

Product Change Notice _ C5-20241130 -EU

Hello installers,
First, thank you for continuing to support Anker SOLIX.
We're adjusting our installation manual to better serve you and ensure optimal equipment performance.
Please review the specific changes below.

0. Abstract

The updated installation guidelines are as follows:
"Do not install the equipment outdoors in salt-affected areas to prevent corrosion. These areas typically include regions within 984 (± 164) feet / 300 (± 50) meters of the coast or prone to sea breezes*. In such areas, install the equipment indoors or in a sheltered location."
The PCN is intended for installers.
Please continue for more details.

1. Vendor

Anker Innovations Co., Ltd.

2. PCN Information

| | | |
|-----------|---------------------|------------------|
| PCN No. | | C5-20241130 |
| Milestone | Issue Date | 30 November 2024 |
| | Implementation Date | 30 November 2024 |

3. Affected Systems and Products

| SKU | Product Name | Model Name |
|----------|-------------------------------|-------------|
| A5102GZ1 | Anker SOLIX X1 Power Module | X1-H3.68K-S |
| A5102GZ2 | Anker SOLIX X1 Power Module | X1-H4.6K-S |
| A5102GZ3 | Anker SOLIX X1 Power Module | X1-H5K-S |
| A5102GZ4 | Anker SOLIX X1 Power Module | X1-H6K-S |
| A5103GZ1 | Anker SOLIX X1 Power Module | X1-H5K-T |
| A5103GZ2 | Anker SOLIX X1 Power Module | X1-H8K-T |
| A5103GZ3 | Anker SOLIX X1 Power Module | X1-H10K-T |
| A5103GZ4 | Anker SOLIX X1 Power Module | X1-H12K-T |
| A5220GZ1 | Anker SOLIX X1 Battery Module | X1-B5-H |

4. Part Number Change

None.

5. Description Of Change

| Impacted Item | Before Change | After Change | Document Link |
|---------------------|---------------|--|---|
| Installation Manual | / | "Do not install the equipment outdoors in salt-affected areas to prevent corrosion. These areas typically include regions within 984 (± 164) feet / 300 (± 50) meters of the coast or prone to sea breezes*. In such areas, install the equipment indoors or in a sheltered location." | Single-Phase: https://support.ankersolix.com/s/articlemanual?pn=A5102B&utm_source=qr&utm_medium=psg Three-Phase: https://support.ankersolix.com/s/articlemanual?pn=A5103B&utm_source=qr&utm_medium=psg |

6. Remarks

For more information about this PCN, contactus:

- Customer Service Hotline: +49 (800) 0002522
- Customer Service Email: support@anker.com
- Online Support: https://support.ankersolix.com/s/?ref=installer&ref=naviMenu_pps

We believe these changes will bring about a better end-user experience. Thank you again for your support and trust in Anker SOLIX.

Kind regards, The Anker SOLIX Team

