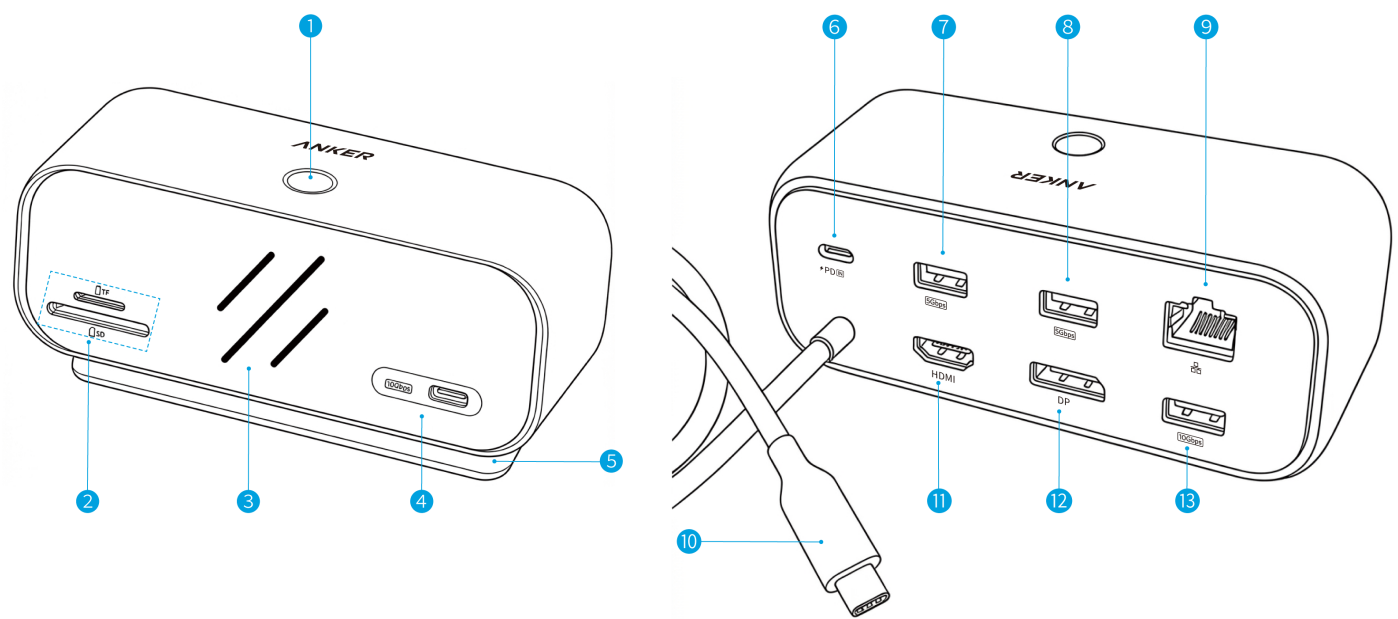


At a Glance



No.	Items	Description
①	Button	Used to switch screens, start the Pomodoro timer, turn off the screen, and restore factory settings. Note: For complete button operations, refer to " Button Controls ".
②	Card Reader	• Supports reading SD and TF memory cards. • Supports up to 104 MB/s and is compatible with SD 3.0, UHS-I, SDXC, SDHC, SD, MMC, RS-MMC, Micro SDXC, Micro SD, and Micro SDHC.
③	Digital Screen	Displays real-time charging power, data transfer speed, and video output specifications, and supports Pomodoro timer, health reminders, and personalized screensavers. Note: For more details, refer to " Screen Display Guide ".
④	USB-C Port	Supports data transfer speeds up to 10Gbps. Note: This port is for data transfer only and does not support charging or video output.
⑤	Magnetic Base	Positions the hub for a more comfortable viewing angle of the display. The bottom of the base is pre-applied with adhesive tape for attachment to a flat, clean surface.

⑥	USB-C PD-IN Port	Connect a USB-C Power Delivery (PD) wall charger with a USB-C cable (sold separately). • This port supports charging only. Data transfer and video output are not supported. Do not connect devices such as external drives, headphones, speakers, or displays to this port. • Supports up to 100 W USB-C PD input. Hub reserved power: 15 W (PD input < 65 W); 20 W (PD input ≥ 65 W). • This port supports USB-C PD fast charging only. Proprietary fast-charging protocols are not supported.
⑦	USB-A3 Port	Each port supports data transfer speeds up to 5Gbps.
⑧	USB-A2 Port	
⑨	Ethernet Port	Connect to an Ethernet network with speeds up to 1Gbps.
⑩	USB-C Upstream Cable	70 cm (2.3 ft) long, for connecting to your laptop's USB-C or Thunderbolt™ port.
⑪	HDMI Port	HDMI 2.1 output for connecting an HDMI-enabled display. Supports resolutions up to 4K and refresh rates up to 240 Hz. Note: Display performance depends on the host device and display specifications. For more details, refer to "Video Output".
⑫	DP Port	DP 1.4 output for connecting a DisplayPort-enabled display. Supports resolutions up to 4K and refresh rates up to 240 Hz. Note: Display performance depends on the host device and display specifications. For more details, refer to "Video Output".
⑬	USB-A1 Port	Supports data transfer speeds up to 10Gbps.

Using Your Hub

Connect to Your Laptop

Plug the built-in USB-C cable into your laptop's USB-C or Thunderbolt™ port. The hub powers on automatically.

- 💡 Make sure your laptop's USB-C port supports DisplayPort (DP) Alt Mode (for display) and Power Delivery (for charging).

Attach the Magnetic Base (Optional)

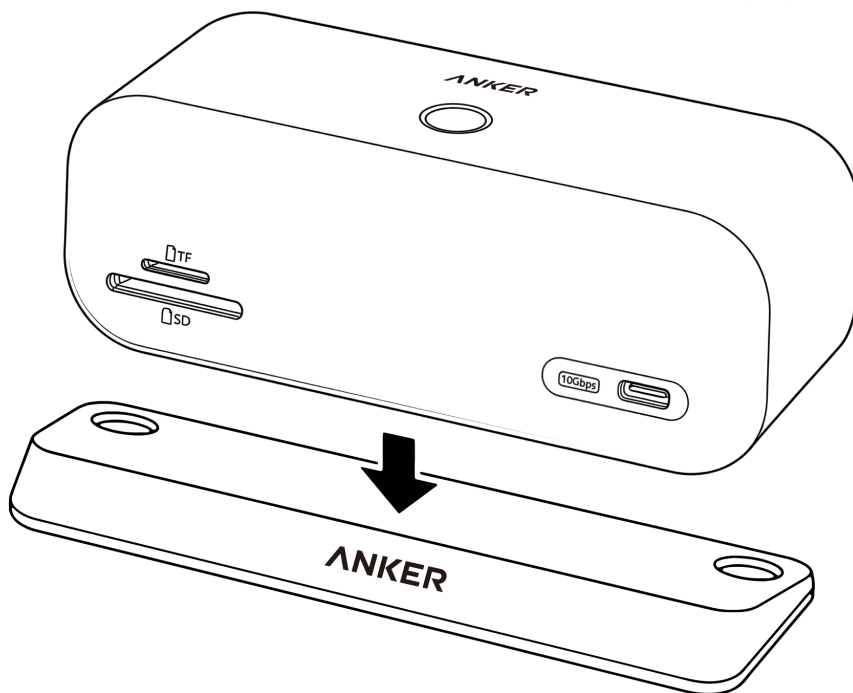
1. (Optional) Peel off the protective film from the pre-applied adhesive tape and clean the mounting surface. Secure the base to a flat, clean surface.

It is recommended to clean the adhesive surface and the mounting surface before reuse.

- The adhesive tape is residue-free, washable, and reusable. To restore tackiness, rinse the tape surface with water or wipe it with a damp cloth, then let it air dry.
- Adhesion performance may vary depending on the surface.

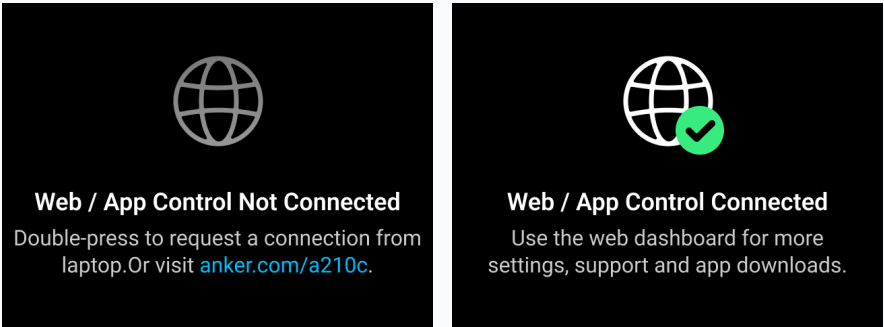


2. Attach the hub magnetically to the base for an optimal viewing angle of the display.



Button Controls

The top button on the hub supports the following operations:

Action	Function	Applicable Page
Short Press x1	Switch or wake the screen	Any page
Short Press x2	Start the Pomodoro timer	Any page except the Software Connection Status page
	Trigger a pop-up for Web Console access*	Software Connection Status page only 
Long Press (2 s)	Turn off the screen	Any page
Long Press (15 s)	Restore factory settings	Any page

*Web Console Access:

- This feature is supported in Chrome and Edge only. Safari is not supported.
- On macOS, Chrome or Edge must be running in the background. In addition, pop-up windows may be blocked in full-screen mode due to system restrictions. If the pop-up does not appear, exit full-screen mode and try again.

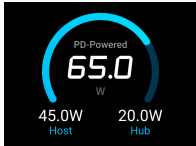
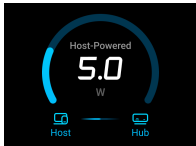
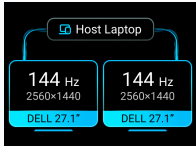
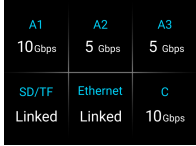
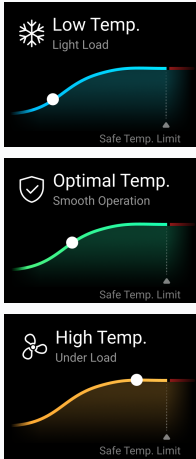
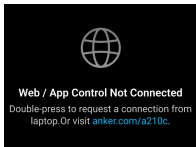
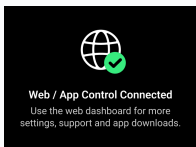
Screen Display Guide

 The screen images displayed are for illustration purposes and may differ from your actual view based on the software version.

Main Pages

Press the button once to cycle through the main pages listed below.

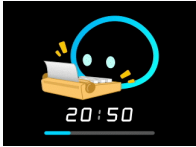
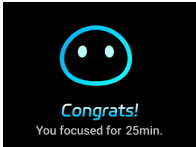
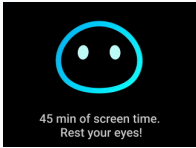
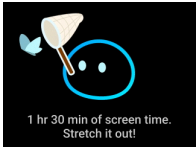
Name	Interface	Description
------	-----------	-------------

Power Page		PD Power Supply Mode: Displayed when a PD wall charger is connected to the PD-IN port. Displays total input power, power delivered to your laptop (Host), and power allocated to the hub.
		Host Power Supply Mode: Displayed when no PD wall charger is connected. Hub draws power from your laptop (Host).
Display Output Status Page		Displays the current connection status, resolution, and refresh rates for the HDMI / DP ports.
Data Port Status Page		Displays connection status and transfer speed for each port: A1, A2, A3 (USB-A), C (USB-C), SD/TF (Card Reader), and Ethernet.
Temperature Status Page		Displays the hub's operating temperature range.
Software Connection Status Page		Displayed when the hub is not connected to the Web/App Console. On this page, press the button twice to send a pop-up request to the connected laptop for quick access to the Web Console.
		Displayed when the hub is connected to the Web/App Console.

Function Animations

The hub supports the following feature animations:

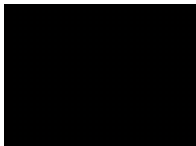
Name	Interface	Description
------	-----------	-------------

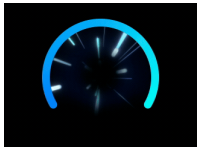
Pomodoro Timer		Countdown screen: On any page except the Software Connection Status page, press the button twice to start a default 25-minute focus countdown. You can customize the focus duration and view focus history via the Web/App Console. Press the button once during the countdown to cancel it. Pause is not supported.
		Completion screen: Displayed when the countdown ends. Press the button once to exit, or wait for another animation to interrupt it.
Health Reminder		Displayed when the external display remains continuously on for 45 minutes, and stays on for 5 minutes. Press the button once to end the reminder early, or wait for another animation to interrupt it.
		

Status Feedback & Notifications

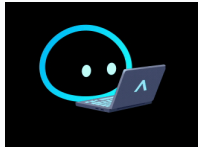
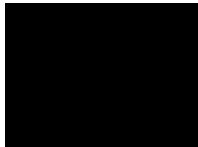
The hub displays corresponding feedback animations for events such as device connection and disconnection.

Connection events

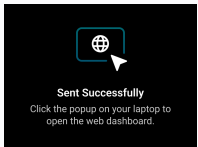
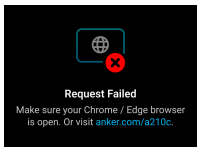
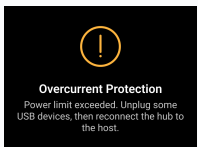
Name	Interface	Description
Startup Animation		Displayed when the hub powers on.
Host Connection Animation		Displayed when the hub's USB-C upstream cable is connected to a host device.
PD-IN Connection Animation		Displayed when a PD wall charger is connected to the PD-IN port.

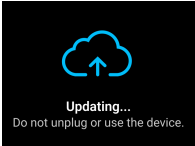
Display Connection Animation		Displayed when a display is detected on the HDMI or DP port.
High Refresh Rate Animation		Displayed when the connected display on the HDMI or DP port is operating at a refresh rate of 100 Hz or higher.
Data Device Connection Animation		Displayed when a data device is detected.

Disconnection events

Name	Image	Description
Display Disconnection Animation		Displayed when video output to an external display ends.
Host Disconnection Animation		Displayed when the hub is disconnected from the host device.

Notifications

Name	Image	Description
Web Pop-up Request Sent		Displayed when the pop-up request is successfully sent on the Software Connection Status page. The notification closes automatically after 10 seconds.
Web Pop-up Request Failed		Displayed when the pop-up request fails on the Software Connection Status page. The notification closes automatically after 10 seconds.
Fault Notification		Displayed when a fault occurs. Follow the on-screen instructions, and the notification closes automatically after the issue is resolved.

Update Status (OTA)		Displayed during firmware update.
Factory Reset Status		Displayed while factory settings are being restored.

Video Output

Video Output Modes

This hub supports multiple external displays and allows you to select how content is presented across them.

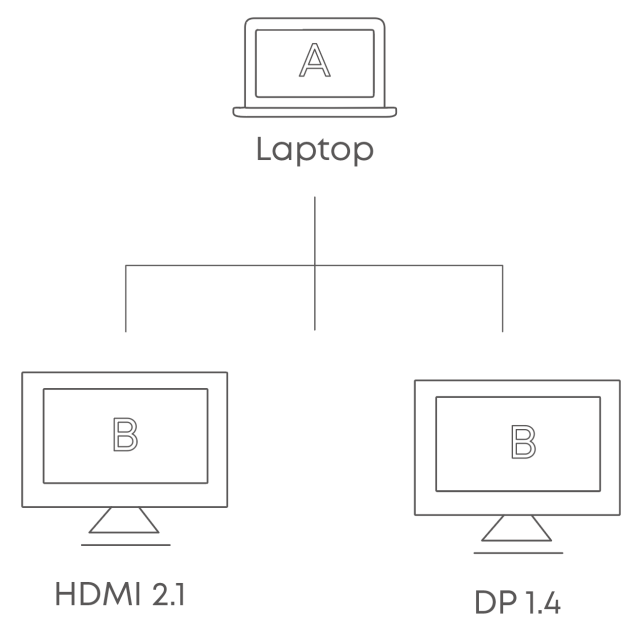
The diagrams below are for reference only. The actual display arrangement depends on your laptop's system display settings.

 In the diagrams below:

- A = Laptop screen content
- B / C = Content shown on external display 1 / display 2

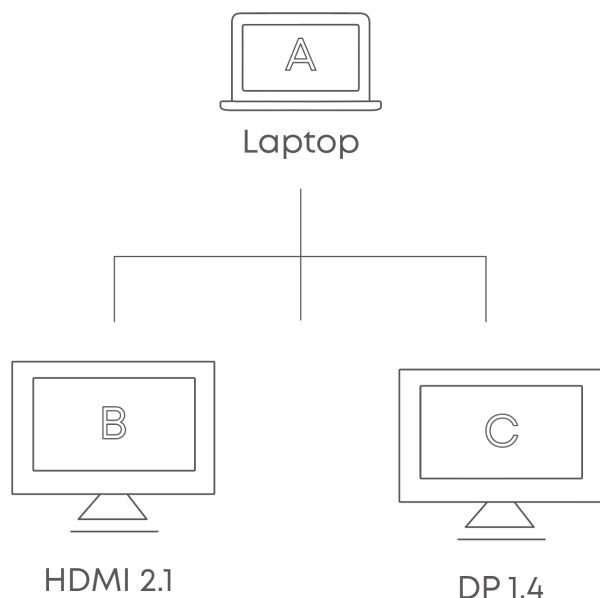
On macOS — Mirrored only

- All external displays show the same content.
- This is a limitation of macOS when used with the hub's hardware design, not a defect of the hub.



On Windows — Extended Mode supported

- Each external display can show independent content.
- You can configure the display mode in Windows Display Settings.



Video Resolution and Refresh Rates

The tables below show the maximum supported resolutions for this hub.

To determine your device's DisplayPort (DP) version, check your laptop or display specifications, then refer to the corresponding column below.

💡 Actual display output may vary depending on the host device specifications.

Windows

Host USB-C Port Specification	DP 2.1		DP 1.4		DP 1.2
DSC* Specification	DSC	No DSC	DSC	No DSC	No DSC Supported
Port Type	DP / HDMI		DP / HDMI		DP / HDMI
Single Display (Max Supported)	1080p@240 Hz 2K@240 Hz 4K@144 Hz		1080p@240 Hz 2K@240 Hz 4K@144 Hz		1080p@240 Hz 2K@240 Hz 4K@120 Hz
Dual Display (Max Supported)	Dual 1080p@240 Hz 2K@240 Hz 4K@60 Hz	Dual 1080p@240 Hz 2K@144 Hz 4K@60 Hz	Dual 1080p@240 Hz 2K@144 Hz 4K@60 Hz	Dual 1080p@60 Hz 2K@60 Hz 4K@30 Hz	Dual 1080p@60 Hz 2K@60 Hz 4K@30 Hz

* DSC = Display Stream Compression

MacBook Type	M1 - M5 Series	MacBook Neo
Port Type	DP / HDMI	DP / HDMI
Single Display (Max Supported)	1080p@240 Hz 2K@240 Hz 4K@144 Hz	1080p@240 Hz 2K@144 Hz 4K@60 Hz
Dual Display (Mirrored, Max Supported)	Dual 4K@30 Hz	Dual 4K@30 Hz

Managing Your Hub

 The user interface images displayed are for illustration purposes and may differ from your actual view based on the software version.

Anker Dock Manager (ADM) is the companion software for this hub, allowing you to view and configure your device through either the web-based console or the desktop app.

Choose the method that best fits your needs:

- **Anker Dock Manager Web:** No installation required, ideal for quick access and basic settings.
- **Anker Dock Manager App:** Full-featured, ideal for advanced settings and in-depth management.

Feature	Anker Dock Manager Web	Anker Dock Manager App
View device status	✓	✓
Display settings (brightness / sleep / language)	✓	✓
Screensaver	✓	✓
Screensaver slideshow editing	×	✓
External display settings (resolution / refresh rate / mode)	×	✓
Focus Timer	✓	✓
Eye-care reminders	✓	✓
Firmware update	×	✓
Troubleshooting & feedback	×	✓

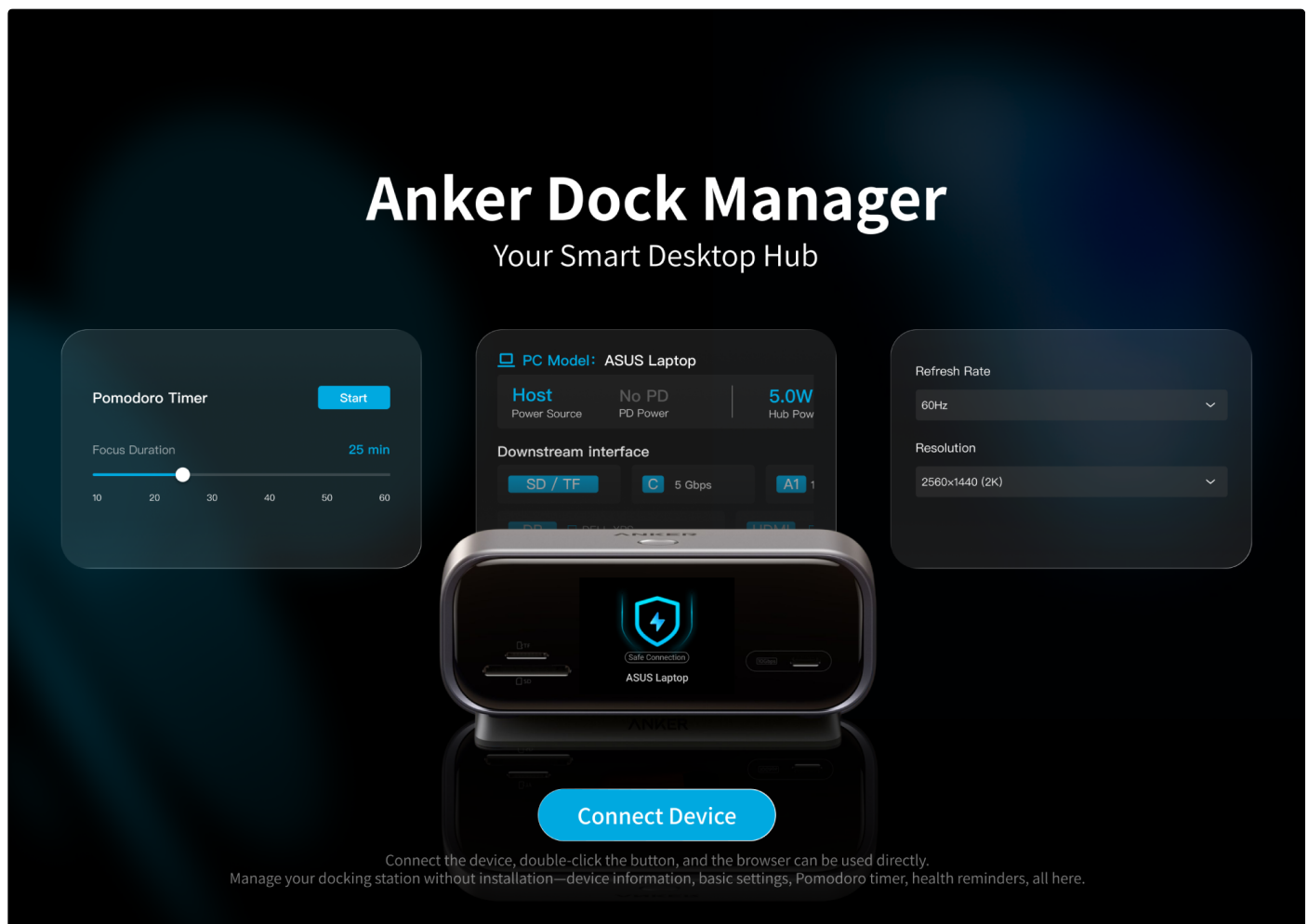
Anker Dock Manager Web

The web-based console uses WebUSB technology and requires no software installation.

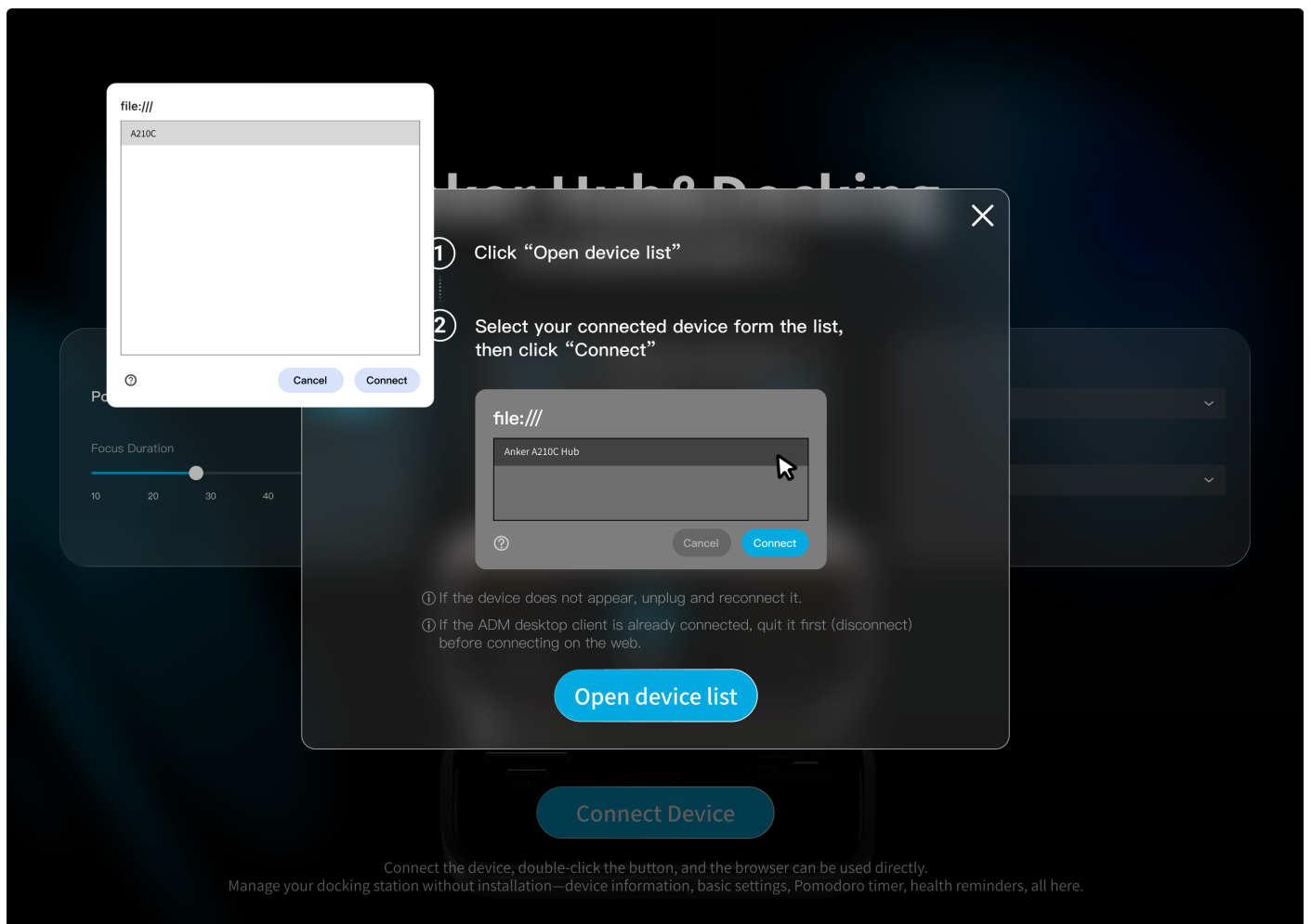
💡 The Anker Dock Manager Web is supported in Chrome and Edge only. For unsupported browsers or advanced features, use the desktop app instead.

Getting Started

1. Visit the website www.anker.com/a210c and click "Connect Device".



2. Follow the on-screen instructions to complete device pairing and enter the Web management interface.

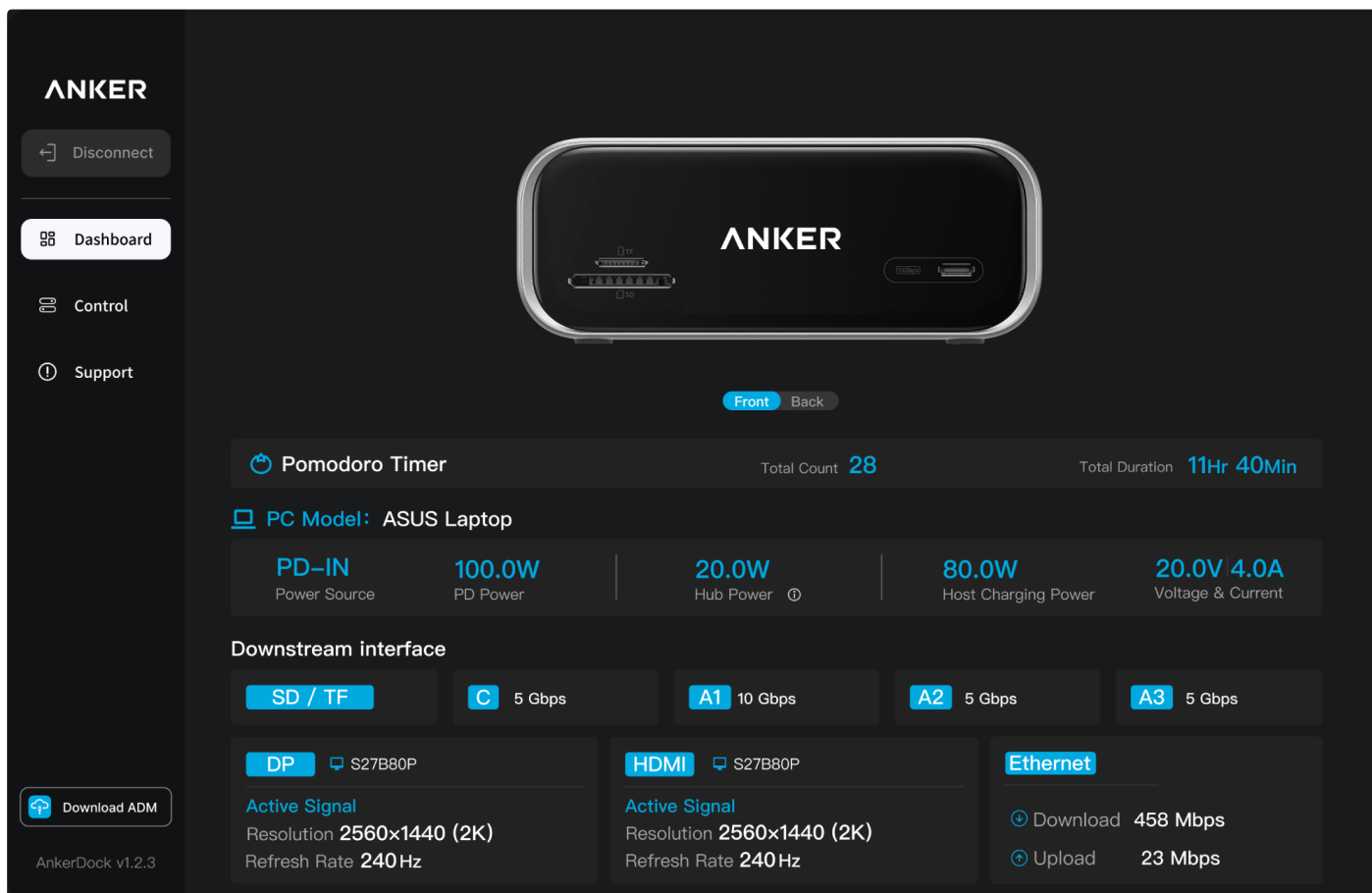


Interface Overview

The Anker Dock Manager Web has a two-panel layout, with a navigation panel on the left and a function area on the right.

Dashboard

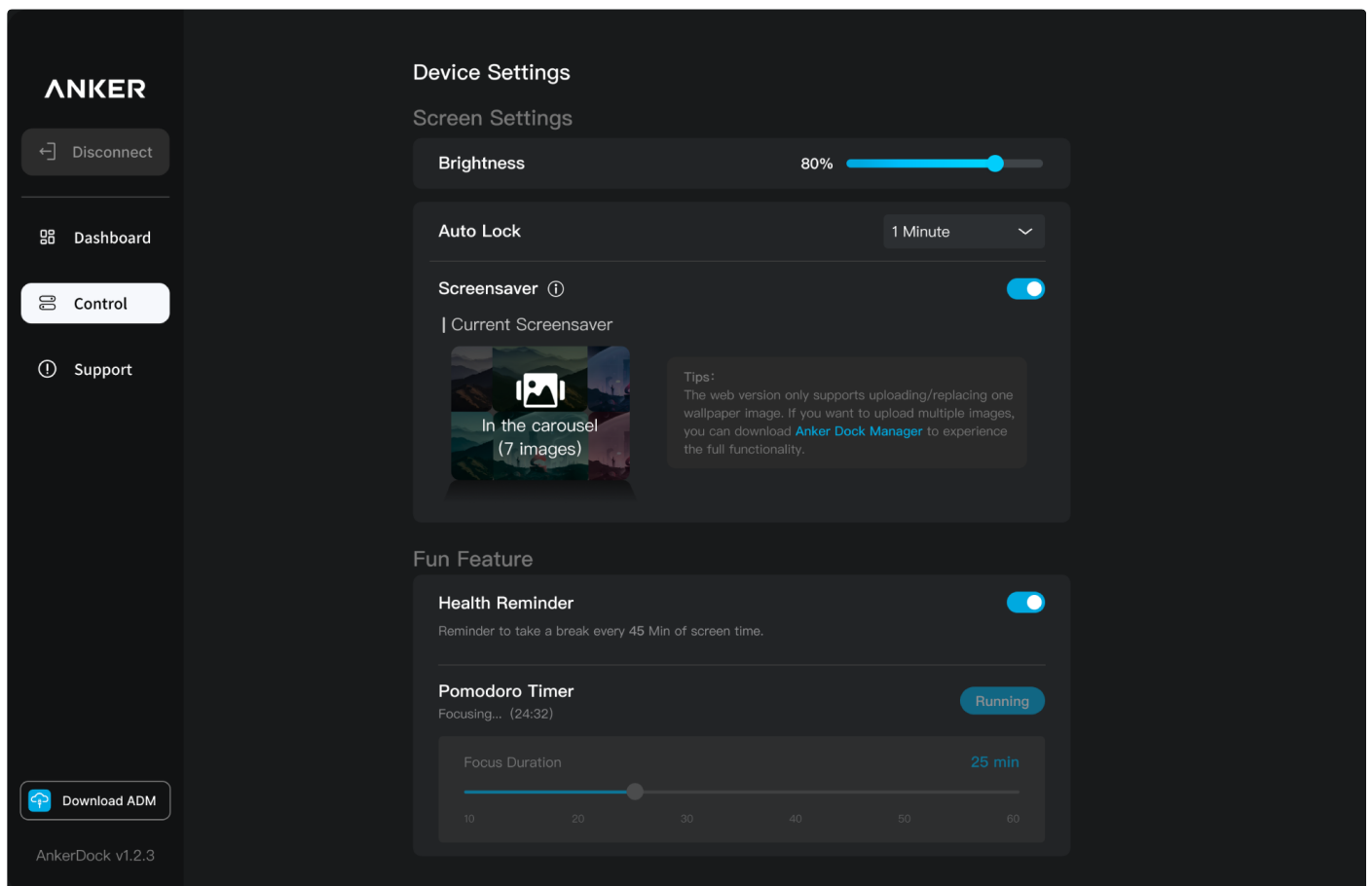
View the device status, power delivery, and connected ports at a glance.



Control

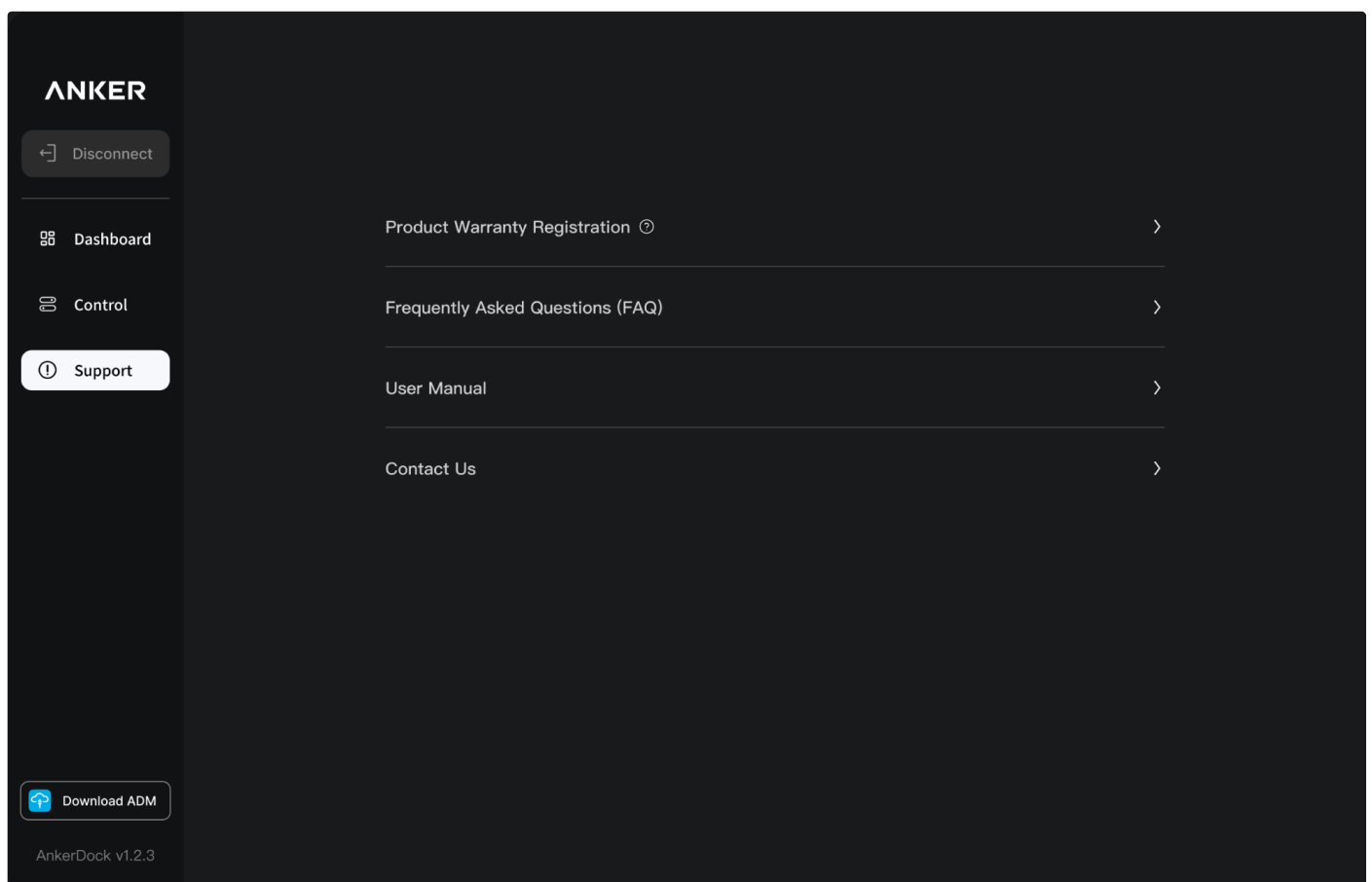
Adjust device settings, display preferences, and other system options.

💡 The Anker Dock Manager Web supports only one screen saver image. To set multiple images, use the desktop app.



Support

Access support resources such as warranty registration, FAQs, the user manual, and contact information.



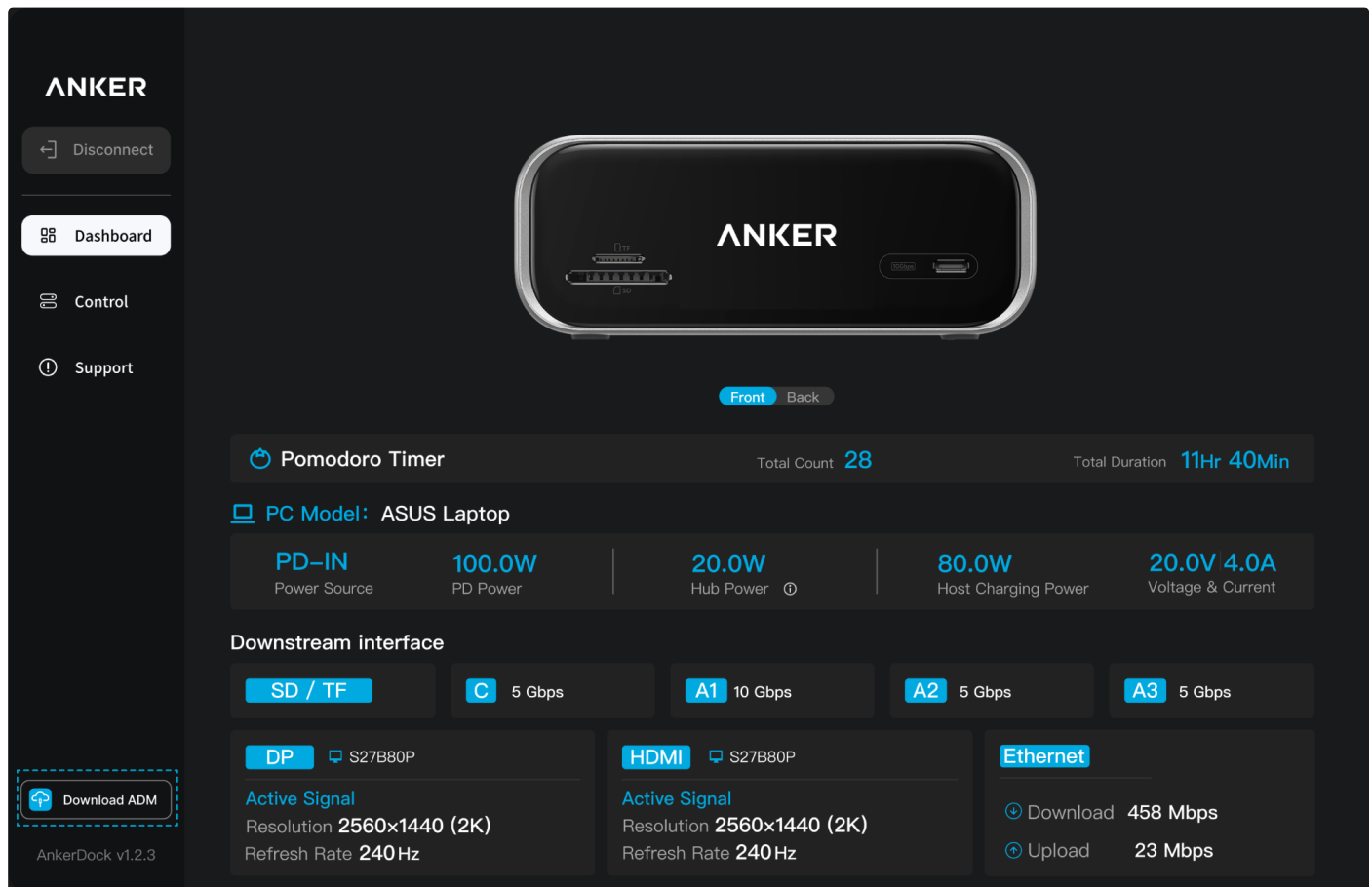
Anker Dock Manager App

The desktop app provides full access to all device settings.

Download the App

Option 1

1. Click "Download ADM" in the lower-left corner of the Anker Dock Manager Web interface.



2. Follow the on-screen instructions to download the Anker Dock Manager App.

Option 2

1. Visit the website <https://www.anker.com/dockmanager-download>.

ANKERANKER SOLIXeufyeufy Make soundcore

ANKER Innovations

Save 20% with code **LABORDAY20**, or sign up free to unlock member pricing. | Shop Now >>

Product Recall

ANKER | The World's NO. 1 Mobile Charging Brand*

Power BankChargerWireless ChargerCableAC PowerHubs & DocksSeries

Shop ByMember BenefitsExplore & Support

 **Anker Dock Manager**

**Future-Proof
Your IT Management**

Manage supported Anker hubs and docking stations with ease, ensure device compatibility by updating firmware, and use the integrated support and feedback features to quickly troubleshoot problems.

For Windows
[Download](#)
For Windows 10 and above

For Mac
[Download](#)
For macOS 10.14 and above

[Download User Guide](#)



2. Download and install the Anker Dock Manager App for your operating system.

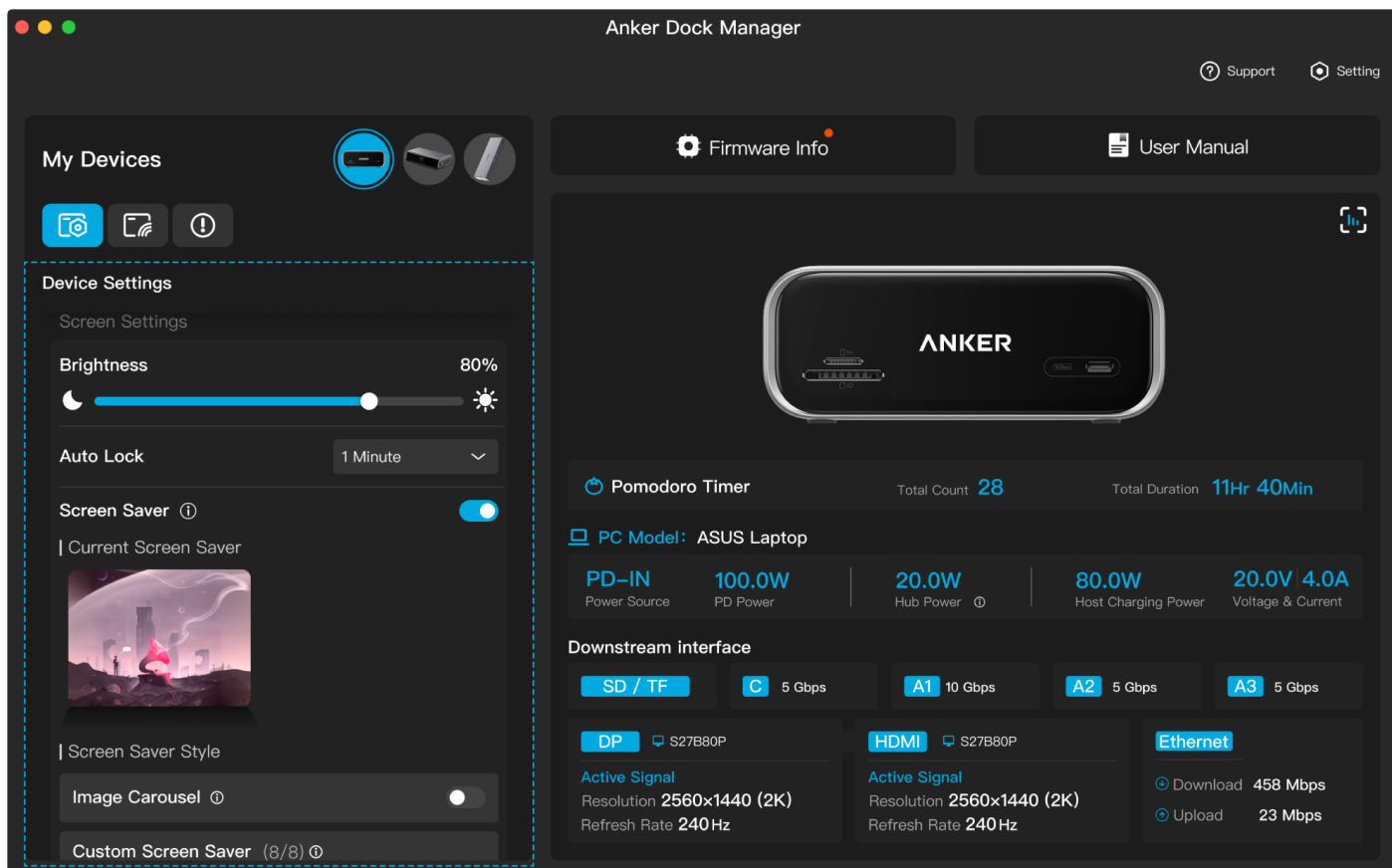
Interface Overview

After launching the Anker Dock Manager App and connecting your device, the interface is divided into two areas:

- **My Devices (left):** Provides access to **Device Settings**, **Display Settings**, and **Device Information**.
- **Status Overview (right):** Shows real-time information for the connected device.

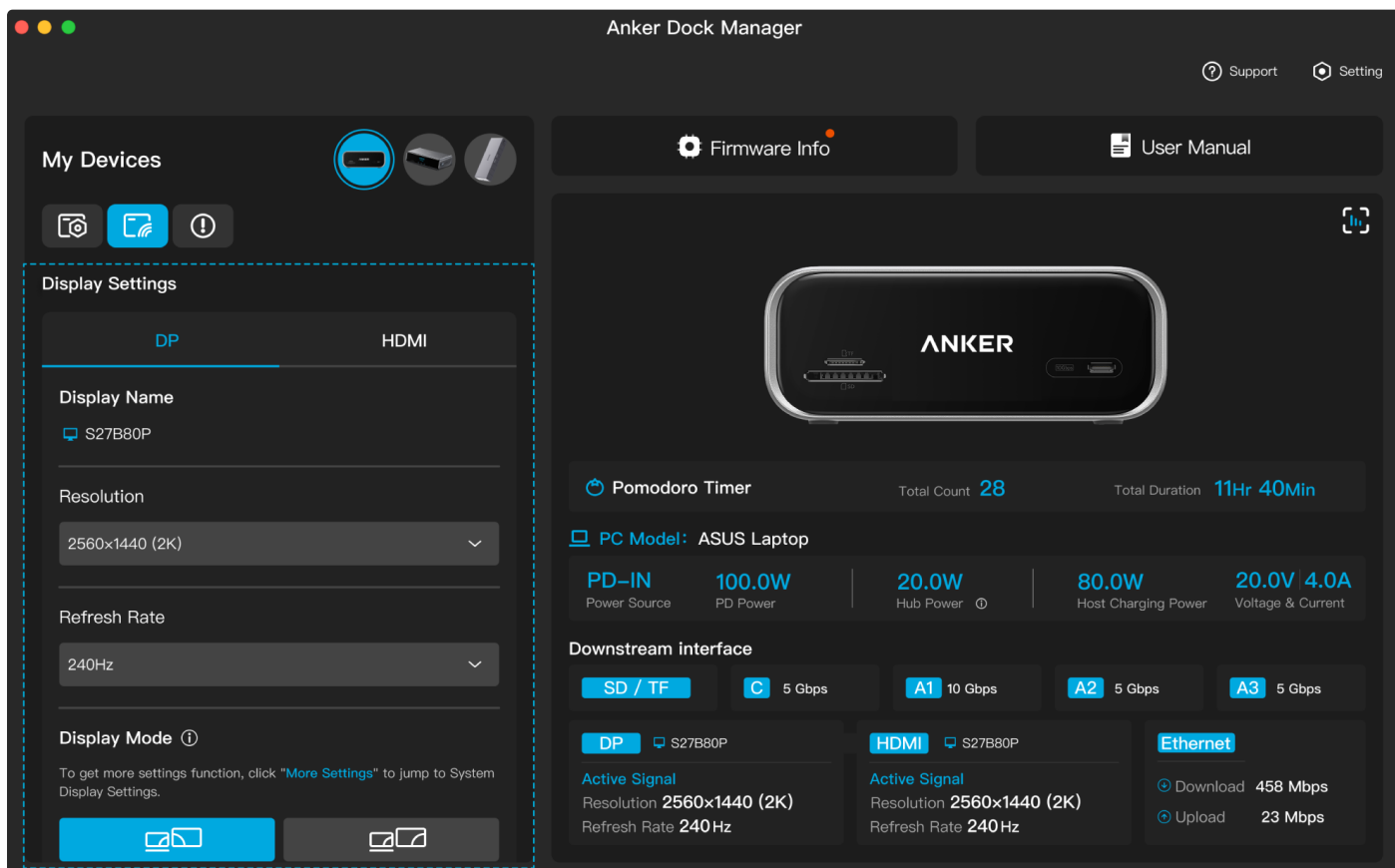
Device Settings

Adjust your hub's own screen — brightness, auto-sleep time, screensaver, device language, and other general preferences.



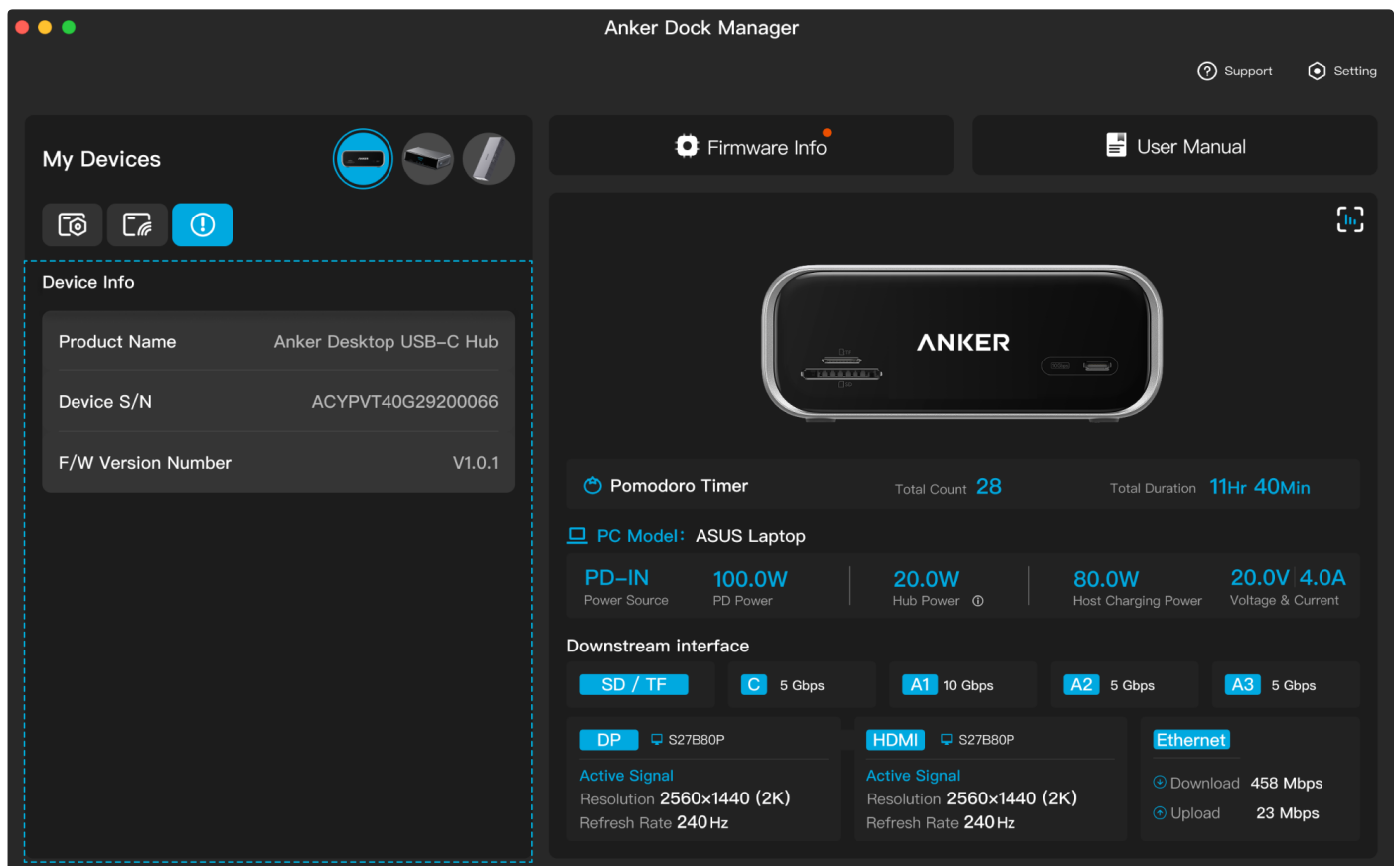
Display Settings

Configure connected external displays — resolution, refresh rate, display mode, and other general preferences.



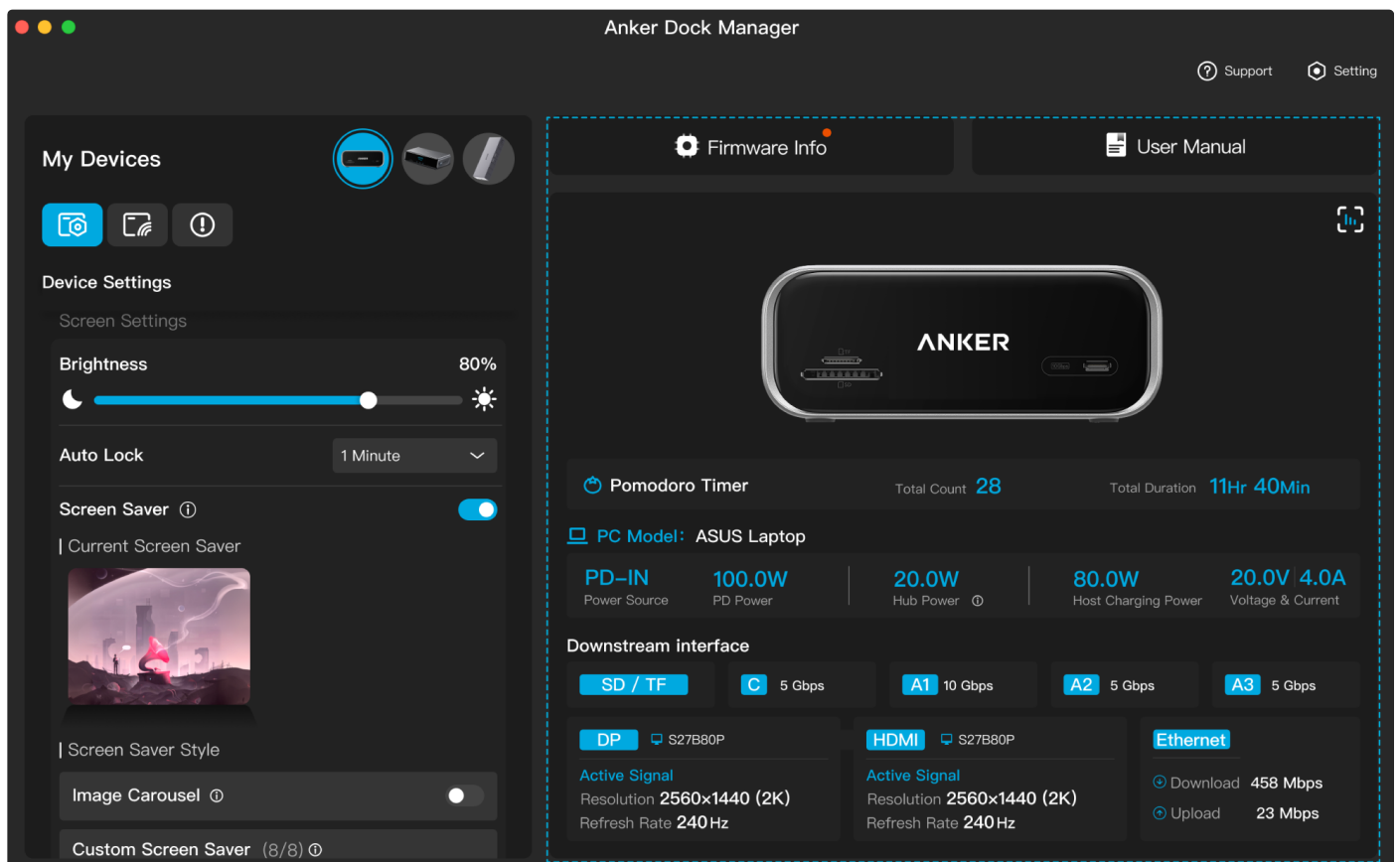
Device Info

Check firmware version and device details.



Status Overview

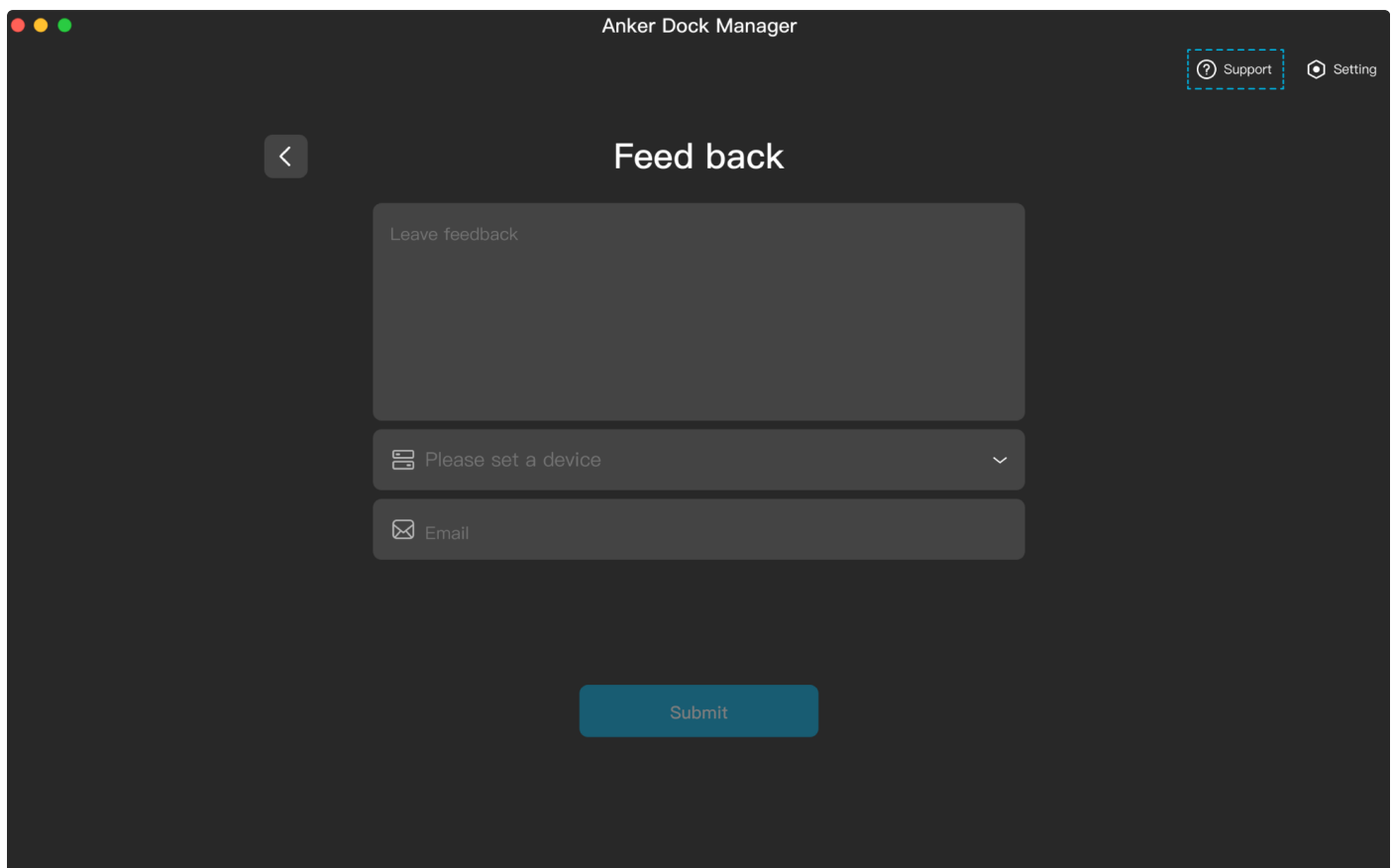
View real-time device data — firmware details, power status, and connection information for all ports.



Feedback

Click "Support" in the upper-right corner, and click "Feedback" at the bottom.

On this page, you can submit feedback or report issues encountered during use.

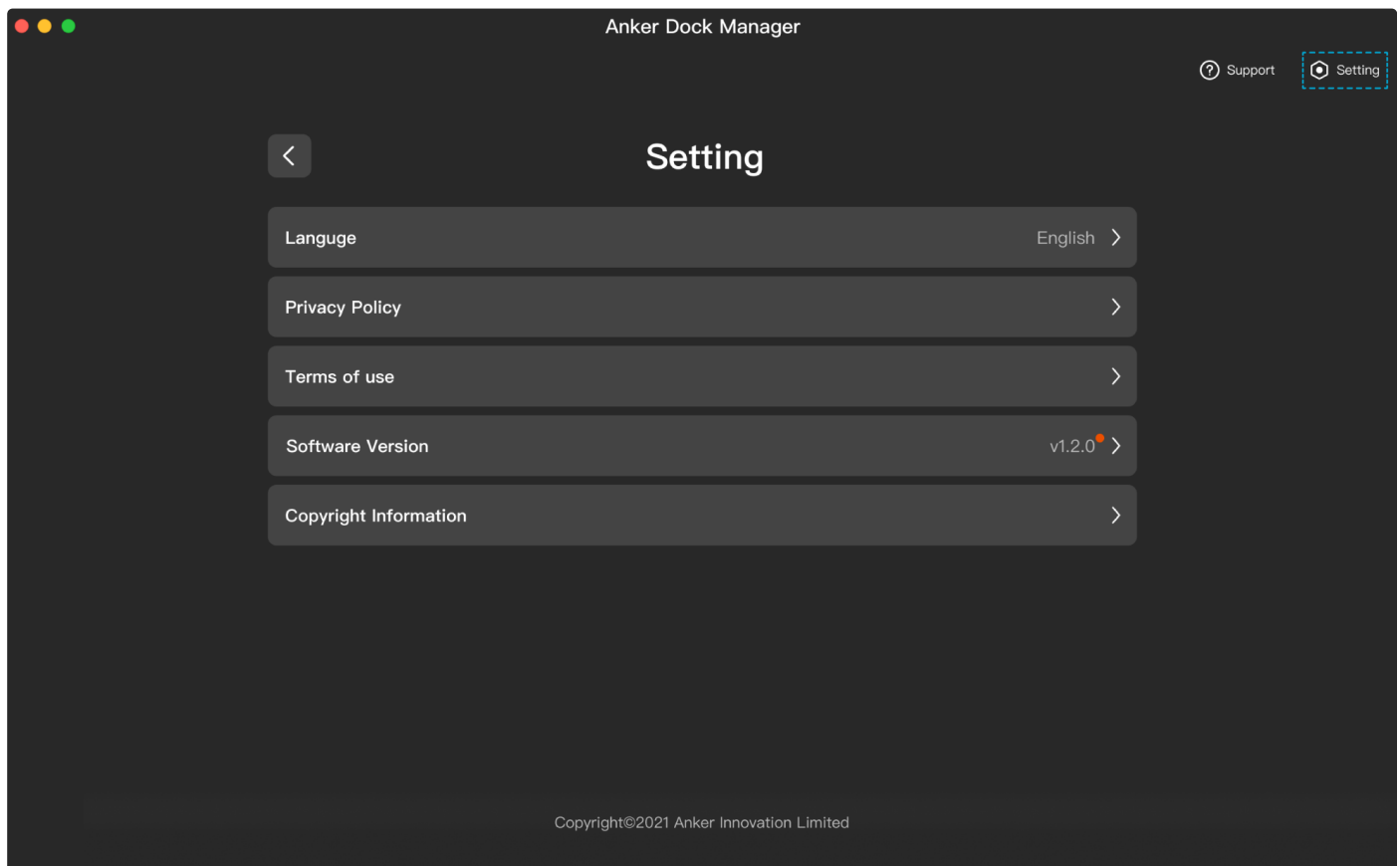


The screenshot shows the 'Feed back' page of the Anker Dock Manager application. The title bar at the top reads 'Anker Dock Manager'. In the top right corner, there are two icons: a question mark icon labeled 'Support' and a gear icon labeled 'Setting'. The 'Support' icon is highlighted with a dashed blue box. The main content area has a dark background. At the top left of the content area is a back arrow icon. The title 'Feed back' is centered at the top. Below the title is a large text input field with the placeholder text 'Leave feedback'. Underneath the input field is a dropdown menu with the text 'Please set a device' and a downward arrow. Below the dropdown is an email input field with a mail icon and the placeholder text 'Email'. At the bottom center is a blue 'Submit' button.

Settings

Click "Setting" in the upper-right corner.

On this page, you can manage app preferences and view software information.



The screenshot shows the 'Setting' page of the Anker Dock Manager application. The title bar at the top reads 'Anker Dock Manager'. In the top right corner, there are two icons: a question mark icon labeled 'Support' and a gear icon labeled 'Setting'. The 'Setting' icon is highlighted with a dashed blue box. The main content area has a dark background. At the top left of the content area is a back arrow icon. The title 'Setting' is centered at the top. Below the title is a list of settings items, each in a dark gray box with a right arrow: 'Languge' (note the typo) with 'English' next to it, 'Privacy Policy', 'Terms of use', 'Software Version' with 'v1.2.0' next to it, and 'Copyright Information'. At the bottom center, there is a small copyright notice: 'Copyright©2021 Anker Innovation Limited'.

Troubleshooting

If you experience an issue with the hub, refer to the category below and follow the recommended steps. If the issue persists, submit feedback through Anker Dock Manager App or email support@anker.com.

Video Output

If you experience video output issues, such as no signal, incorrect resolution, or unexpected mirroring, try the following steps:

1. Confirm your laptop's USB-C port supports DP Alt Mode (display output). Check your laptop's user manual, contact the seller, or visit the manufacturer's website.
2. Update your laptop's graphics driver.
3. Test the hub with another laptop whose USB-C port supports DP Alt Mode.
4. Try a different HDMI/DP cable or display, and lower the resolution or refresh rate.
5. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

If both external displays show identical content when connected via HDMI and DP, this is expected behavior on macOS — see FAQ Q2 for details.

Hub Not Working Properly

If the hub is not recognized, or if connected devices stop responding, try the following steps:

1. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.
2. Test the hub with a different laptop.
3. Verify that your peripheral devices function normally without the hub.
4. Try a different USB device in the same port to check if the port itself is working.

Charging

This hub supports up to 100 W USB-C PD input, reserving 15 W (PD input < 65 W) or 20 W (PD input ≥ 65 W). The hub can supply a maximum of 80 W to the host device. To reach this maximum charging output, a 100 W PD wall charger and cable are required (sold separately).

Note: This hub does not support Samsung PPS (Programmable Power Supply) fast charging. Samsung devices connected to the hub's USB ports will charge at standard speed. This is expected behavior.

If your laptop is not charging, or charging slower than expected, try the following steps:

1. Verify the rated output of the PD wall charger connected to the hub's PD-IN port.

2. Check if your laptop charges normally when connected directly to the charger (without the hub).
3. Try a different 100W-capable PD wall charger and USB-C-to-USB-C cable.
4. Test the hub with a different laptop to see if the issue is device-specific.
5. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

Ethernet Port

If the Ethernet connection is unstable or not working, try the following steps:

1. For Intel-based MacBooks or Windows laptops, install the driver from:
https://www.realtek.com/Download/List?cate_id=585
2. For Apple Silicon (M-series) MacBooks, update macOS to the latest version.
3. Test the hub with a different computer.
4. If possible, plug the network cable directly to your computer's Ethernet port to check for a stable connection.
5. Try a different Ethernet cable.
6. Try a different router or network.
7. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

SD / microSD Card

If your laptop does not detect the memory card, or if you experience read/write errors, try the following steps:

1. Ensure the card is fully inserted.
2. Test with a different device or a different SD card.
3. Check whether the write-protect switch of the SD card is enabled; if so, slide it to the unlock position.
4. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

FAQ

Q1: Will this hub work with any laptop? How can I check if my laptop is compatible?

- A1: 1. Make sure your laptop's USB-C port supports Thunderbolt 3/4/5, USB4, or DP Alt Mode, and Power Delivery. The DP Alt Mode is required for HDMI/DP video output and the Power Delivery is required for PD-IN charging.
2. Your laptop must also provide sufficient power for the hub to operate properly. If the USB-C port provides limited power, some functions may not work as expected.

Q2: Why do both displays show the same content when connected via the hub's HDMI and DP ports on my MacBook?

A2: This is normal behavior on macOS. Windows supports both Single-Stream Transport (SST) and Multi-Stream Transport (MST), while macOS and iPadOS support only Single-Stream Transport (SST). As a result, when two external displays are connected to a MacBook through this hub, both displays will show the same image.

Q3: Why isn't video output working?

A3: Video output requires your laptop's USB-C port to support DP Alt Mode. For higher display configurations, such as 1080p/2K at 240 Hz or dual 4K at 60 Hz, the port must also support DP 1.4 or DP 2.1.

Q4: Does the PD-IN port support power output to other devices, or data transfer?

A4: No. The PD-IN port is for power input only. It draws power from a connected PD wall charger to power both the hub and your laptop.

Q5: Why is my laptop charging slowly through this hub?

A5: Charging performance may vary depending on your charger, cable, and laptop model. Check the following:

1. The hub supports up to 100 W input, reserving 15 W (PD input < 65 W) or 20 W (PD input ≥ 65 W). For best charging performance, use a PD wall charger rated 15–20 W higher than your laptop's original charger.
2. Some laptops (e.g., Dell, Lenovo) use proprietary charging protocols and may show a "slow charging" warning when connected to third-party chargers. If your laptop requires 80 W or less, the hub can charge it at the same speed as the original adapter when connected to a 100 W PD wall charger.
3. Some laptops are designed to be charged primarily through a dedicated DC barrel port and may show a "slow charging" warning when powered via USB-C PD. This is normal behavior. For such devices, use the original DC charger if possible.

Q6: Why isn't my connected USB-A or USB-C device working?

A6: The hub's USB-A and USB-C ports include built-in current limits for safety. If a connected device is not working properly, check the following:

- If connecting multiple USB-A devices triggers an overcurrent warning, unplug one device and try again.
- If a USB-A device triggers an overcurrent warning, the device requires more current than the hub can support.
- If a USB-C device triggers an overcurrent warning, its power demand exceeds what this hub's USB-C port can supply.
- If a port is not working with no overcurrent warning shown, connect a 65 W or higher PD wall charger to the hub. This increases the available current for the USB-A/USB-C ports.

Q7: Why does the hub disconnect and reconnect when I unplug the PD wall charger?

A7: This is expected behavior, typically caused by one of the following:

1. Overload: If multiple high-power devices are connected, unplugging the PD wall charger may cause a brief power interruption to the hub.
2. No Fast Role Swap (FR-SWAP) support: FR-SWAP allows USB-C devices to switch power roles without interrupting the data connection. If your laptop's USB-C port does not support FR-SWAP, unplugging the charger may cause a temporary disconnection before the connection is reestablished.

Q8: Why is my laptop's battery draining while the hub is connected?

A8: This can happen when the hub is used without a PD wall charger connected. Common causes include:

1. Screensaver power usage: If a custom screensaver is enabled and runs for an extended period, it may increase battery consumption.
2. Hub power consumption: Even without a screensaver or active connected devices, the hub typically draws about 2–3 W from the laptop to maintain normal operation.

To reduce battery drain, connect a PD wall charger to the hub or charge your laptop directly whenever possible, especially during extended use.

SN Location

The serial number (SN) is located on the bottom of the hub shown as below:

