eufy ExpertSecure System

eufy ExpertSecure system is a comprehensive home security system designed to provide 24/7 protection, monitoring, and emergency response by integrating multiple security devices into a unified smart security ecosystem. The core of the system is the HomeBase Professional, which acts as a central hub, connecting and managing all security devices wirelessly or via wired PoE.

Key security devices include motion sensors, entry sensors, indoor and outdoor cameras, video doorbells, smoke alarms, flood & freeze sensors, glassbreak sensors, panic buttons, and indoor sirens. These devices work together to detect intrusions, monitor activities, alert homeowners, and trigger emergency alarms.

This advanced security system features remote access through mobile apps, AI-powered motion detection, real-time notifications, cloud or local storage.

View the **How-to Video**

5 Steps to Get Started

Step 1 Register Your Service

After you subscribe to the ExpertSecure system service (paid or free trial), check your registered email inbox for a message containing a link. Please follow the instructions within to register your service.
*Skip this step if you have purchased only the devices without service subscription / trial.

Step 2 Unboxing and Get Items Ready

Take out all the products from their individual packages, and place them on a table near your router and power outlets.
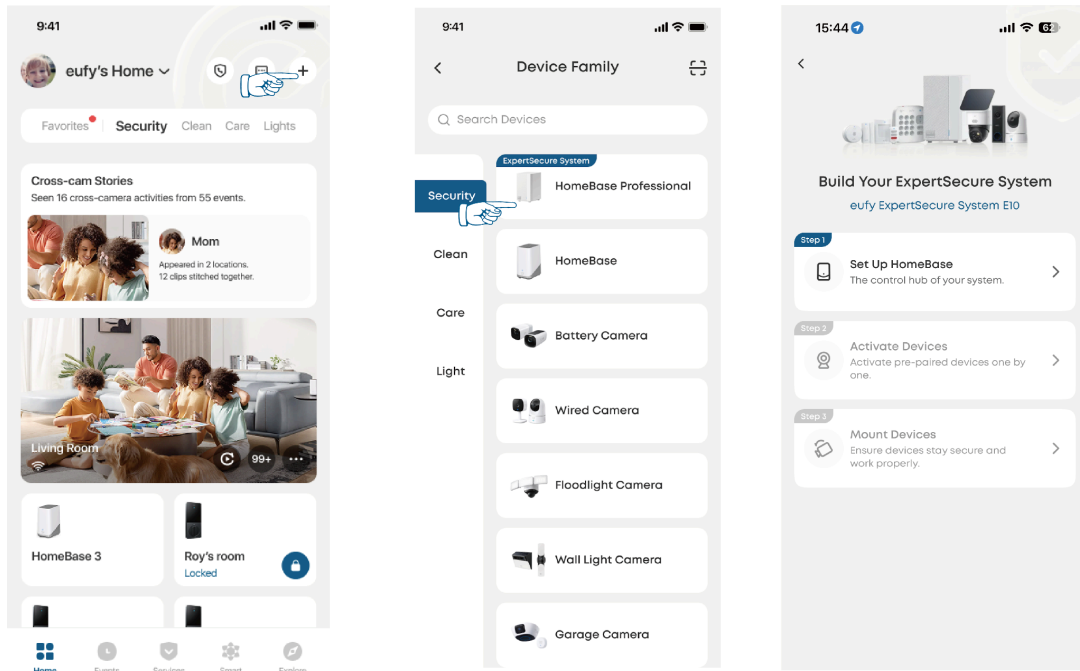
Step 3 Download the eufy App

1. Download the eufy app from the App Store (iOS devices) or Google Play (Android devices), or by clicking this link.

2. Sign in or create an account.

Step 4 Set Up the ExpertSecure System

1. Tap **Add Device** or the [**+**] icon at the upper right corner on the home screen, then select **HomeBase Professional**.
2. Follow the in-app instructions to set up the system in the following order: **Set Up the HomeBase** > **Activate the Devices** > **Mount the Devices**.

Step 5 Get to Know the ExpertSecure System

Once your service is activated, you'll enter a 7-day Practice Mode to explore and learn how the system works. No actual alarms will be sent during this period.
*Skip this step if you have purchased only the devices without service subscription / trial.

For more information about your ExpertSecure system and devices, visit the online user guides:
T9000_HomeBase Professional S1 User Guide
T8960_Key Pad Quick Start Guide
T90K0_Key Fob E10_User Guide
T90P0_Panic Button E10_User Guide
T90E0_Entry Sensor E20_User Guide
T90F0_Flood & Freeze Sensor E20_User Guide
T90M0_Motion Sensor E20_User Guide
T8410_Indoor Cam PT 2K_Quick Start Guide
T8224_Video Doorbell_User Guide
T8170_Solar Cam S340_User Guide

Know Before Use

Legal Requirements (for Professional Monitoring Service)

Must Do

- **Police Alarm Permit** – Many cities and counties **require a permit** before installing a security system with professional monitoring to prevent false alarms. Check with your **local police department, city hall, or local courthouse** for regulations.
- **Fire Alarm Permit** – If your system includes **smoke detectors and fire alarms connected to a monitoring service**, you may need approval from the **local fire department**.

Steps to get an alarm permit:

1. Find out which permits you'll need for your alarm (fire, police, electrical).
2. Visit your town's city hall or the local county courthouse and purchase your permit.
3. Install any required stickers on your home.
4. Keep up with any annual fees associated with your permit.

Please refer to this link for more information: https://www.security.org/home-security-systems/permit/.

Better to Know

- **Local Compliance & HOA Rules** – Some **Homeowners Associations (HOAs)** have restrictions on **camera placement** and **alarm sound levels**.
- **Signage Requirements** – Certain states mandate **notification signs** for video surveillance on private property.
- **False Alarm Fees** – Some jurisdictions impose fines for repeated **false alarms**, requiring users to maintain proper system settings.
- **Comply with Privacy Laws** – Do not place cameras where they violate **privacy regulations**, such as recording a neighbor's property without permission.

Planning & Security Assessment

- **Identify Security Risks** – Assess entry points, high-risk areas, and valuables that need protection.
- **Strategic Device Placement** – Plan where to install **cameras, sensors, and alarms** for optimal coverage and minimal blind spots.

Installation Requirements

- Ensure the wifi frequency band is 2.4 GHz and avoid mesh networks when adding the devices to the HomeBase Professional.
  *This may happen when you're adding a camera or doorbell product that is not included in the package of ExpertSecure System E10 / S1 without purchasing the pre-configuration service.
- For wired devices, consider uninterruptible power supplies to maintain operation (especially during power grid outages).