Product Change Notice _ Anker SOLIX X1_C5-20241130 - Americas¹

Hello partners,

First, thank you for continuing to support Anker SOLIX.

We're adjusting our installation manual to better serve you and ensure optimal equipment performance. Please review the specific changes below.

0. Abstract

The updated installation guidelines are as follows:

"Do not install the equipment outdoors in salt-affected areas to prevent corrosion. These areas typically include regions within 984 (\pm 164) feet / 300 (\pm 50) meters of the coast or prone to sea breezes*. In such areas, install the equipment indoors or in a sheltered location."

The PCN is intended for installers.

Please continue for more details.

1. Vendor

Anker Innovations Co., Ltd.

2. PCN Information

PCN No.		C5-20241130
Milestone	Issue Date	30 November 2024
	Implementation Date	30 November 2024

3. Affected Systems and Products

SKU	Product Name	Model Name	
A5101JZ3	Anker SOLIX X1 Power Module	X1-P6K-US	
A5220JZ1	Anker SOLIX X1 Battery Module	X1-B5-H	
A5341JZ1	Backup Controller	Backup Controller 200-H	

4. Part Number Change

None.

5. Description Of Change

Impacted Item	Before Change	After Change	Document Link
Installation Manual	/	"Do not install the equipment outdoors in salt-affected areas to prevent corrosion. These areas typically include regions within 984 (±164) feet / 300 (±50) meters of the coast or prone to sea breezes*. In such areas, install the equipment indoors or in a sheltered location."	https://support.anker solix.com/s/download - preview?urlname=Ank er-SOLIX-X1-X1-P6K- US-X1-B5-H-Backup- Controller-200-H- Installer-Guide

6. Remarks

For more information about this PCN, contact us:

- Customer Service Hotline: +1 (800)988-5541
- Customer Service Email: support@anker.com
- Online Support: Anker SOLIX Support | Official Anker SOLIX Help Center

We believe these changes will bring about a better end-user experience. Thank you again for your support and trust in Anker SOLIX.

Kind regards, The Anker SOLIX Team

¹Americas include the United States, Canada, Mexico, Panama, Ecuador, and the Dominican Republic.