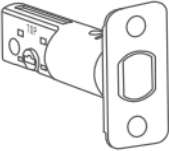
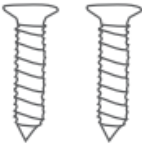


What's in the Box

For Step 1: Deadbolt & Strike Plate Installation

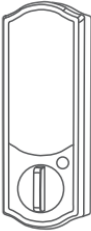
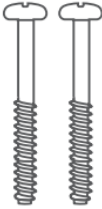
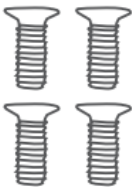
		
Deadbolt	Deadbolt Screws	Round Faceplate (Optional) *Provided in certain packages to meet specific installation requirements.

				
Strike Plate	Strike Plate Screws	Strike Reinforcer	Reinforcement Screws	Plastic Separator (Optional)

For Step 2: Exterior Keypad Installation


Exterior Keypad

For Step 3: Interior Assembly Installation

			
Interior Assembly	Mounting Plate Screws	Interior Assembly Screws	Battery

Others

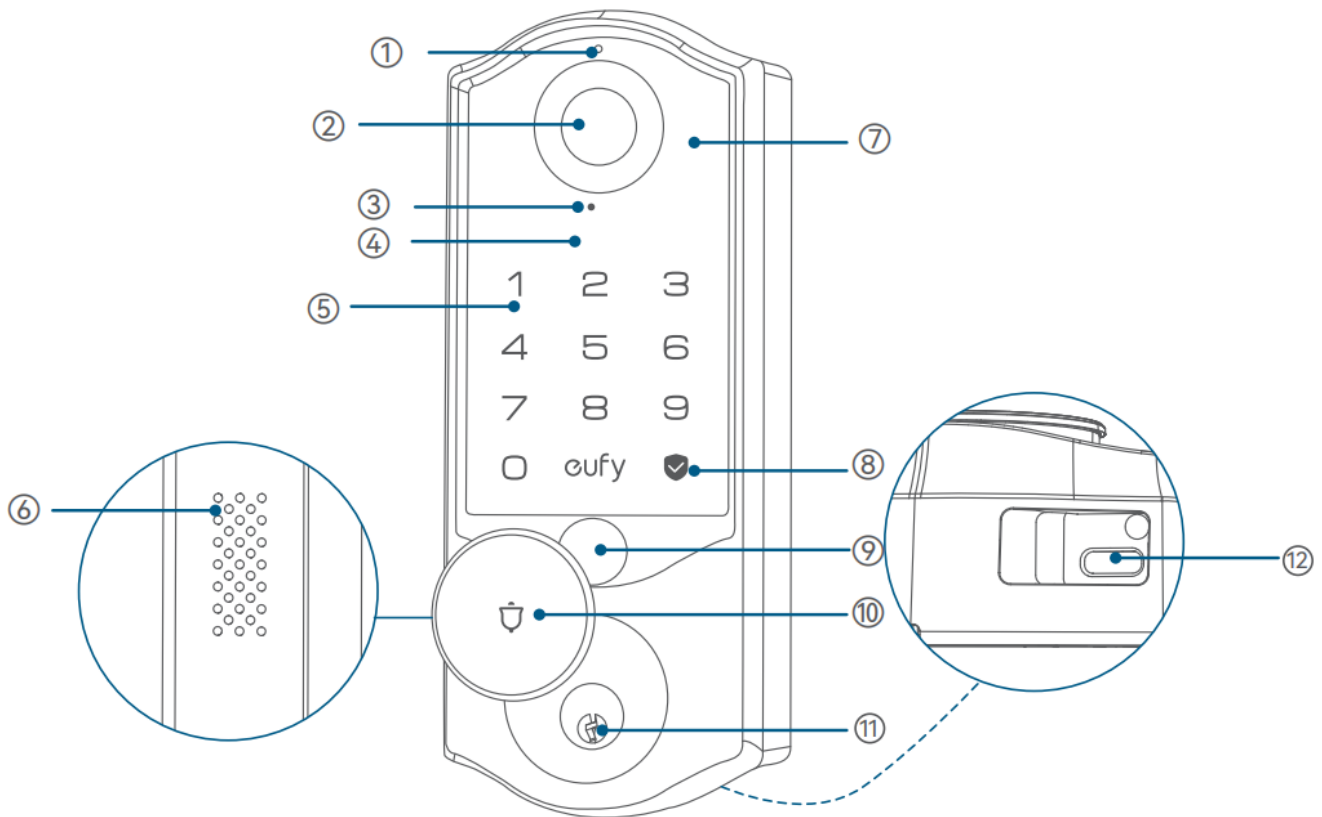
		
Keys	Safety Card	Quick Start Guide

Tools You Will Need


Phillips Screwdriver

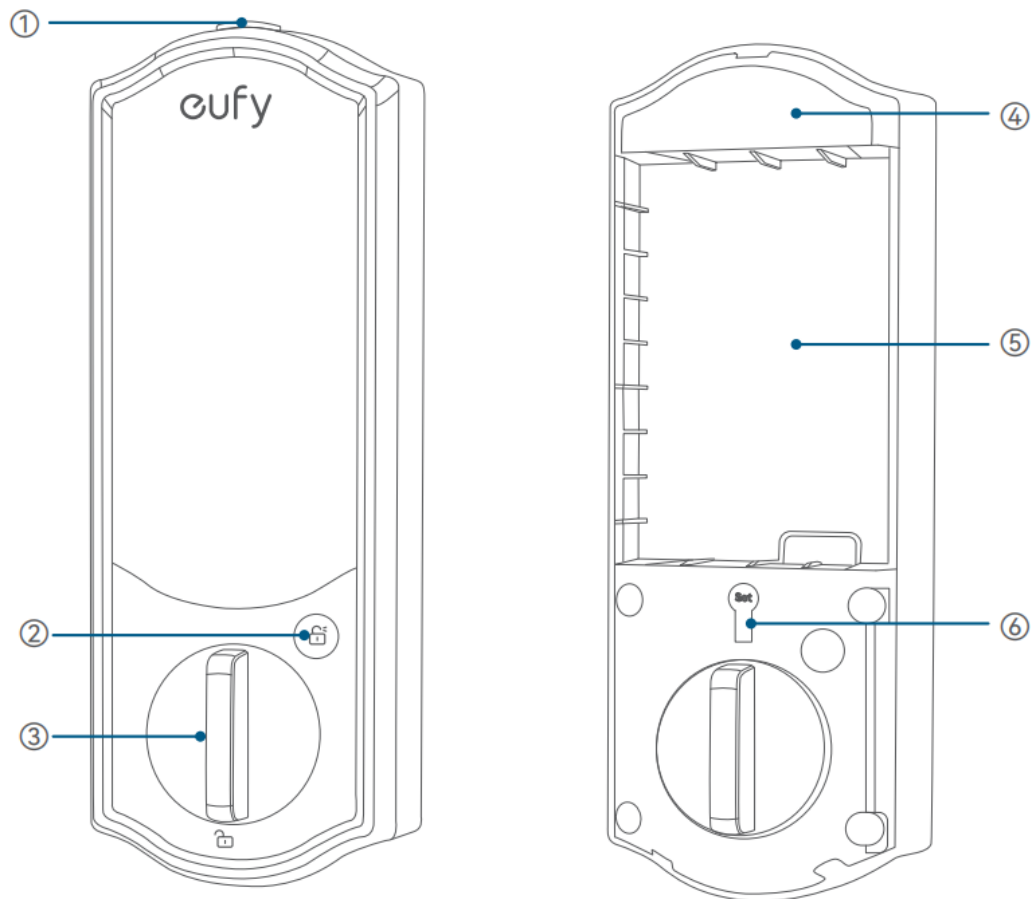
At a Glance

Exterior Keypad



1. Microphone
2. Camera Lens
3. IR Night Vision Light
4. Face Recognition Module
5. Keypad
6. Speaker
7. Motion Sensor
8. Confirm Button
9. Fingerprint Button
10. Doorbell Button
 - Lights up when someone approaches the door.
 - Open the cover to access the mechanical keyhole.
11. Mechanical Keyhole
 - Unlock the door in emergencies.
12. Emergency Power Port
 - Power the lock in emergencies.

Interior Assembly



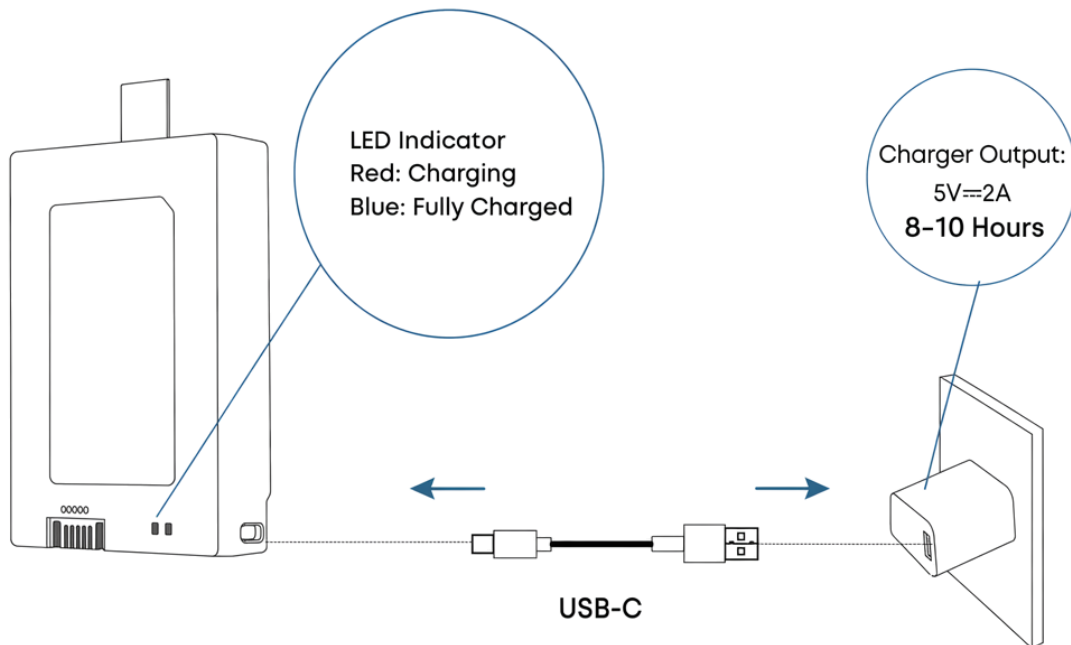
1. Release Button
 - Press to open the battery cover.
2. Lock / Unlock Button
3. Thumbturn
4. Backup Lithium Battery (Pre-installed Inside)
5. Battery Compartment
6. Set Button
 - Pair: Press and hold for 2 seconds.
 - Reset: Press and hold for 10 seconds.
 - Recalibrate: Press 5 times in a row.

Before Installation

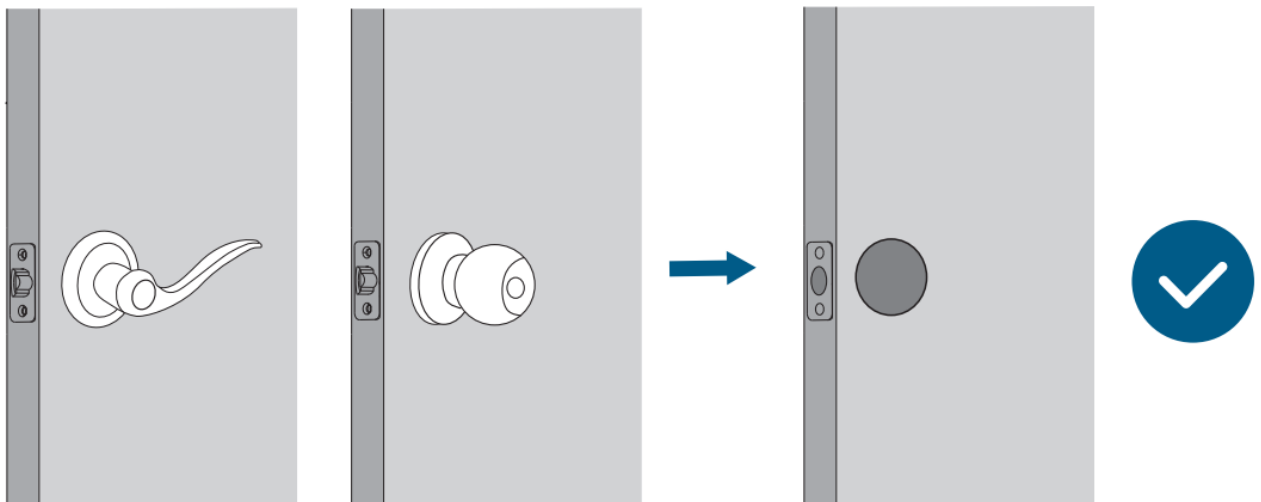
1. Charge The Battery

Fully charge the rechargeable battery before first use. Please use a charger with an output of 5V/2A. It takes 8 to 10 hours for a full charge.

*This battery does not support fast charging.

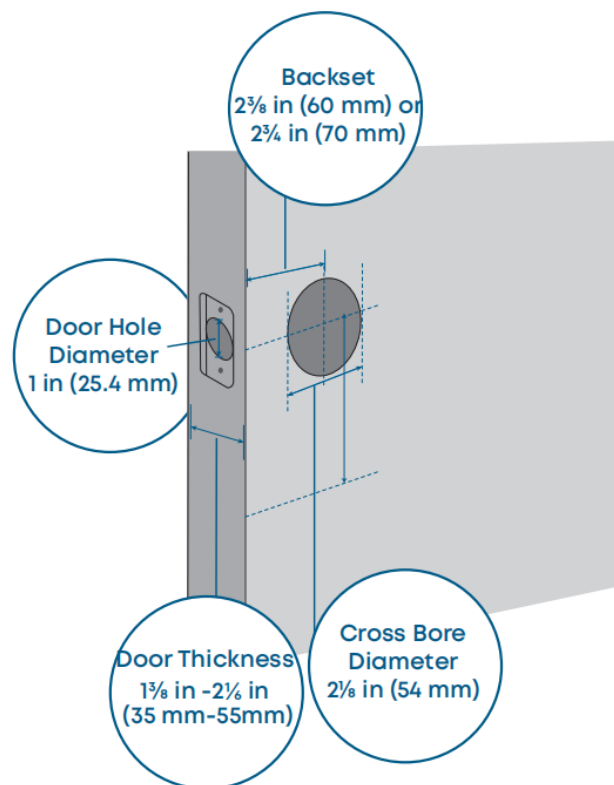


2. Remove the Existing Lock



3. Check the Door Hole

Check if the door hole matches the illustration below. If not, drill new holes according to the template.

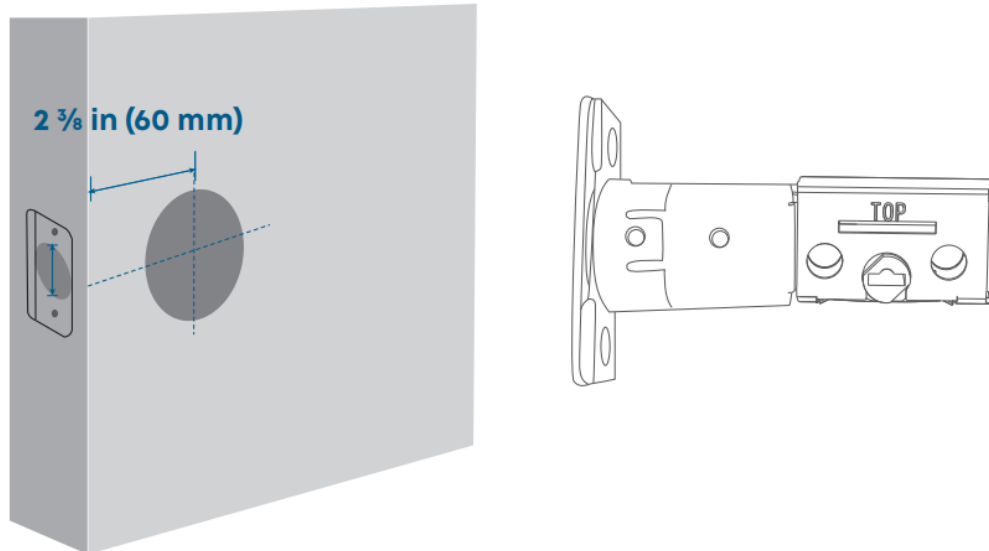


Install Your FamiLock

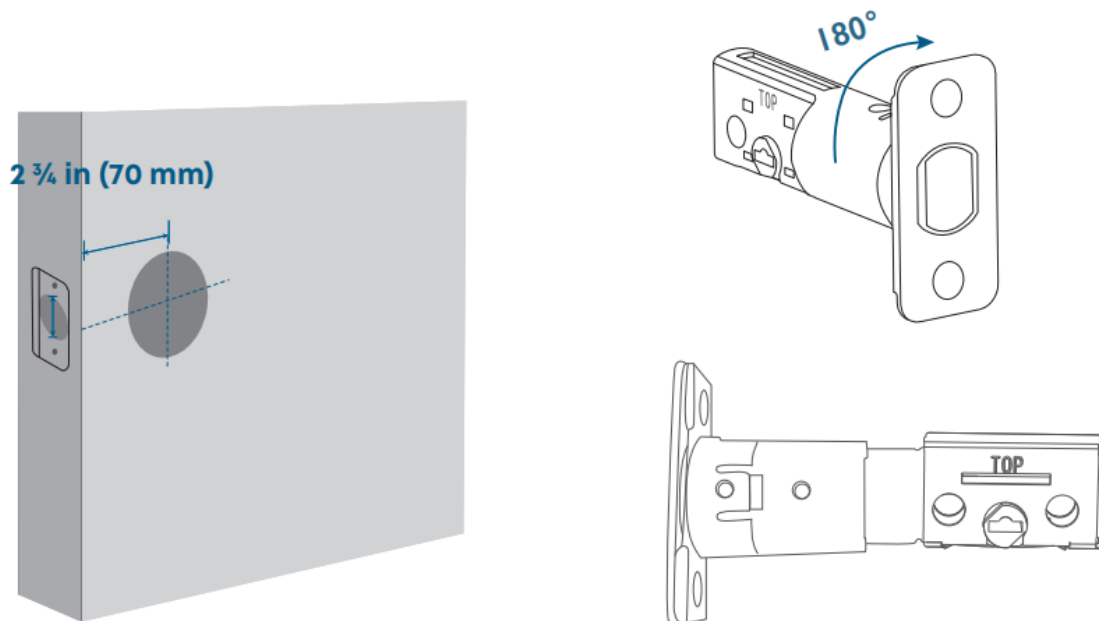
Step 1: Install Deadbolt & Strike Plate

1. Check the Backset

If the backset is $2\frac{3}{8}$ in (60 mm), the deadbolt is ready to use without adjustment.

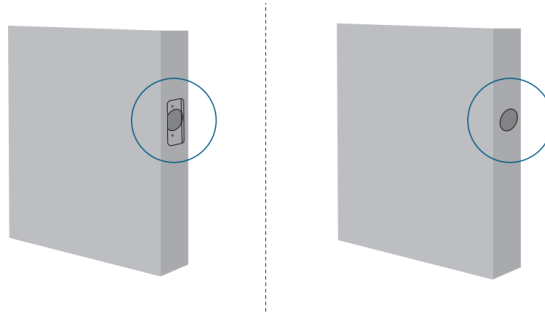


If the backset is $2\frac{3}{4}$ in (70 mm), turn the faceplate 180° to extend the length.



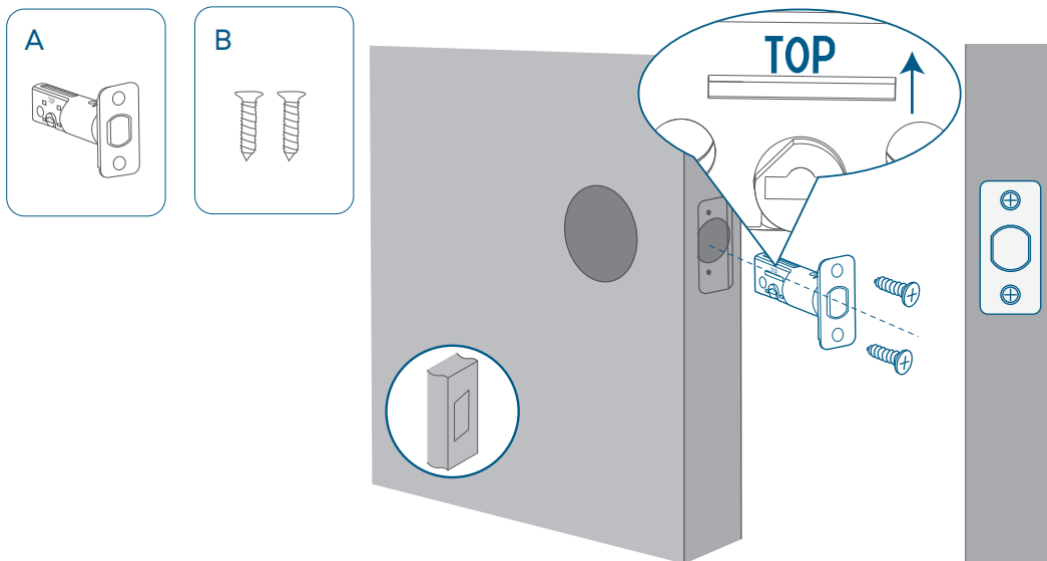
2. Insert the Deadbolt

Check the deadbolt recess first.



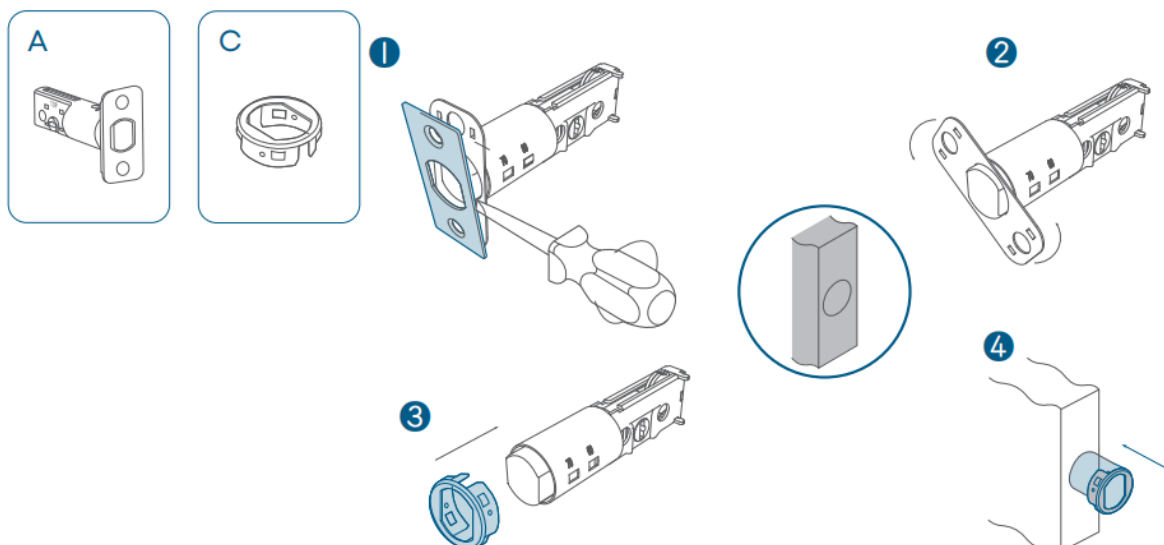
If the recess is rectangular, insert the deadbolt into the recess.

Make sure the "TOP" mark faces upward.



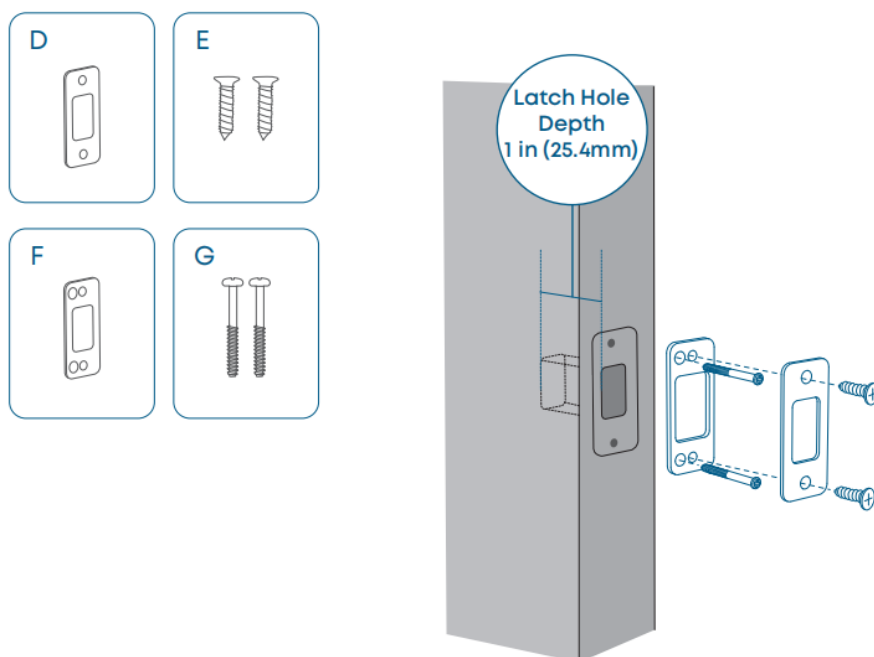
If the recess is round...

- ① Take apart the current faceplate with a flathead screwdriver.
- ② Take off the other part of the faceplate.
- ③ Slide the round faceplate onto the deadbolt.
- ④ Install the deadbolt into the door frame.

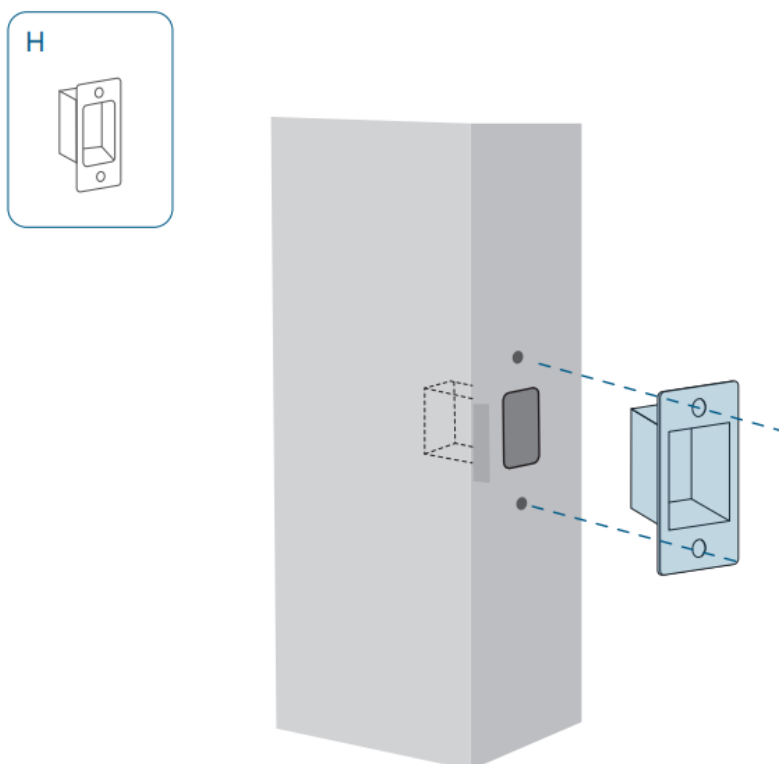


3. Install the Strike Plate

Install the reinforcer first, then the strike plate.



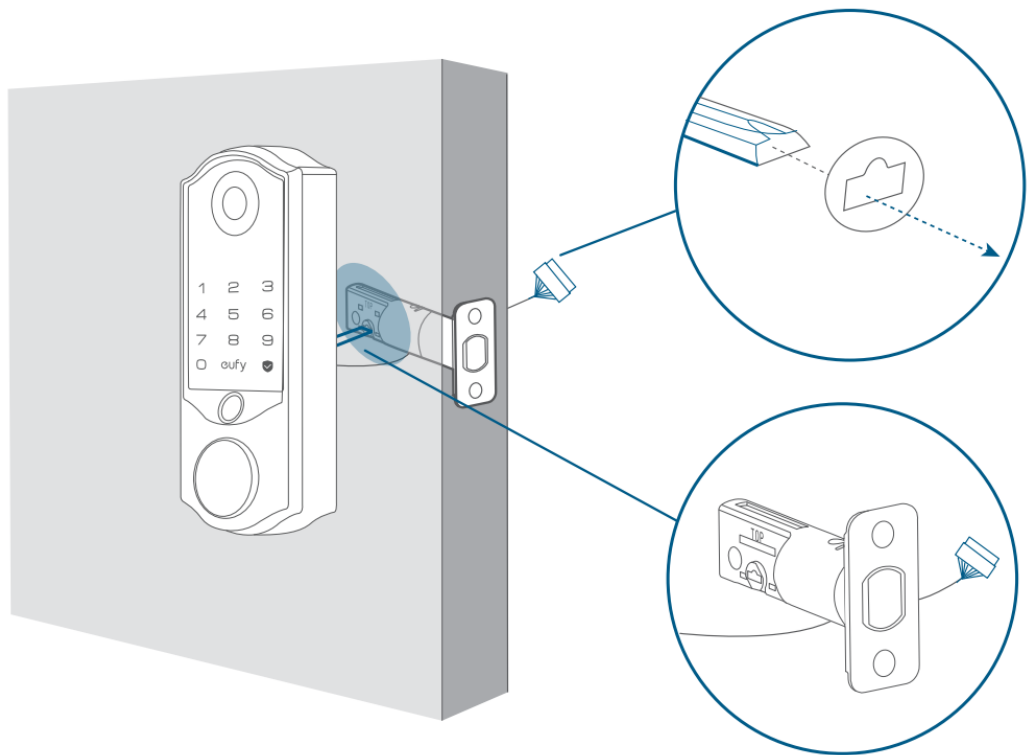
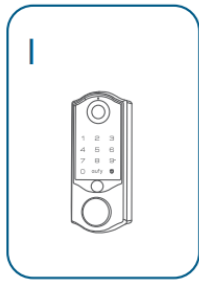
If the latch bore is too deep, you may install the provided plastic separator first.



Step 2: Install Exterior Keypad

Feed the tailpiece through the tailpiece receiver on the deadbolt

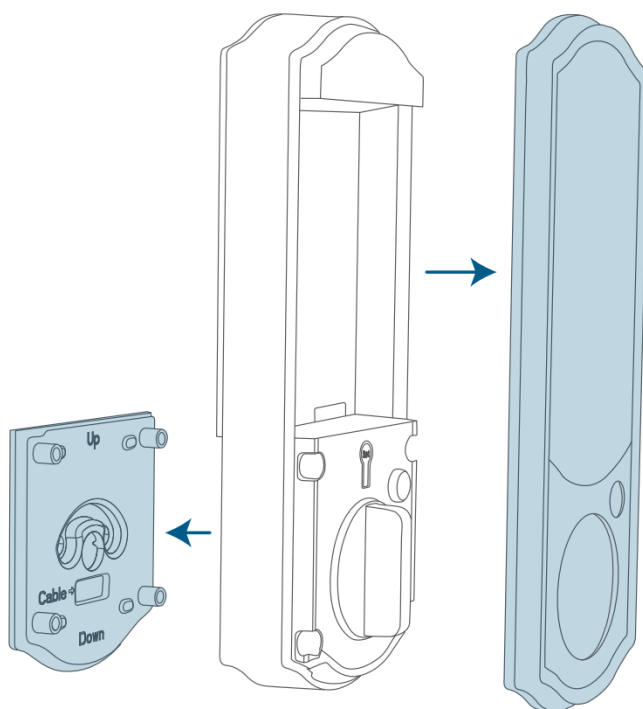
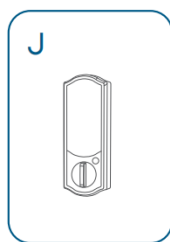
💡 Make sure the cables go underneath the deadbolt.



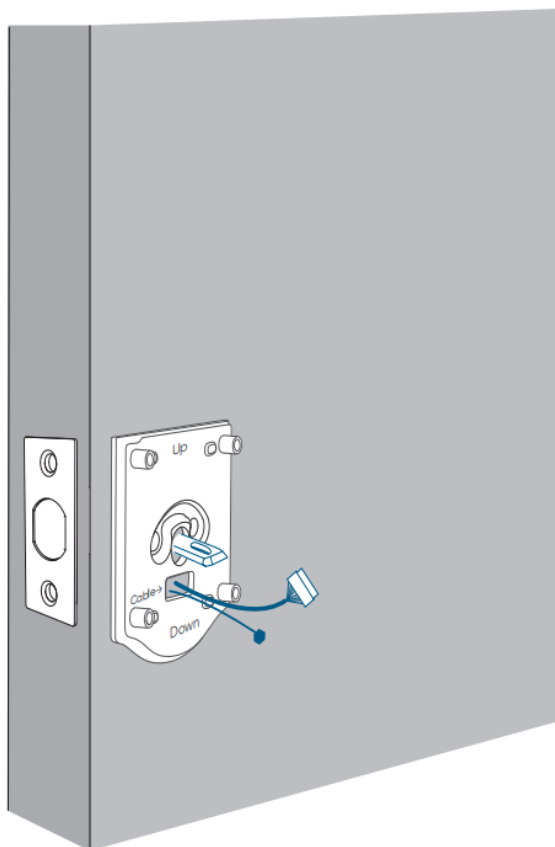
Step 3: Install Interior Assembly

1. Install the Mounting Plate

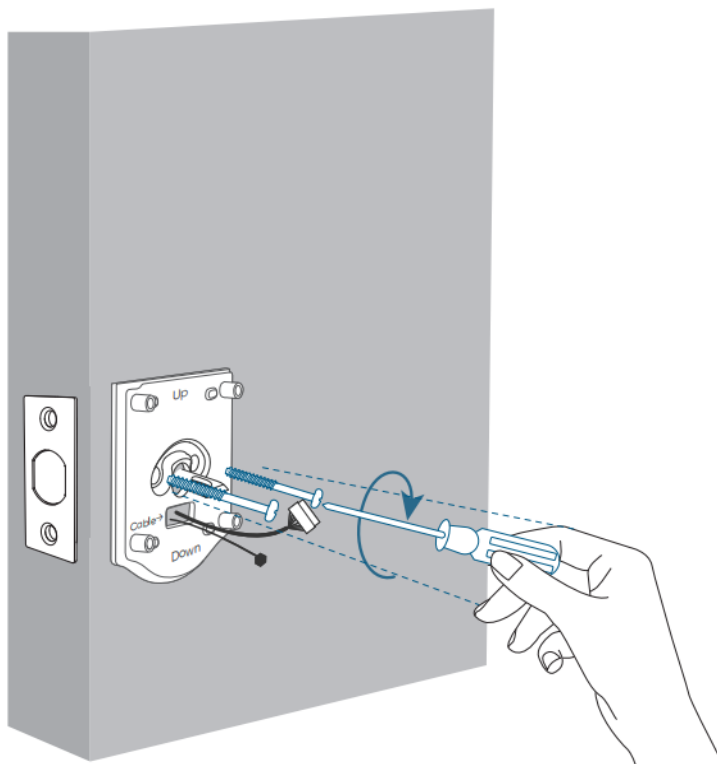
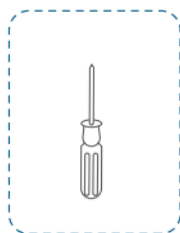
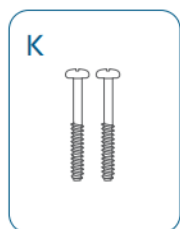
① Detach the mounting plate & battery cover



② Attach the mounting plate to the door, and run the cables of the exterior keypad through the hole.



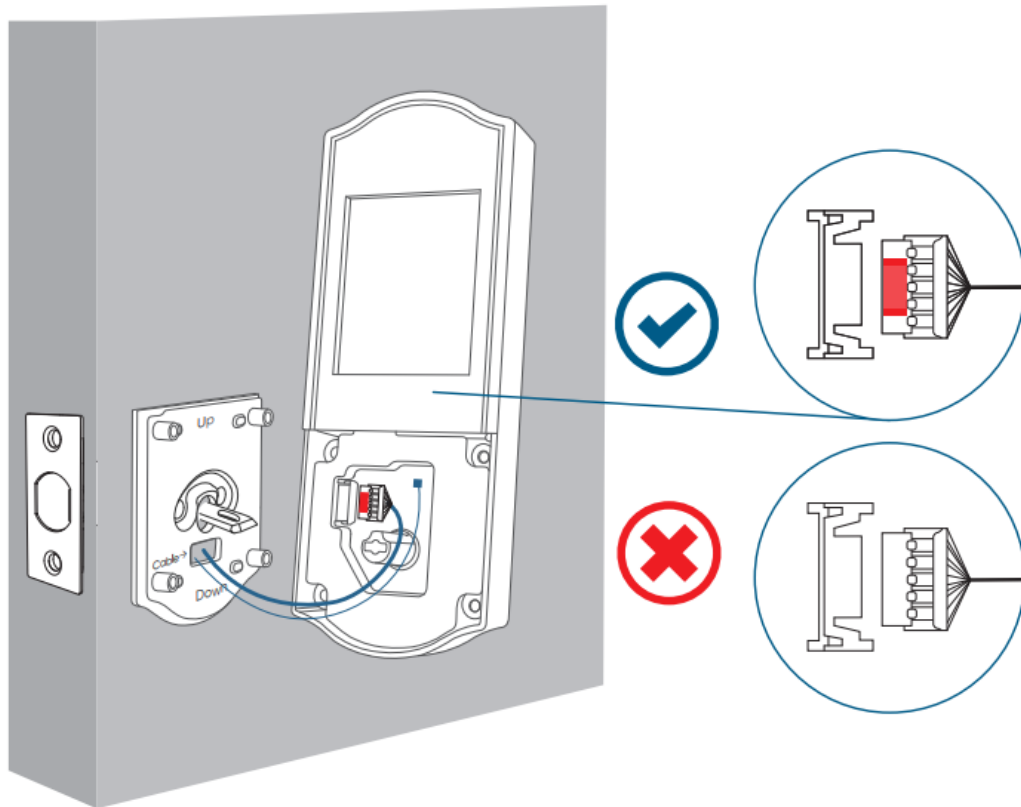
③ Secure the mounting plate.



2. Install the Interior Assembly

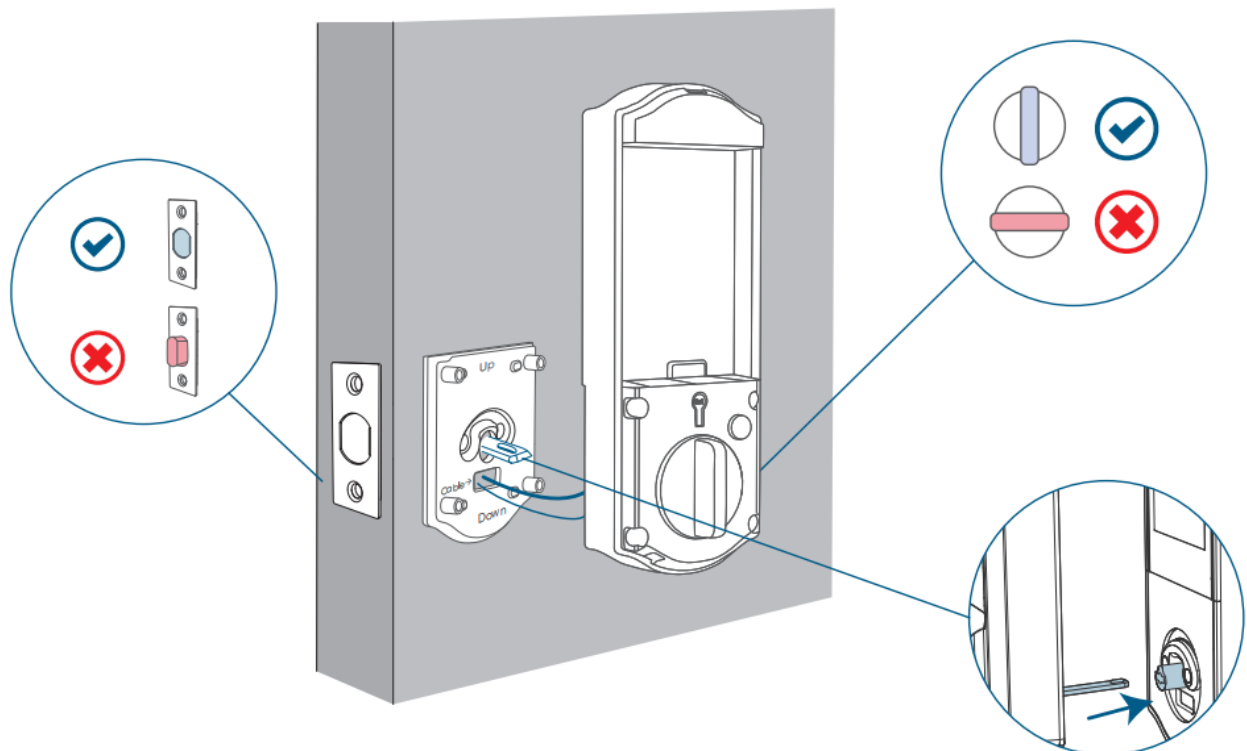
① Connect the cables

Route the cables around the tailpiece receiver to avoid pinching during installation.

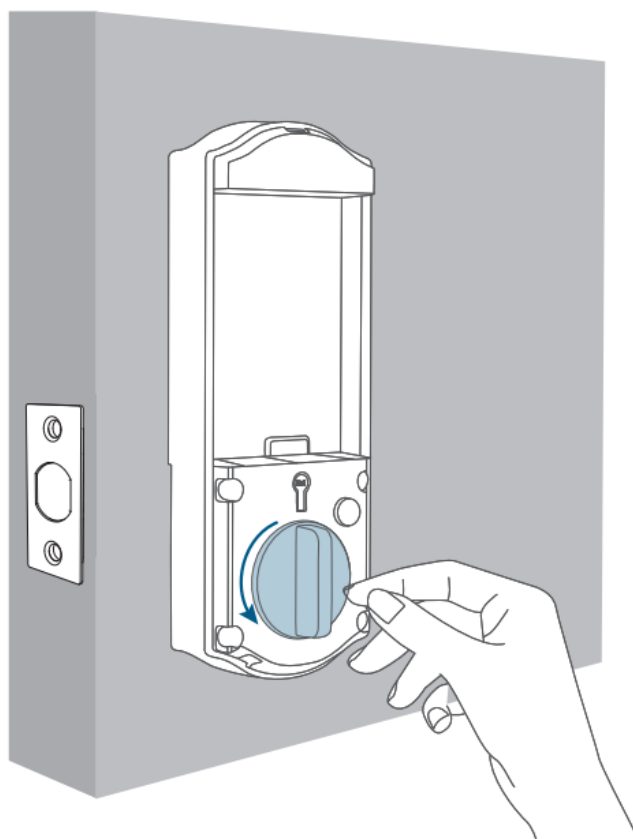


② Attach the interior assembly to the mounting plate.

💡 Before attaching, make sure the deadbolt is retracted and the thumbturn is at the "unlock" position. While attaching, insert the tailpiece into the tailpiece receiver.

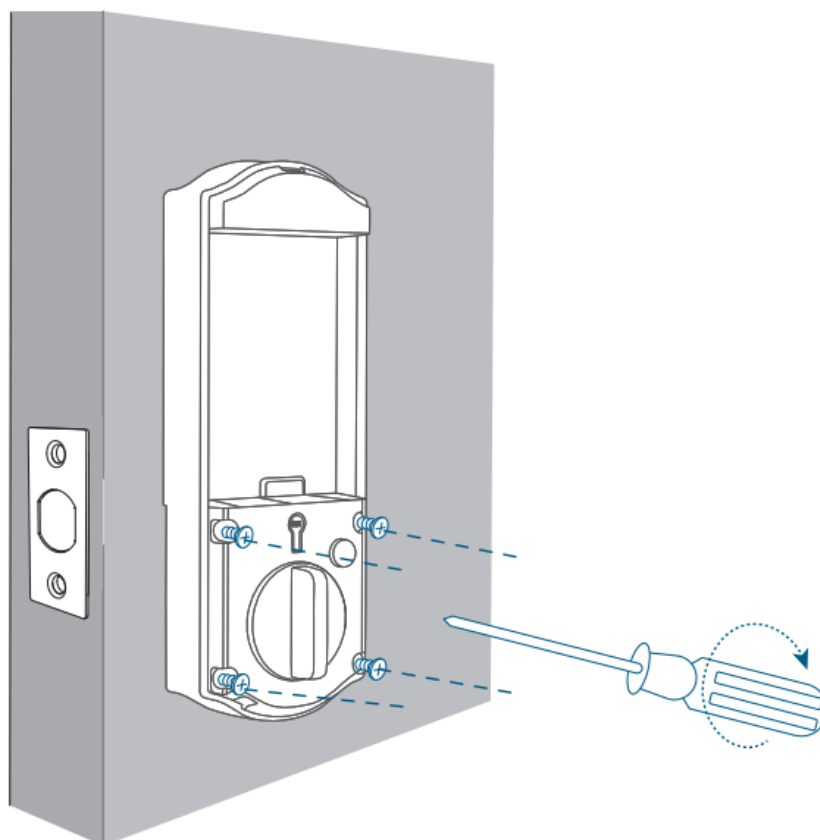
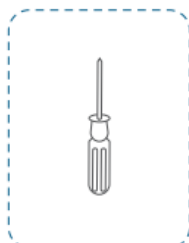
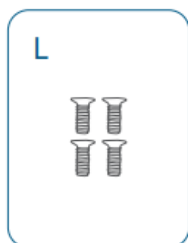


③ Rotate the thumbturn to check if the deadbolt moves properly.

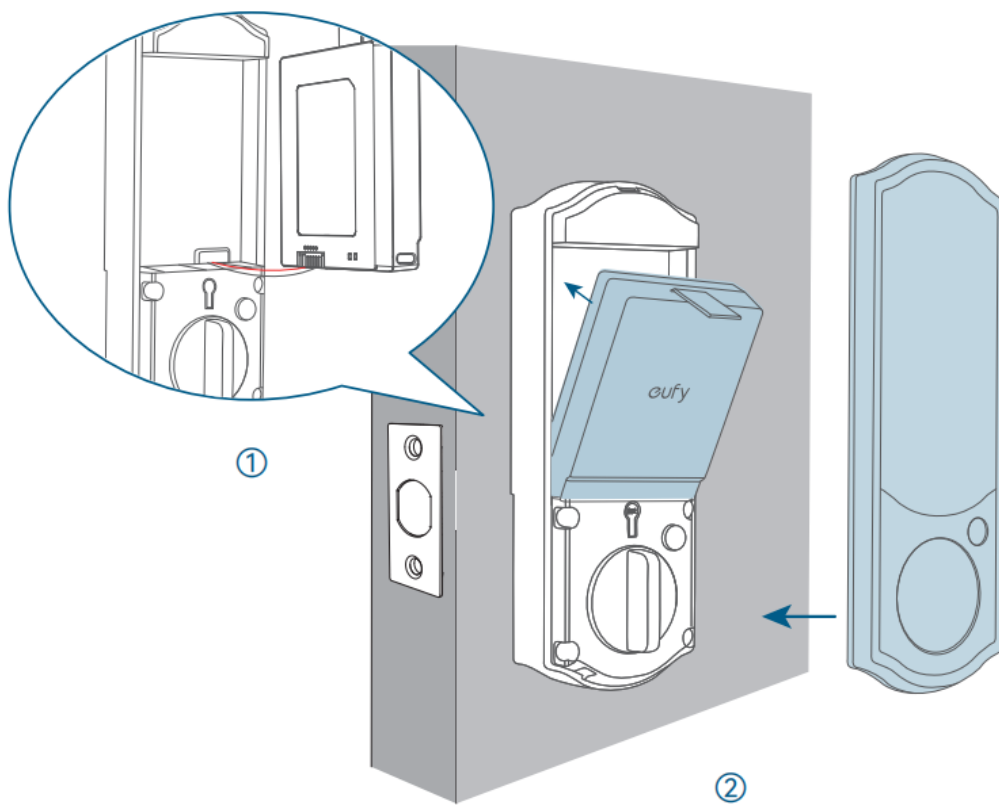
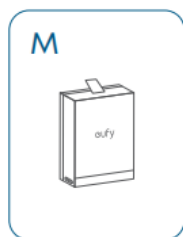


④ Secure the interior assembly

💡 Make sure there is no gap between the mounting plate and the interior assembly.



⑤ Install the battery & close the cover



After Installation

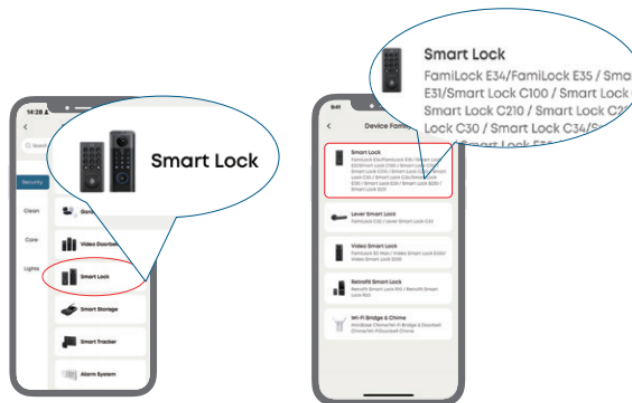
1. Download eufy App

Download and install the eufy app, and sign in or create an account.



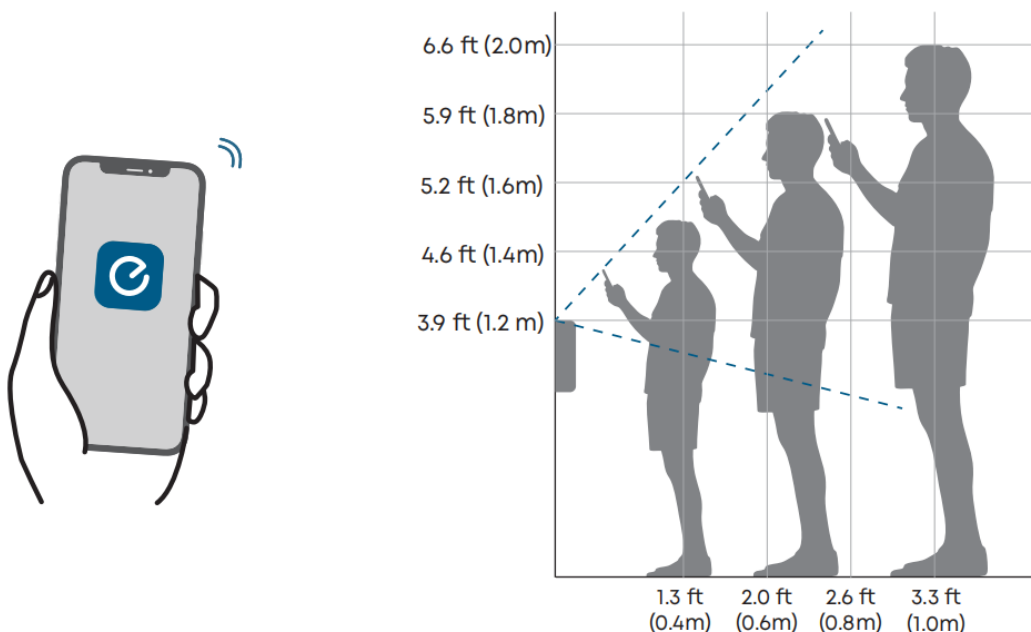
2. Add Your Lock

Follow the in-app instructions to add the device and complete the setup.



3. Check the Camera Field of View

Check the camera's field of view in the eufy app, and adjust for the best facial recognition results.



Other Information

Default Open Port 1: Wi-Fi (2.4GHz)

Port Description:

1. Enter network configuration mode by long-pressing the configuration button;
2. In normal working mode, automatically connects to the saved router SSID and password;
3. To switch Wi-Fi configuration, use the App or reset the network configuration according to the manual;
4. Connects to the home router network via standard Wi-Fi (2.4GHz) to perform data upload, remote management, and cloud interaction functions. Encryption method is WPA2 or higher.

Default Open Port 2: BLE (Bluetooth Low Energy)

Port Description:

1. When the device is not yet connected to the network, long-pressing the configuration button will activate BLE broadcasting and provide Bluetooth configuration (or control) services;
2. After network configuration is completed, BLE is used to transmit control commands. Connecting to the device through the App triggers BLE broadcasting, which automatically closes if idle for 5 minutes without connection.