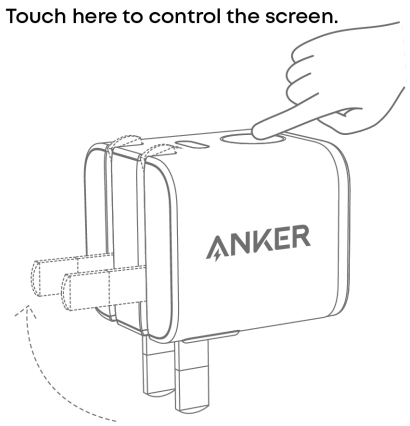
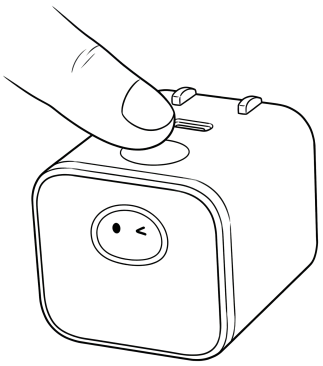
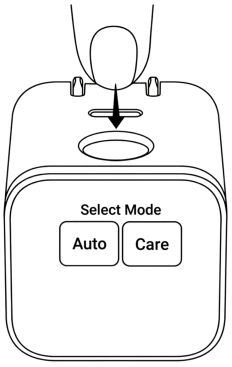
Overview

Insert a certified USB-C cable into the charger's USB-C port to charge your device. The maximum output power is 45W.

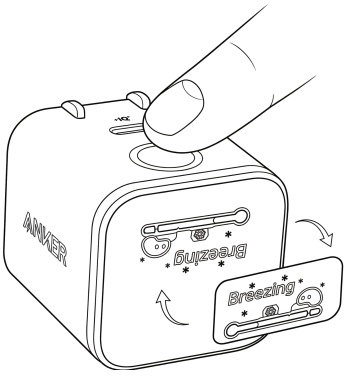




Tap: Wake, flip pages, or interact.



Tap x2: Switch modes (on mode page).

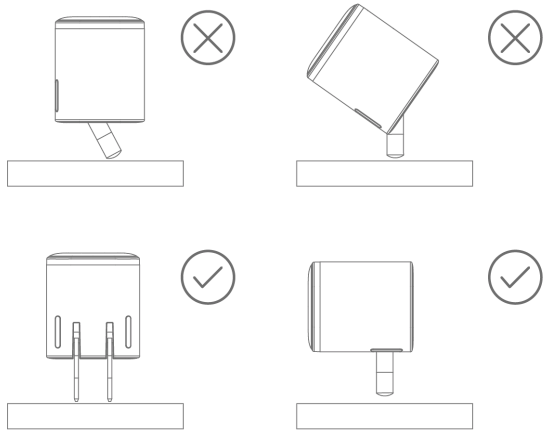


Press (2s): Rotate the screen.

The charger's plug can rotate 180° up and down to suit various scenarios and needs:



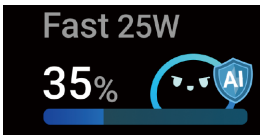
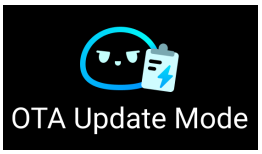
Note: Before inserting the plug into a socket, make sure the plug is locked in place and inserted vertically.



Touch Guide

Illustrations are for reference only. Please refer to the actual display page.

Working Status

1	After the charger is connected and detects a device, it will automatically enter the charging page.	
2	Tap once to view temperature control.	
3	Press and hold for 2 seconds to rotate the screen.	
4	The screen will automatically turn off if there is no interaction for one minute. *You can set the screen auto-off to 1 minute or 5 minutes (subject to model availability).	
5	Displayed after you press and hold for 7 seconds to switch to Multi-Protocol Fast Charging Mode. *Available on OTA version devices. This mode is only for certain devices (e.g., Huawei, OPPO, vivo) that need multi-protocol fast charging.	
6	Displayed after you press and hold for 7 seconds to switch to OTA Update Mode. *Available on OTA version devices. The device defaults to OTA Update Mode.	
7	Displayed when you perform an OTA update. *Available on OTA version devices.	

Idle Status

1	Idle Status	
2	Tap once to interact with IP.	

3	Press and hold for 2 seconds to rotate the screen.	
4	The screen will automatically turn off if there is no interaction for one minute. *You can set the screen auto-off to 1 minute or 5 minutes (subject to model availability).	

Screen Switching Overview

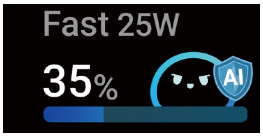
Illustrations are for reference only. Please refer to the actual display page.



Connect the device



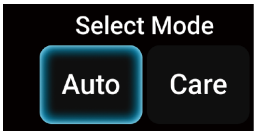
Automatically jumps to the charging progress page after 3 seconds



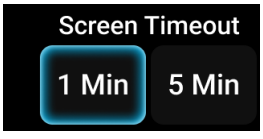
Tap once to view Smart Temperature Control mode



Tap once to enter the mode switching page

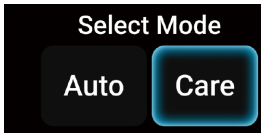


Tap once to enter the screen timeout page*
*Subject to model availability

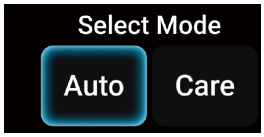


Charging Mode Switching

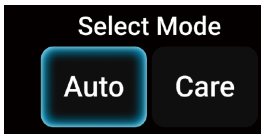
Illustrations are for reference only. Please refer to the actual display page.



Tap twice to select mode



The screen will flash three times to confirm the current selection



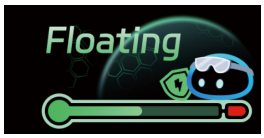
On OTA version devices, double-tap on any page to switch between Care Mode and Auto Mode.

Note:
• **Auto Mode:**
Automatically adjusts the charging power based on the phone's battery level.
0-20%: Fast charging
20%-80%: Steady charging
80%-100%: Trickle charging
• **Care Mode:**
Maintains Gentle charging to protect the battery.

Smart Temperature Control

Illustrations are for reference only. Please refer to the actual display page.





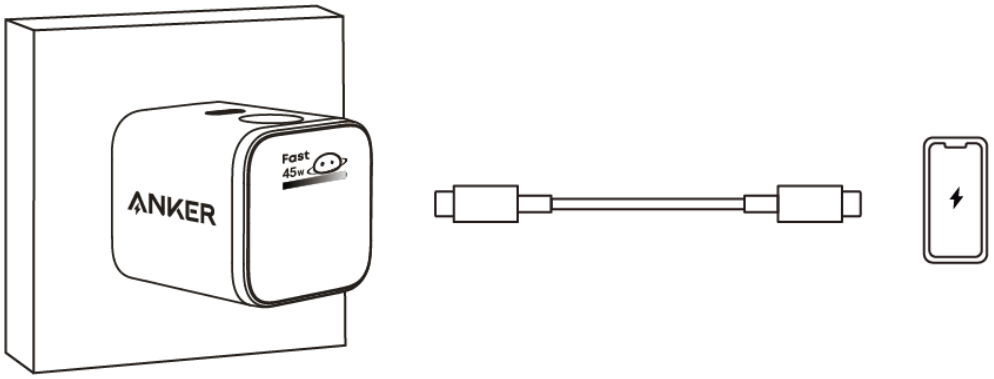


(Optional) OTA Update

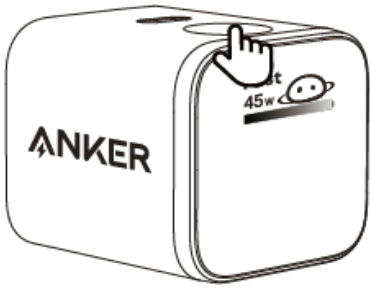
Update your device to support the latest iPhone models.
Note: **Before updating, check the package for an OTA label to confirm that your device is the OTA version**.

1. Scan the QR code to install the Anker App.

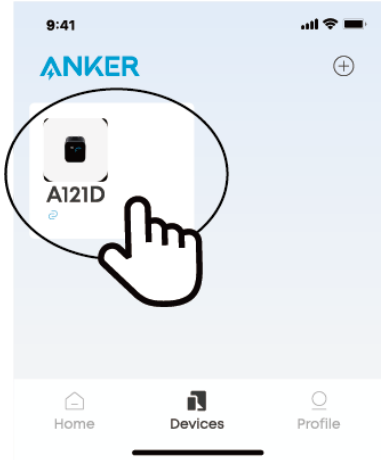
2. Plug your device into a power source, then connect it to your phone with a USB cable.



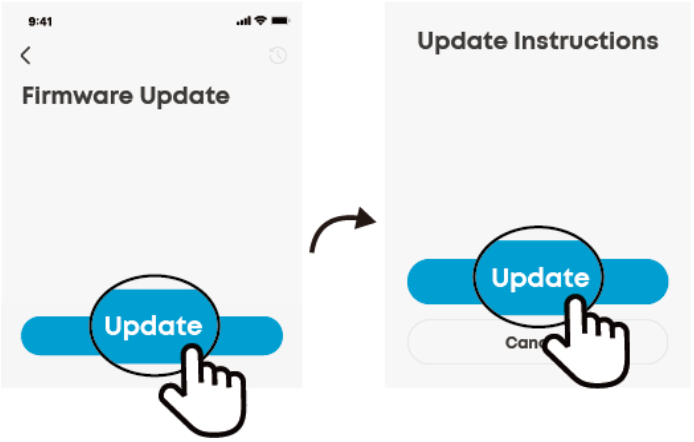
3. (Optional) Press and hold for 7 seconds to switch to OTA Update Mode.
   Note:
   • The device defaults to OTA Update Mode.
   • For certain devices (e.g., Huawei, OPPO, vivo) that need multi-protocol fast charging, press and hold for 7 seconds to switch to Multi-Protocol Fast Charging Mode. If you later need to perform an OTA update, press and hold for 7 seconds again to switch back to OTA Update Mode.



4. Open the Anker App and tap the device card.



5. Tap **Update**.
   Note: Do not disconnect the cable or close the app during the update.



6. Wait for the update to finish. Your device will restart automatically.



If you experience any issues during the update, please contact support@anker.com.

Specifications

Input	100-240V~, 50/60Hz 1.5A Max
Output	5V ⎓ 3A / 9V ⎓ 3A / 15V ⎓ 3A / 20V ⎓ 2.25A (45W Max)

Note:
Auto Mode: 45W Max
Care Mode: 20W Max

FAQs

General

Q1: Why does the screen turn off automatically instead of staying on?
To reduce screen brightness and help extend the screen's lifespan, the screen automatically turns off after 1 or 5 minutes, depending on the selected setting.

Q2: Why don't some devices show the battery level or model on the screen?
Battery level and model identification are supported only on iPhone 15 or later, and iPad (10th generation) or later. Other devices charge normally but do not support this feature. Model identification is also unavailable with 2-in-1 cables.

Q3: Is it normal for the charger to get warm while charging?
Yes. High-power chargers generate more heat than lower-power models. This charger uses intelligent temperature control and operates within international safety standards, so it is safe to use.

Q4: Why do some devices show only "iPhone Series" or "iPad Pro M* Series" instead of the full model name?**
Update your device to the latest system version and try again. If the full model name still does not appear, this is normal and does not affect charging performance.

Q5: Why is the charging power lower than expected, or charging slower than usual?

- Accidentally in Care mode – Make sure the device is not in Care mode.
- Device-dependent output – Charging power adjusts automatically based on your device, with a maximum output of 45 W (PD). Some devices use proprietary charging protocols that may further limit charging speed.
- Battery-level dependent – Charging power is highest when the battery level is low, and gradually decreases as the battery fills.

OTA Version

Q6: What should I do if the OTA update fails?
If the the update fails, follow the steps based on the update progress:

- **Update progress 0%–60%**: Switch to a different network, or unplug the charger from your device and reconnect it, then reopen the app to restart the update.
- **Update progress 60%–100%**: No action is needed – the update will complete automatically.

Q7: What new features does the OTA version include?
Compared with the previous version, the OTA version adds the following:

- AVS protocol support
- OTA update support
- Double-tap to switch between Care mode and Auto mode

Q8: Why does a pop-up window appear after connecting the device?
A pop-up appears because your phone or computer detects the connected charger and requests permission to access it. The exact pop-up content varies by device model and system settings.
It is recommended to select Allow. The pop-up will not appear again afterward, and this does not affect device use or your personal information security.

Q9: What should I do if the app cannot connect?
If the app fails to connect to your device, try the following:

1. Check your cable – Use an Anker charging cable, or a cable that supports data transfer. Apple Lightning charging cables do not support app connection – use a compatible cable instead.
2. Confirm the connection mode – Some phone models show a pop-up when connecting to the app; select the MIDI or charging option so the phone recognizes the device, then proceed with the update.
3. Switch to OTA mode – With the device plugged in, press and hold for 7 seconds to switch to OTA update mode, then try connecting again.
4. Reconnect – Unplug and reconnect the phone, then reopen the app and connect again.