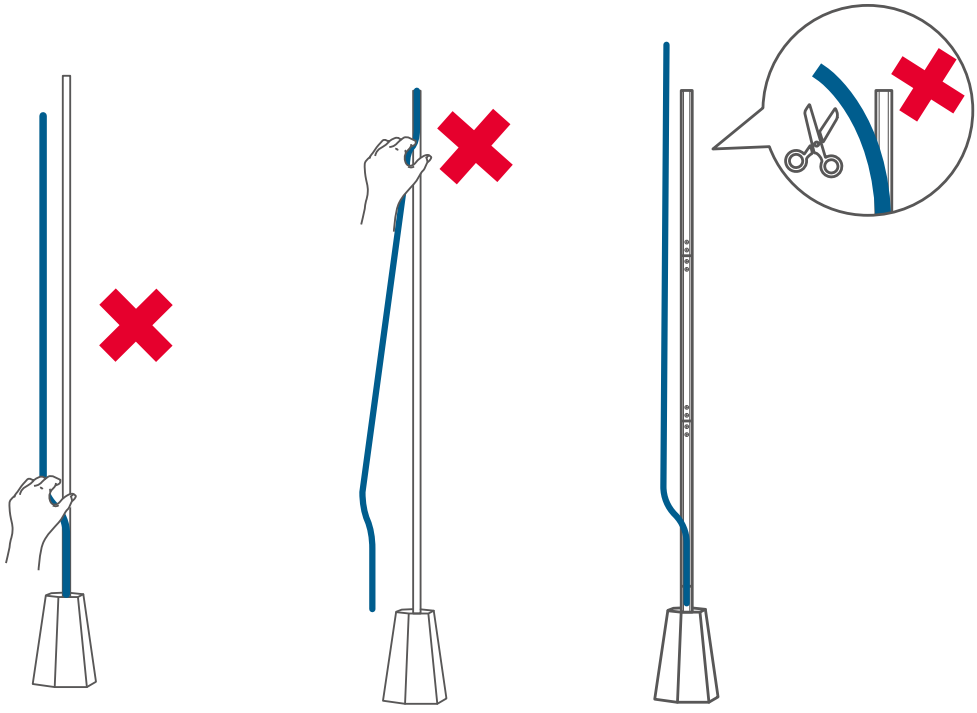
3. Plug the power connector of the light strip into the lamp base.



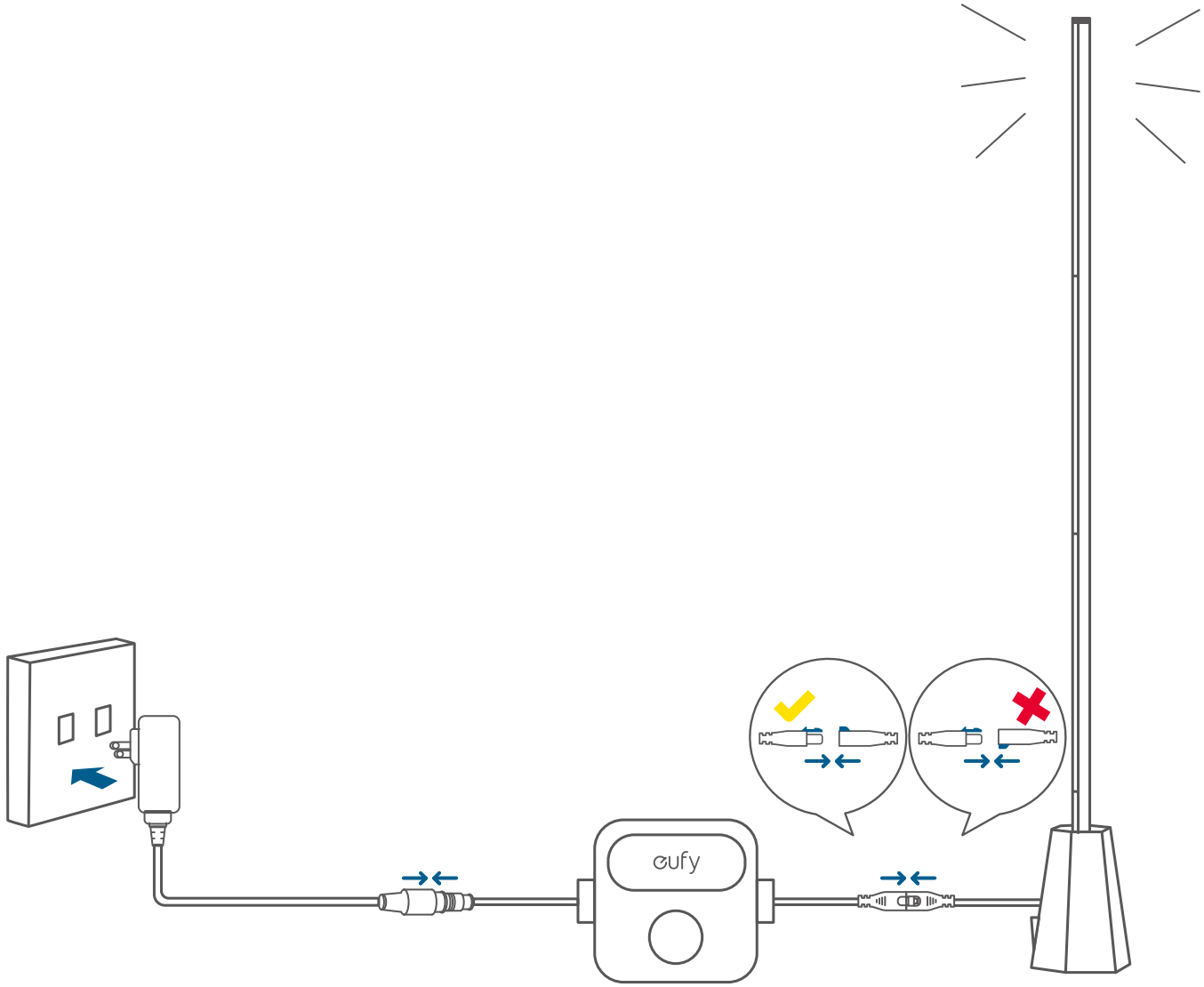
4. Insert the 2 ends of the light strip into the pole first, then press the rest part of the light strip from middle to both ends.



- Do not insert one end of the light strip into the pole and press straight down or up to the other end, otherwise the silicone light strip might be deformed.
- Never cut the light strip. If it is too long, follow step 4 to reinstall the light strip.



5. Connect the control unit to the lamp base, and the power cable to the control unit, and the power adapter into a power outlet, then check if the light is working properly.



- Align the pins of the control unit connector with the slots in the socket before connecting. Make sure the connectors are inserted in correct orientation to prevent electrical damage.

Setting up the System

1. Download and install the eufy Life app, then sign in or create an account.
   - Make sure that the eufy Life app is version 2.11.0 or later to support this light strip.

2. Follow the in-app instructions to add this device and complete the setup.

Specifications

Input (Power Adapter)	24W 120V AC ~, 50/60Hz (US) 100-240V AC ~, 50/60Hz (EU, UK, Australia)
Input (Lights)	24V⎓1A
Component Length	Lamp (including the base): 4.5ft (1.4m) Control Unit Cable: 4.3 ft (1.3m) Power Adapter Cable: 5 ft (1.5m) Cable on the base: 1 ft (0.3m)
Light Displaying Technology	RGBWWIC
Working Temperature	-10°C to 40°C (14°F to 104°F)
IP Ratings	For indoor use only

Troubleshooting

1. Cannot connect to Wi-Fi.

- The 5GHz network is not supported. Please set the router to 2.4GHz and then reset it.
- Do not skip the Wi-Fi connection steps in the app.
- Make sure you have entered the correct Wi-Fi name and password.
- Connect the hotspot of your phone to the product.

2. The light does not glow.

- Unplug the power adapter, disconnect and reconnect all components, and plug the power adapter in again.
- If the problem persists, contact eufy support team for a product replacement.

Customer Service

- Lifetime Technical Support
- 18-month Limited Warranty

Important Safety Instructions

- This product is for indoor use only. Do not use the product in an outdoor environment.
- This product is NOT waterproof. Please avoid water splashing on the product or soaking the product in the water.
- The lamp bead and other internal parts of the product cannot be replaced. If damaged, please contact eufy@support.com for a product replacement.
- Do not allow children to assemble or install this product.
- Be careful with the sharp edge of the product.
- Avoid installing this product in a closed environment or near large heat sources.
- The recommended temperature range for devices and accessories is -10°C to 40°C (14°F to 104°F).
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual, do not use this device in an environment that exceeds the recommended low or high temperature.
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual,

avoid exposing your device to direct sunshine or excessively wet environments.
- For pluggable equipment, the socket outlet should be easily accessible.
- Use only the adapter provided by the manufacturer. Using unauthorized adapters may cause danger and violate the authorized use of the device or the warranty article. External dimmers cannot be used with this product.
- Avoid placing the product near potentially dangerous objects (e.g. candles, glass, etc.).

Default Open Port 1: Wi-Fi (2.4GHz)
Port Description:
1. When powered on for the first time or after a reset, if there is no configured Wi-Fi information, it may enter network pairing mode (such as AP/BLE pairing);
2. In normal working mode, it will automatically connect to the router and save the SSID and password;
3. If you need to switch Wi-Fi configuration, you can use the App or follow the instructions in the manual to reconfigure the network.

Default Open Port 2: BLE (Bluetooth Low Energy)
Port Description:
When the device is not connected to the network, it will enable BLE pairing and broadcast Bluetooth pairing (or scanning). After the network pairing is completed, BLE pairing will automatically be disabled.