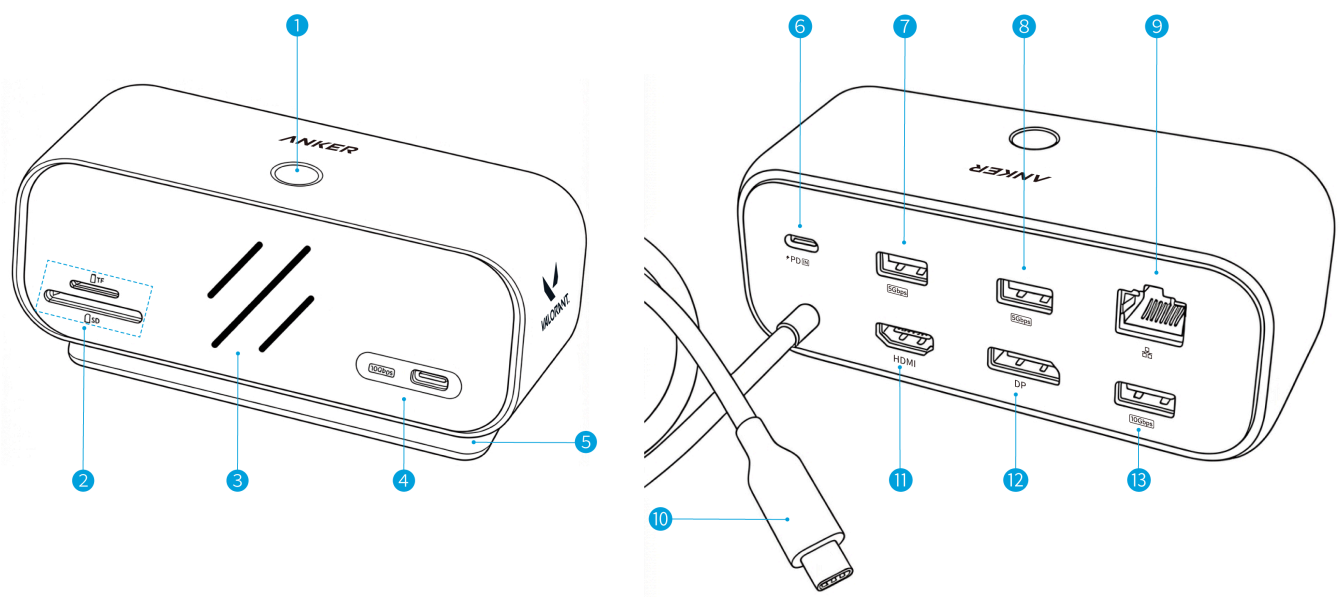


At a Glance



No.	Items	Description
①	Button	Used to switch between screens, start the Pomodoro timer, turn off the screen, and restore factory settings. Note: For detailed button instructions, refer to " Button Controls. "
②	Card Reader	<ul style="list-style-type: none">• Supports SD and TF memory cards.• Supports data transfer speeds up to 104 MB/s and is compatible with SD 3.0, UHS-I, SDXC, SDHC, SD, MMC, RS-MMC, microSDXC, microSD, and microSDHC.
③	Digital Screen	Displays real-time charging power, data transfer speeds, and video output specifications. Also supports a Pomodoro timer, health reminders, and personalized screensavers. Note: For more details, refer to " Screen Display Guide. "
④	USB-C Port	Supports data transfer speeds up to 10 Gbps. Note: This port is for data transfer only and does not support charging or video output.
⑤	Magnetic Base	Positions the hub at a more comfortable viewing angle. The base comes with pre-applied adhesive tape on the bottom for attachment to a flat, clean surface.

⑥	USB-C PD-IN Port	<p>Connect a USB-C Power Delivery (PD) wall charger using a USB-C cable (sold separately).</p> <ul style="list-style-type: none"> • This port supports charging only. Data transfer and video output are not supported. Do not connect devices such as external drives, headphones, speakers, or displays to this port. • Supports up to 100W USB-C PD input. Hub reserved power: 15W (PD input <65W); 20W (PD input ≥65W). • This port supports USB-C PD fast charging only. Proprietary fast-charging protocols are not supported.
⑦	USB-A3 Port	Each port supports data transfer speeds up to 5 Gbps.
⑧	USB-A2 Port	
⑨	Ethernet Port	Supports Ethernet connections at speeds up to 1 Gbps.
⑩	USB-C Upstream Cable	70 cm (2.3 ft) long. Connects to your laptop's USB-C or Thunderbolt™ port.
⑪	HDMI Port	<p>HDMI 2.1 output for connecting an HDMI-compatible display. Supports resolutions up to 4K and refresh rates up to 240 Hz.</p> <p>Note: Display performance depends on the host device and display specifications. For more details, refer to "Video Output."</p>
⑫	DP Port	<p>DisplayPort 1.4 output for connecting a DisplayPort-compatible display. Supports resolutions up to 4K and refresh rates up to 240 Hz.</p> <p>Note: Display performance depends on the host device and display specifications. For more details, refer to "Video Output."</p>
⑬	USB-A1 Port	Supports data transfer speeds up to 10 Gbps.

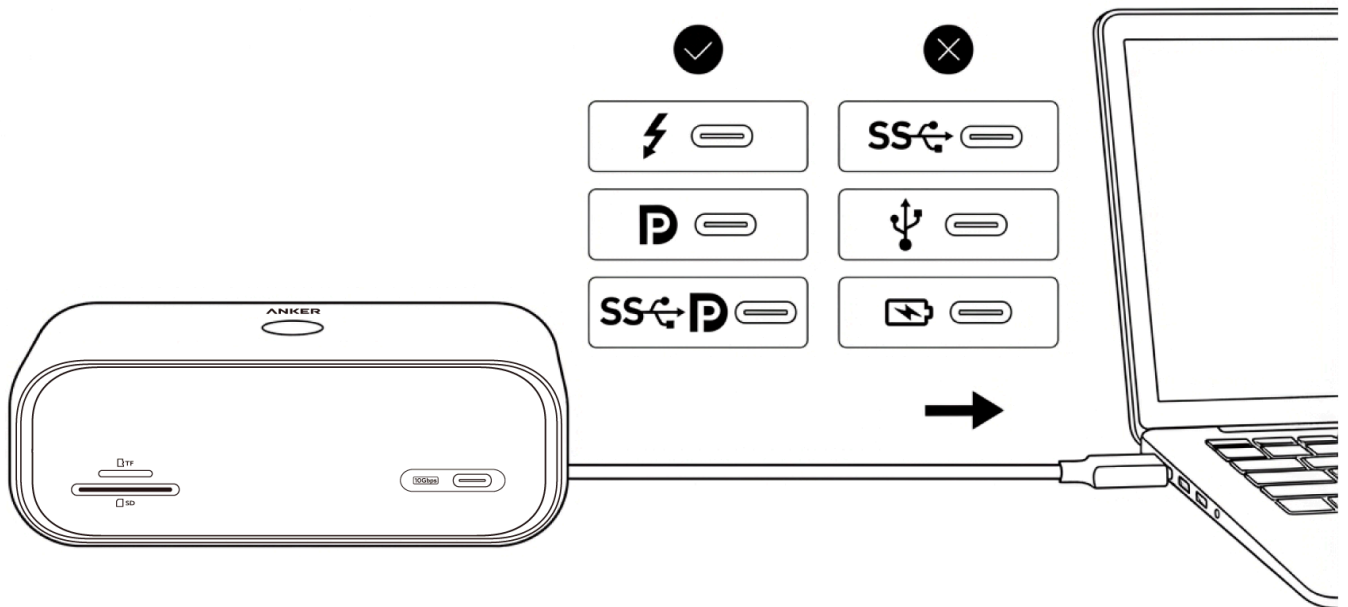
Using Your Hub

Connect to Your Laptop

Plug the built-in USB-C cable into your laptop's USB-C or Thunderbolt™ port. The hub powers on automatically.



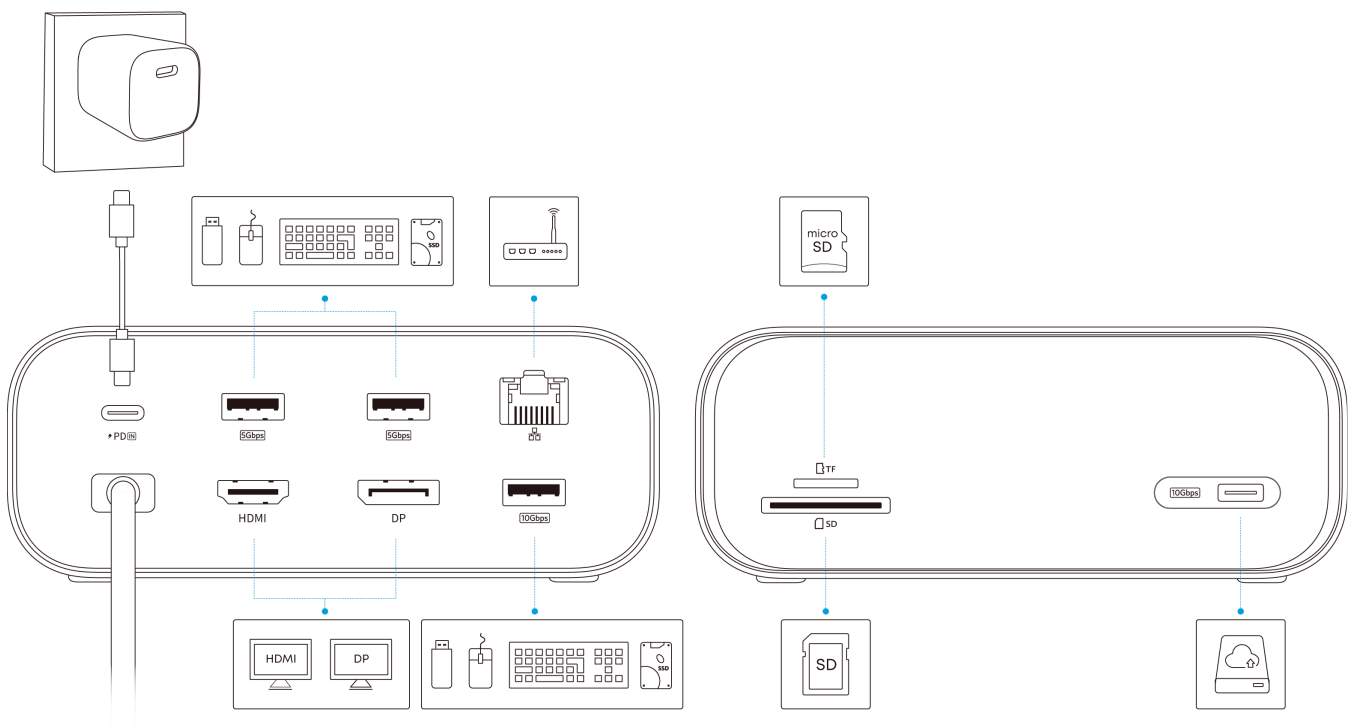
Make sure your laptop's USB-C port supports DisplayPort (DP) Alt Mode for video output and Power Delivery (PD) for charging.



Connect Other Devices (Optional)

Connect other devices to the appropriate ports as needed.

- 💡 • The hub can supply a maximum of 80W to the host device. To reach this maximum charging output, a 100W PD wall charger and cable are required (sold separately).
- When using the hub with multiple connected devices or under full load, we recommend connecting a PD wall charger and cable (sold separately) for stable operation.



Attach the Magnetic Base (Optional)

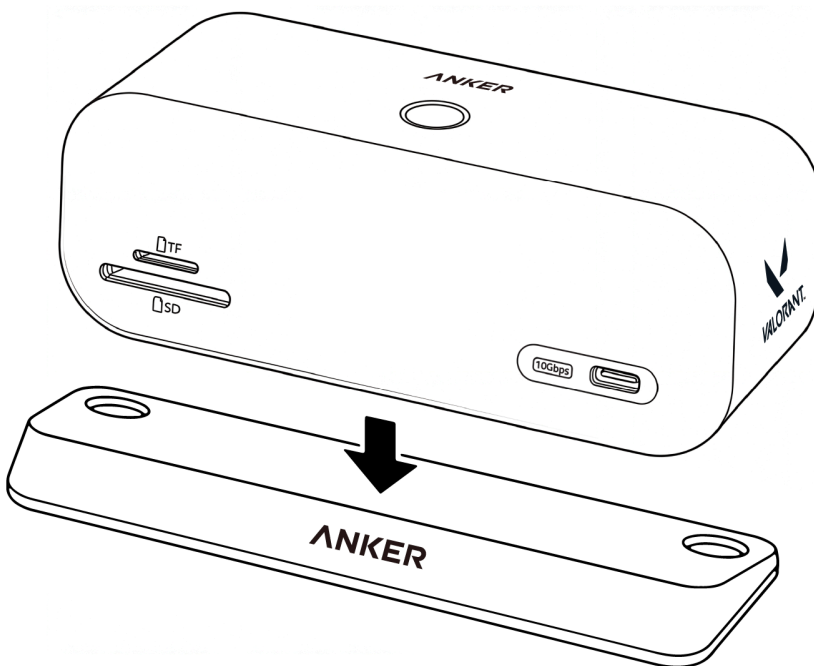
1. Peel off the protective film from the pre-applied adhesive tape. Clean the mounting surface, then secure the base to a flat, clean surface.

We recommend cleaning both the adhesive surface and the mounting surface before reuse.

- 💡 • The adhesive tape is residue-free, washable, and reusable. To restore tackiness, rinse the tape surface with water or wipe it with a damp cloth, then let it air dry.
- Adhesion performance may vary depending on the surface.

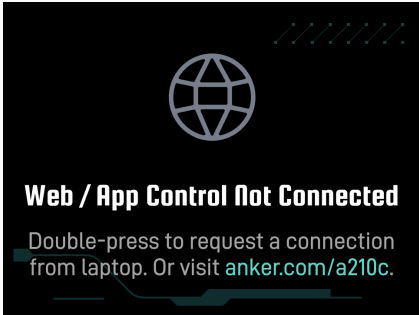
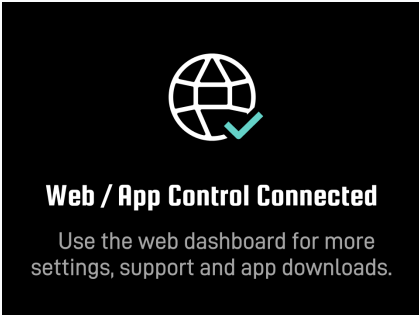


2. Magnetically attach the hub to the base for an optimal viewing angle.



Button Controls

The button on top of the hub supports the following functions:

Action	Function	Applicable Page
Press Once	Switch between screens or wake the screen.	Any page.
Press Twice	Start the Pomodoro timer.	Any page except the Software Connection Status page.
	Trigger a pop-up window for Web Console access.*	Software Connection Status page only. <div><div><p>Web / App Control Not Connected Double-press to request a connection from laptop. Or visit anker.com/a210c.</p></div><div><p>Web / App Control Connected Use the web dashboard for more settings, support and app downloads.</p></div></div>
Press and Hold (2 s)	Turn off the screen.	Any page.
Press and Hold (15 s)	Restore factory settings.	Any page.

***Web Console Access:**

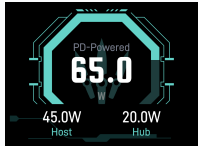
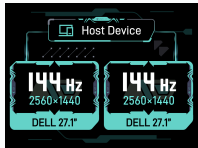
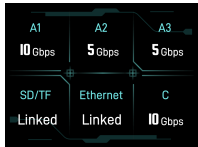
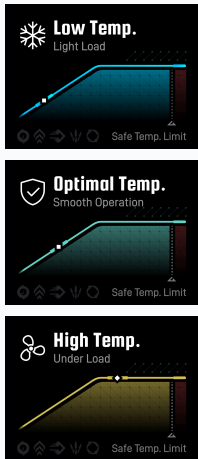
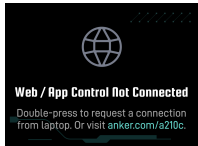
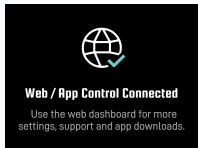
- This feature is supported only in Chrome and Edge. Safari is not supported.
- On macOS, Chrome or Edge must be running in the background. In addition, pop-up windows may be blocked in full-screen mode due to system restrictions. If the pop-up does not appear, exit full-screen mode and try again.

Screen Display Guide

 The screen images shown are for illustration purposes only and may differ from what you see depending on the software version.

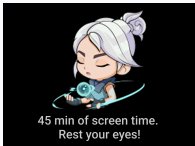
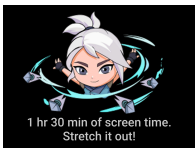
Main Pages

Press the button once to cycle through the main pages listed below.

Name	Interface	Description
Power Page		PD Power Supply Mode: Displayed when a PD wall charger is connected to the PD-IN port. Displays the total input power, power delivered to your laptop (Host), and power allocated to the hub.
		Host Power Supply Mode: Displayed when no PD wall charger is connected. The hub draws power from your laptop (Host).
Display Output Status Page		Displays the current connection status, resolution, and refresh rate for the HDMI and DP ports.
Data Port Status Page		Displays the connection status and data transfer speed for each port: A1, A2, and A3 (USB-A); C (USB-C); SD/TF (card reader); and Ethernet.
Temperature Status Page		Displays the hub's current operating temperature.
Software Connection Status Page		Displayed when the hub is not connected to the Web / App Console. On this page, press the button twice to send a pop-up request to the connected laptop, allowing quick access to the Web Console.
		Displayed when the hub is connected to the Web / App Console.

Function Animations

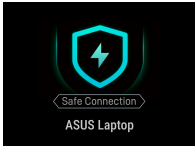
The hub displays animations for the following features:

Name	Interface	Description
Pomodoro Timer		<p>Countdown Screen:</p> <p>On any page except the Software Connection Status page, press the button twice to start the default 25-minute focus timer.</p> <p>You can customize the focus duration and view focus history via the Web / App Console.</p> <p>Press the button once during the countdown to cancel it. The timer cannot be paused.</p>
		<p>Completion Screen:</p> <p>Displayed when the countdown ends.</p> <p>Press the button once to exit the completion screen, or wait until another animation interrupts it.</p>
Health Reminder		<p>The reminder appears after the external display has been on continuously for 45 minutes and stays on for 5 minutes.</p> <p>Press the button once to dismiss the reminder early, or wait until another animation interrupts it.</p>
		

Status Feedback and Notifications

The hub displays corresponding animations when devices are connected or disconnected.

Connection Events

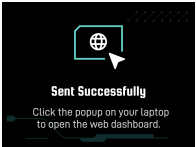
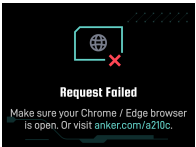
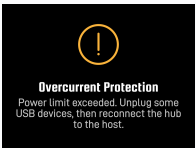
Name	Interface	Description
Startup Animation		Displayed when the hub powers on.
Host Connection Animation		Displayed when the hub's USB-C upstream cable is connected to a host device.
PD-IN Connection Animation		Displayed when a PD wall charger is connected to the PD-IN port.

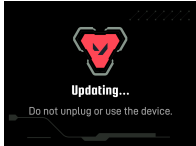
Display Connection Animation		Displayed when an external display is detected through the HDMI or DP port.
High Refresh Rate Animation		Displayed when a display connected through the HDMI or DP port operates at a refresh rate of 100 Hz or higher.
Data Device Connection Animation		Displayed when a data device is detected.

Disconnection Events

Name	Image	Description
Display Disconnection Animation		Displayed when video output to an external display ends.
Host Disconnection Animation		Displayed when the hub is disconnected from the host device.

Notifications

Name	Image	Description
Web Pop-up Request Sent		Displayed when a pop-up request is successfully sent from the Software Connection Status page. The notification closes automatically after 10 seconds.
Web Pop-up Request Failed		Displayed when a pop-up request fails on the Software Connection Status page. The notification closes automatically after 10 seconds.
Fault Notification		Displayed when a fault occurs. Follow the on-screen instructions. The notification closes automatically once the issue is resolved.

Update Status (OTA)		Displayed during a firmware update.
Factory Reset Status		Displayed while factory settings are being restored.

Video Output

Video Output Modes

This hub supports multiple external displays and allows you to select how content is presented across them.

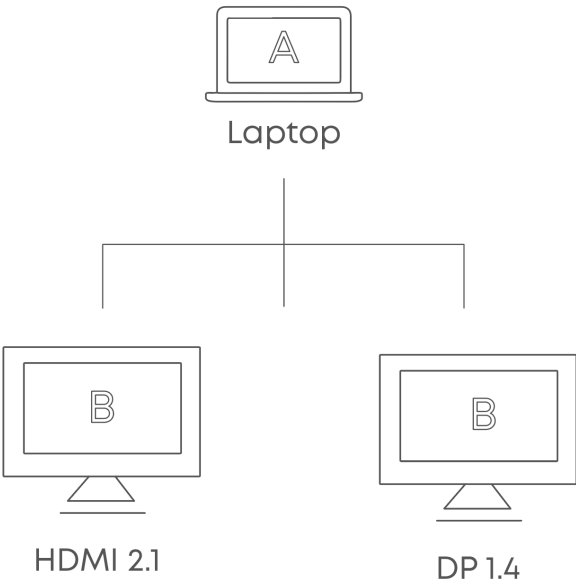
The diagrams below are for reference only. The actual display arrangement depends on your laptop's display settings.



- A = Content displayed on the laptop screen.
- B = Content displayed on external display 1.
- C = Content displayed on external display 2.

macOS: Mirrored Mode Only

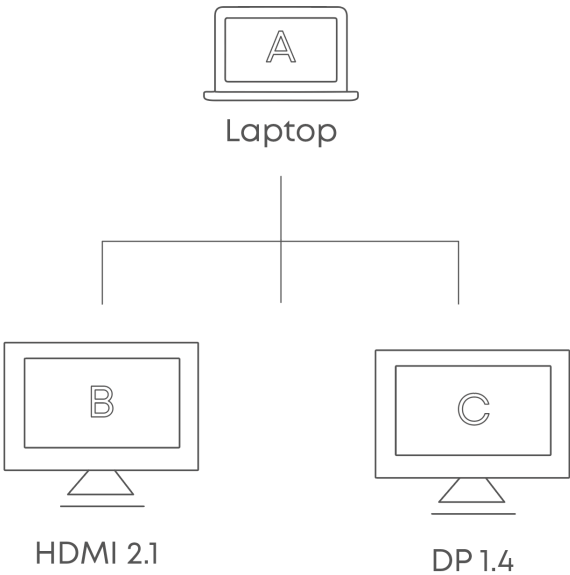
- All external displays show the same content.
- This limitation results from how macOS works with the hub's hardware design and is not a defect of the hub.



Windows: Extended Mode Supported

- Each external display can show independent content.

- You can configure the display mode in Windows display settings.



Video Resolution and Refresh Rates

The tables below show the maximum supported resolutions and refresh rates for this hub.

Check your laptop's specifications to determine the supported DisplayPort (DP) version, then refer to the corresponding column below.

 Actual display output may vary depending on the specifications of the host device.

Windows

Host USB-C Port Specification	DP 2.1		DP 1.4		DP 1.2
DSC* Support	DSC Supported	DSC Not Supported	DSC Supported	DSC Not Supported	DSC Not Supported
Port	DP / HDMI		DP / HDMI		DP / HDMI
Single Display (Maximum Supported)	1080p@240 Hz 2K@240 Hz 4K@144 Hz		1080p@240 Hz 2K@240 Hz 4K@144 Hz		1080p@240 Hz 2K@240 Hz 4K@120 Hz
Dual Displays (Maximum Supported)	Dual 1080p@240 Hz 2K@240 Hz 4K@60 Hz	Dual 1080p@240 Hz 2K@144 Hz 4K@60 Hz	Dual 1080p@240 Hz 2K@144 Hz 4K@60 Hz	Dual 1080p@60 Hz 2K@60 Hz 4K@30 Hz	Dual 1080p@60 Hz 2K@60 Hz 4K@30 Hz

*DSC = Display Stream Compression

macOS

MacBook Type	M1 - M5 Series	MacBook Neo
Port	DP / HDMI	DP / HDMI
Single Display (Maximum Supported)	1080p@240 Hz 2K@240 Hz 4K@144 Hz	1080p@240 Hz 2K@144 Hz 4K@60 Hz
Dual Display (Mirrored, Maximum Supported)	Dual 4K@30 Hz	Dual 4K@30 Hz

Managing Your Hub

 The user interface images shown are for illustration purposes only and may differ from what you see depending on the software version.

Anker Dock Manager (ADM) is the companion software for this hub, allowing you to view and configure your device through either the web-based console or the desktop app.

Choose the method that best fits your needs:

- **Anker Dock Manager Web:** No installation required. Ideal for quick access and basic settings.
- **Anker Dock Manager App:** Offers full functionality for advanced settings and device management.

Feature	Anker Dock Manager Web	Anker Dock Manager App
View Device Status	√	√
Display Settings (Brightness / Sleep / Language)	√	√
Screensaver	√	√
Screensaver Slideshows	×	√
External Display Settings (Resolution / Refresh Rate / Mode)	×	√
Focus Timer	√	√
Eye-Care Reminders	√	√
Firmware Updates	×	√

Troubleshooting and Feedback	×	✓
Switch UI Themes (VALORANT Limited Edition)	Preview Only	Preview and Switch

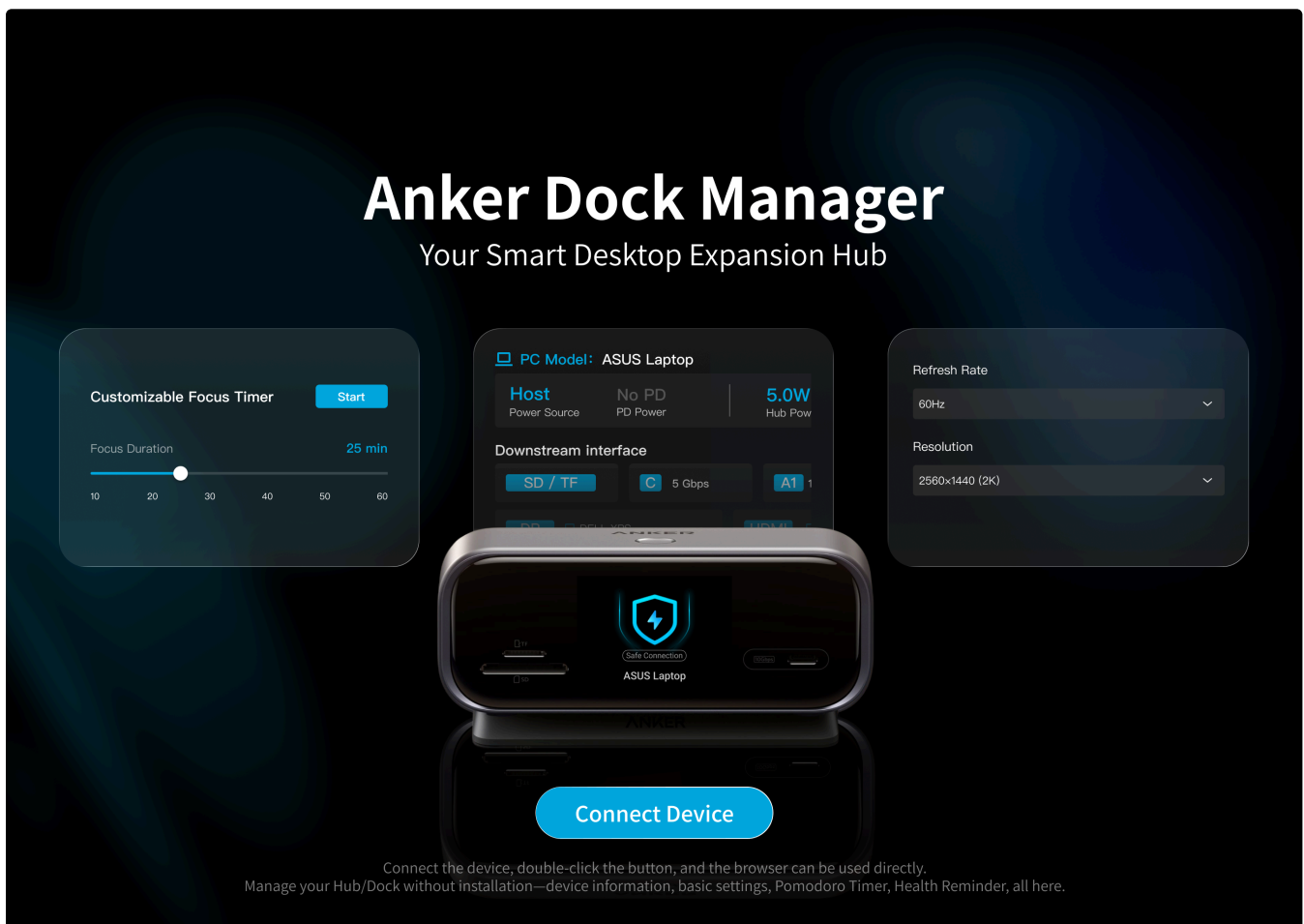
Anker Dock Manager Web

The web-based console uses WebUSB technology and requires no software installation.

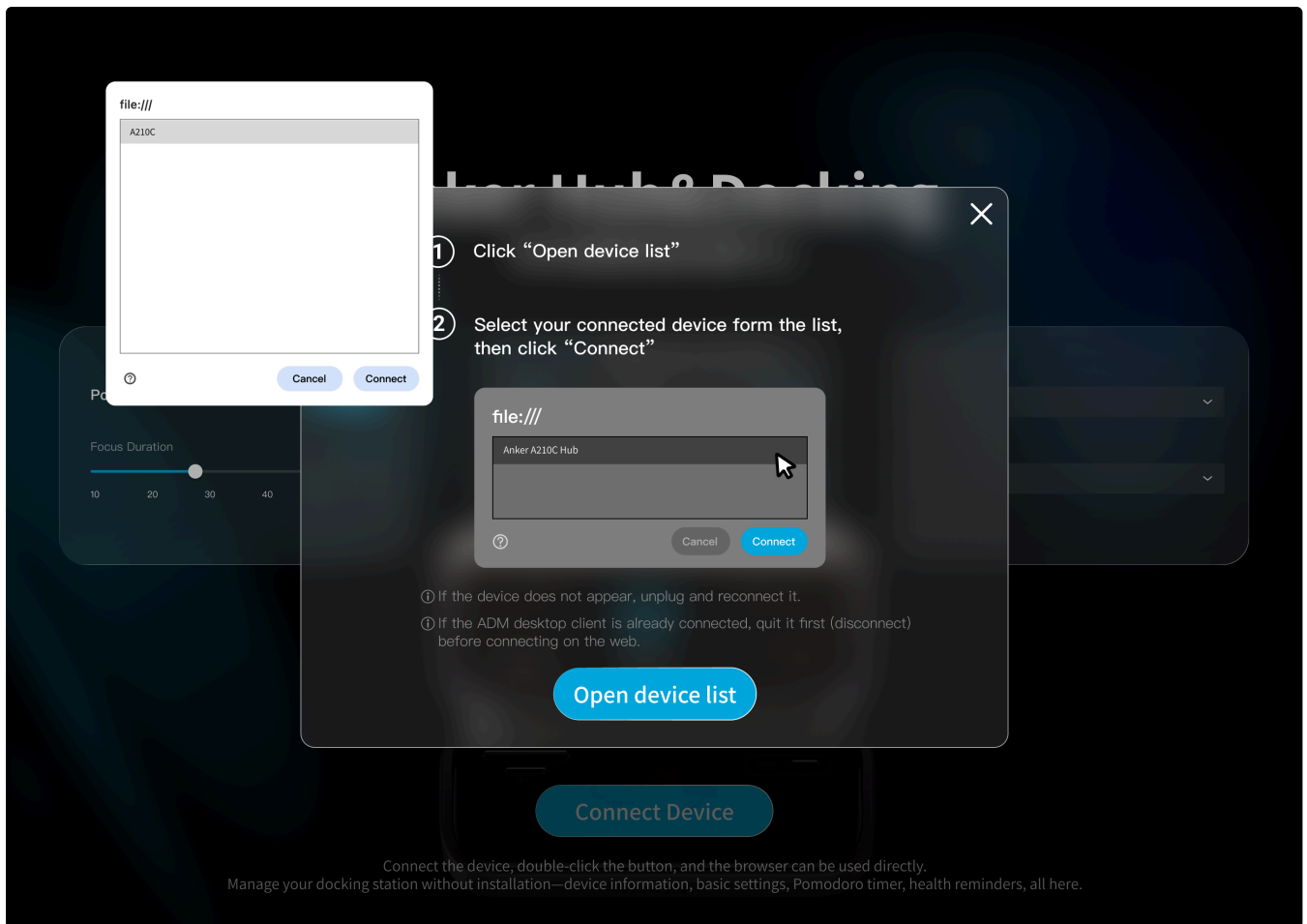
💡 Anker Dock Manager Web is supported only in Chrome and Edge. If you're using an unsupported browser or need advanced features, use the desktop app instead.

Getting Started

1. Visit www.anker.com/a210c and click "Connect Device."



2. Follow the on-screen instructions to pair your device and access the web management interface.

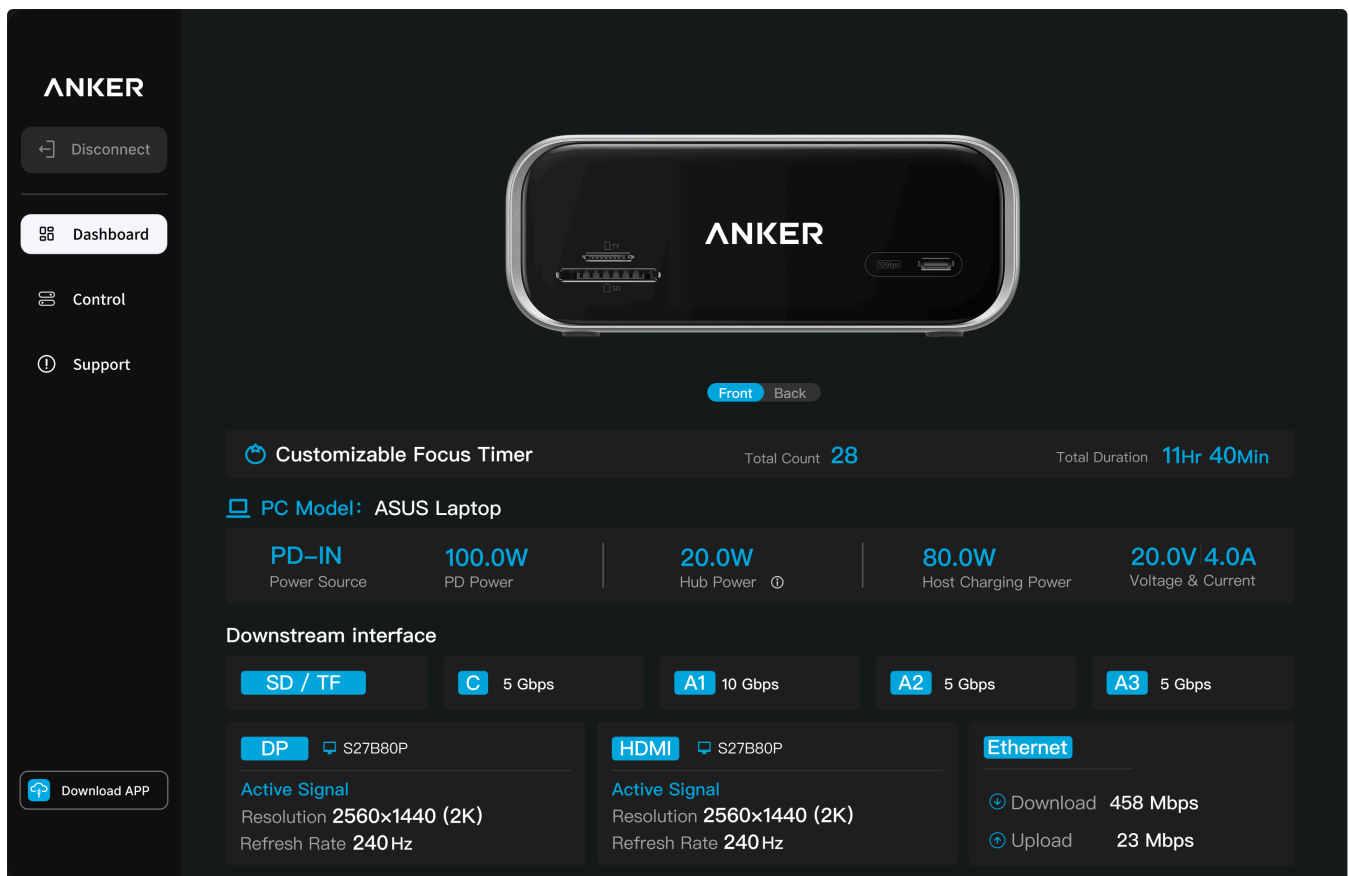


Interface Overview

Anker Dock Manager Web has a two-panel layout, with a navigation panel on the left and a settings area on the right.

Dashboard

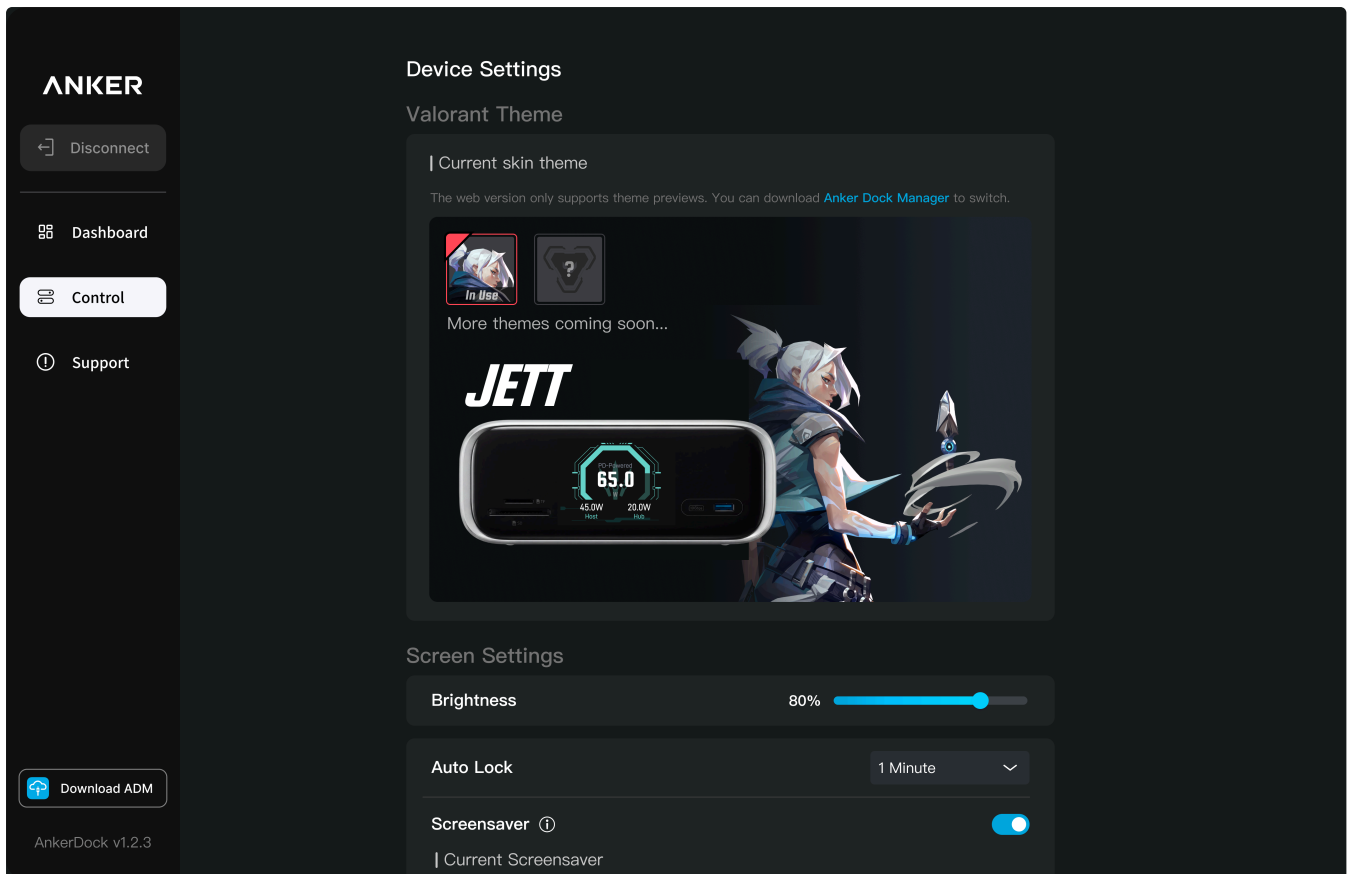
View the device status, power delivery, and connected ports at a glance.



Control

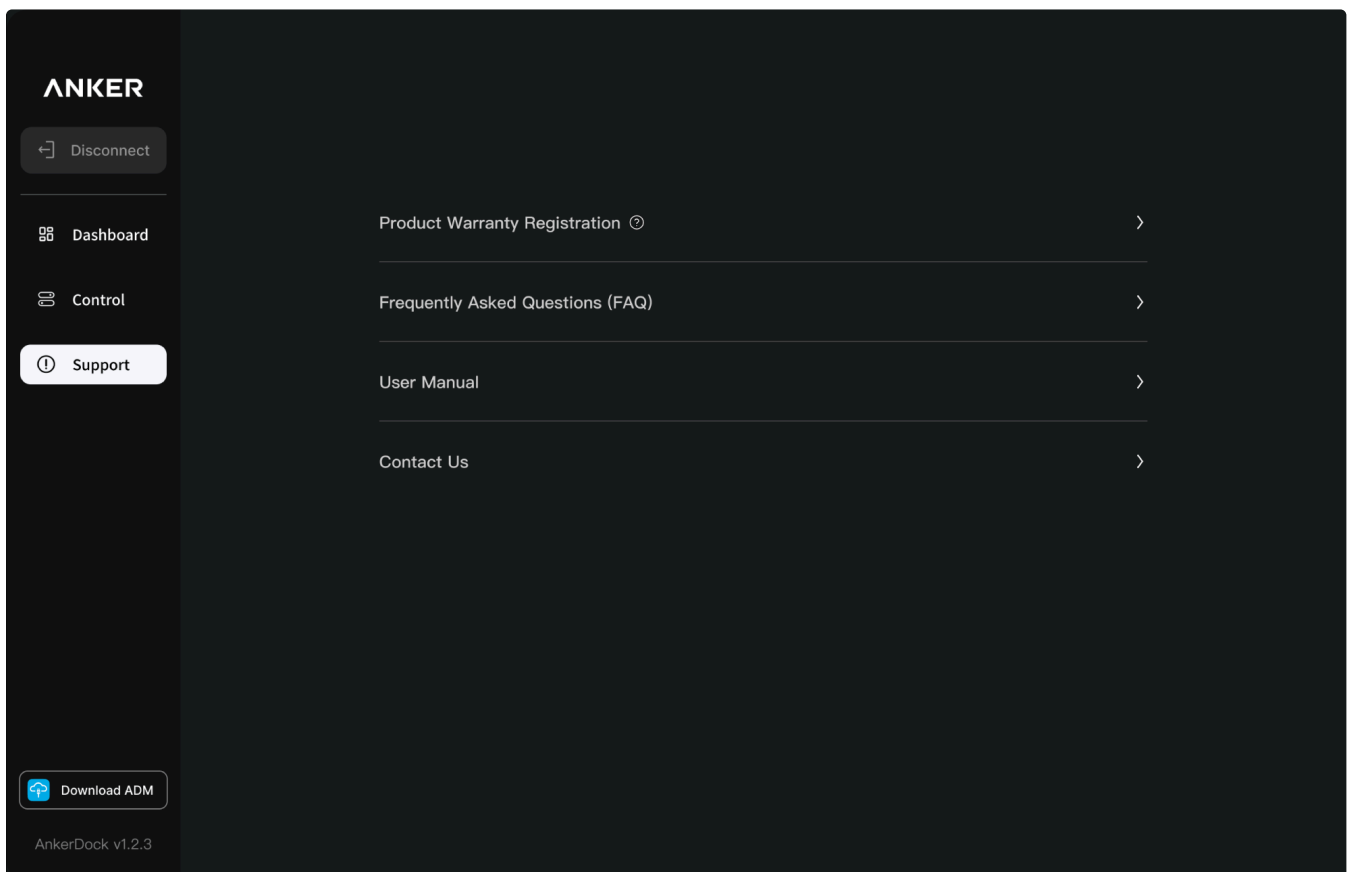
Adjust device settings, display preferences, and other system options. You can also preview exclusive VALORANT themes on your hub's screen.

- Previewing does not change your current theme.
- Anker Dock Manager Web supports only one screensaver image. To use multiple images, use the desktop app.



Support

Access support resources such as warranty registration, FAQs, the user manual, and contact information.



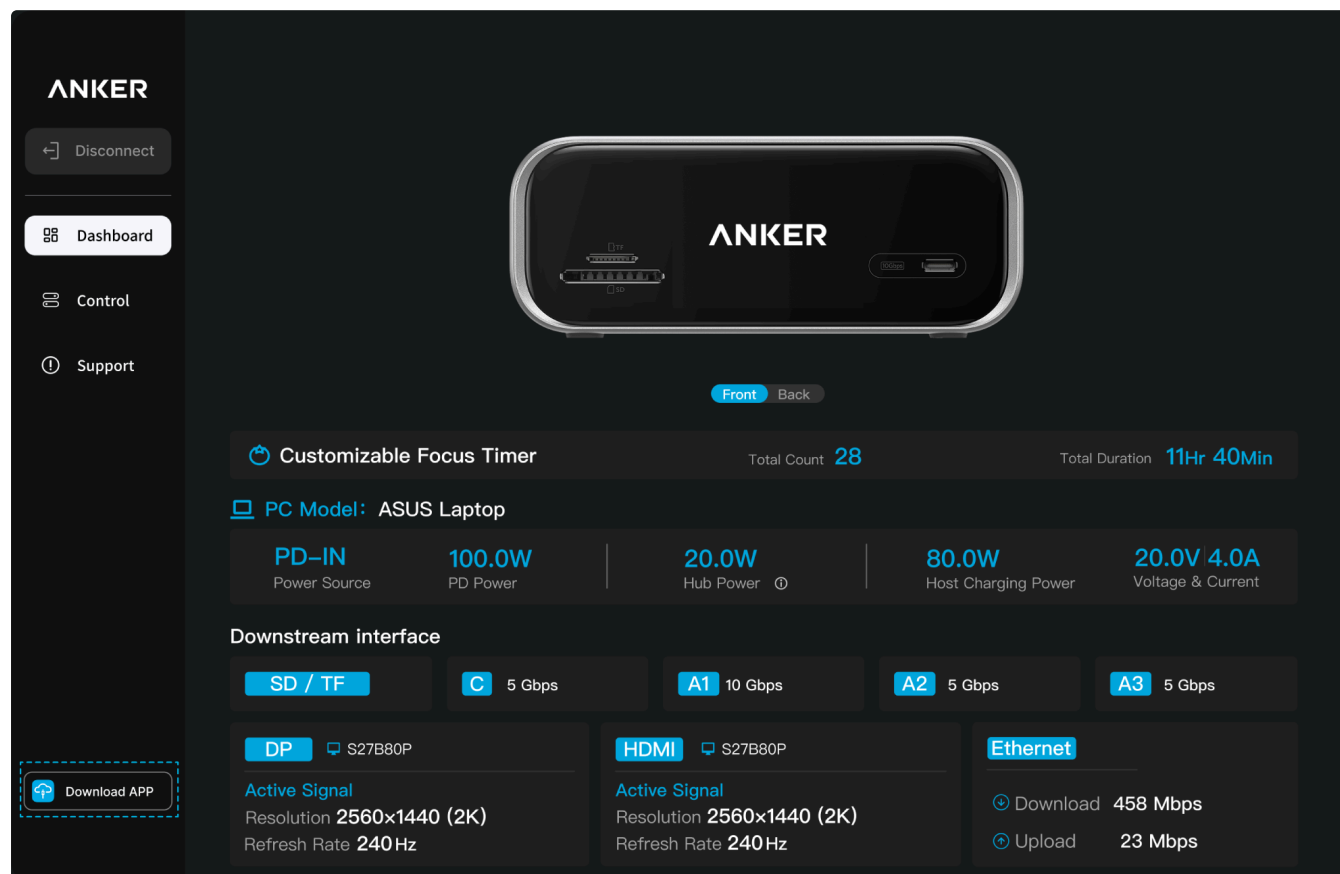
Anker Dock Manager App

The desktop app provides full access to all device settings.

Download the App

Option 1

1. Click "Download ADM" in the lower-left corner of the Anker Dock Manager Web interface.



2. Follow the on-screen instructions to download the Anker Dock Manager App.

Option 2

1. Visit <https://www.anker.com/dockmanager-download>.

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Anker Dock Manager

Future-Proof Your IT Management

Manage supported Anker hubs and docking stations with ease, ensure device compatibility by updating firmware, and use the integrated support and feedback features to quickly troubleshoot problems.

For Windows

Download

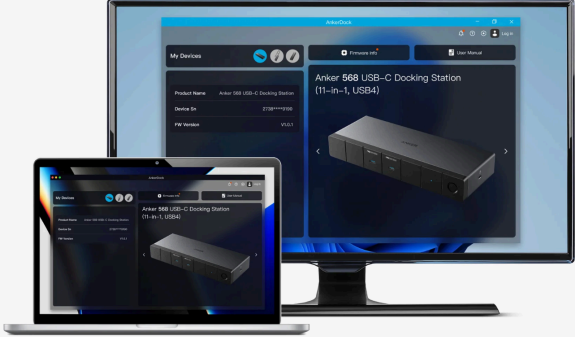
For Windows 10 and above

For Mac

Download

For macOS 10.14 and above

[Download User Guide](#)



2. Download and install the Anker Dock Manager App for your operating system.

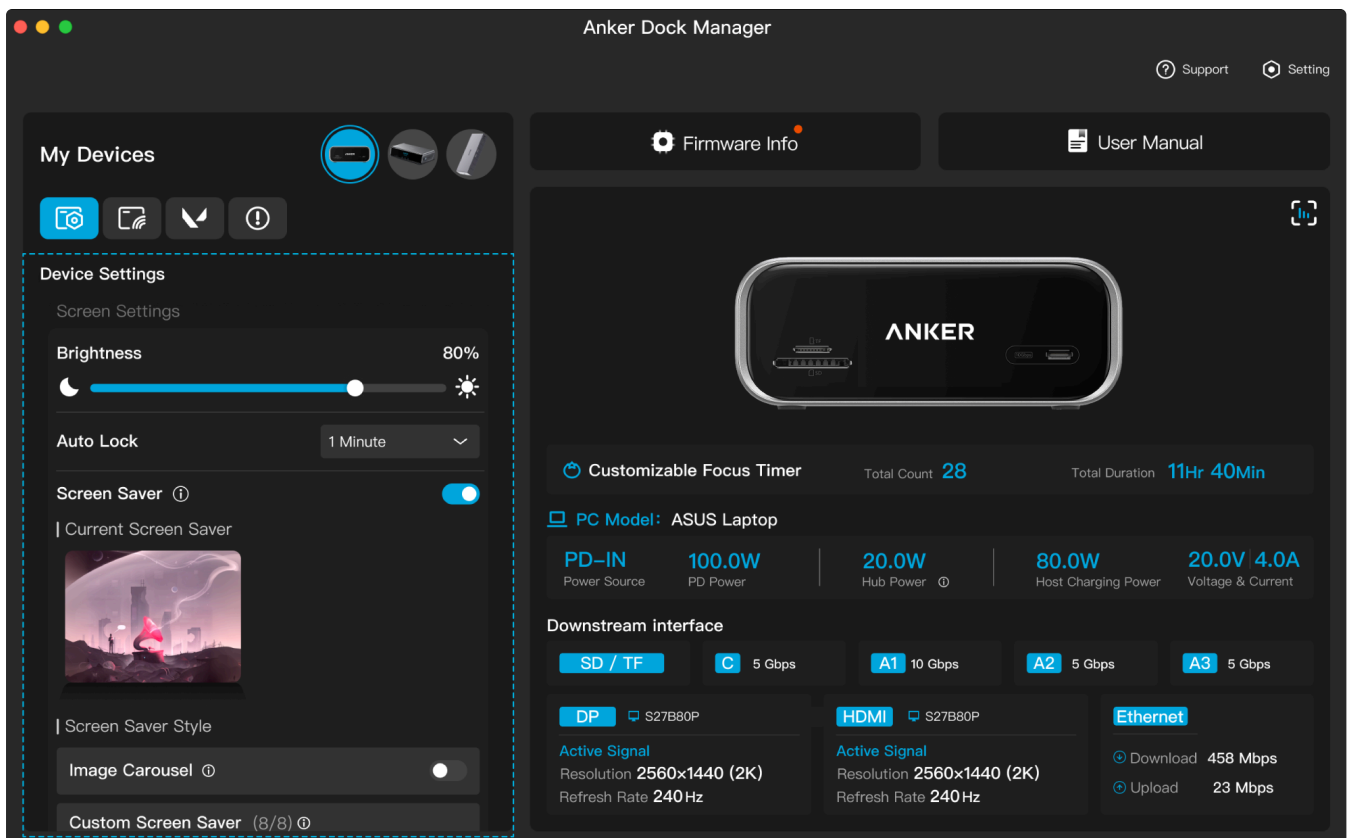
Interface Overview

After launching Anker Dock Manager App and connecting your device, you'll see two sections:

- **My Devices (Left):** Provides access to **Device Settings**, **Display Settings**, **VALORANT Theme**, and **Device Information**.
- **Status Overview (Right):** Shows real-time information for the connected device.

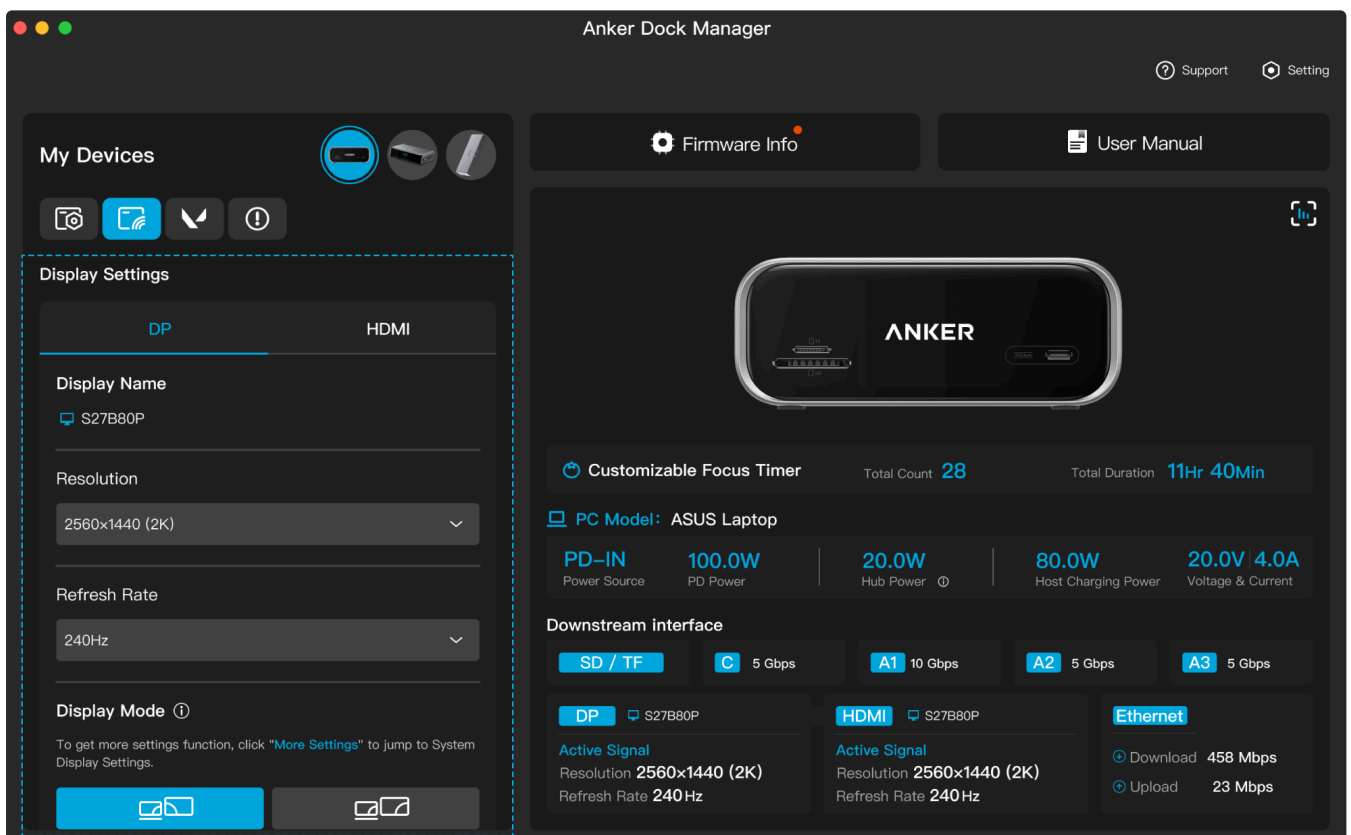
Device Settings

Adjust your hub's screen settings, including brightness, auto-sleep time, screensaver, device language, and other preferences.



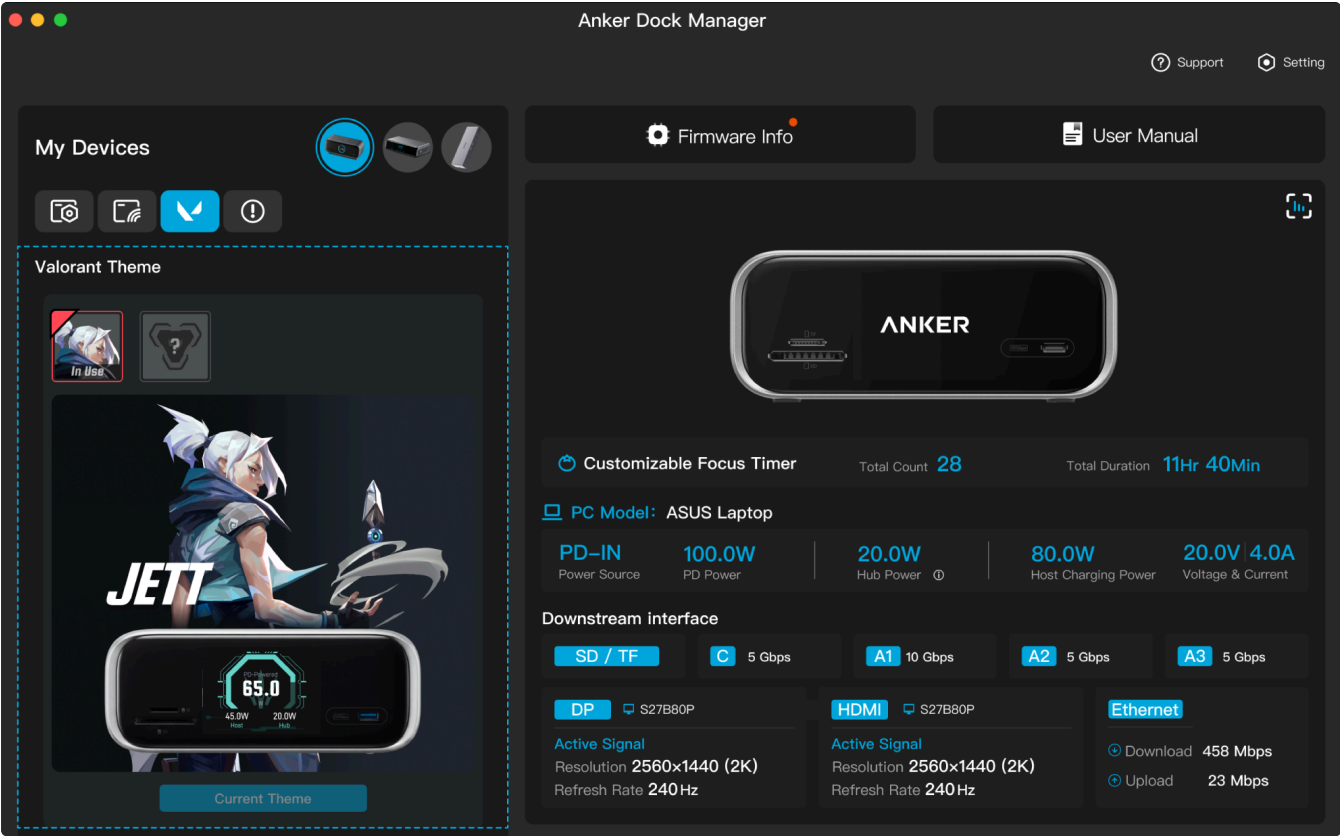
Display Settings

Configure connected external displays, including resolution, refresh rate, display mode, and other general preferences.



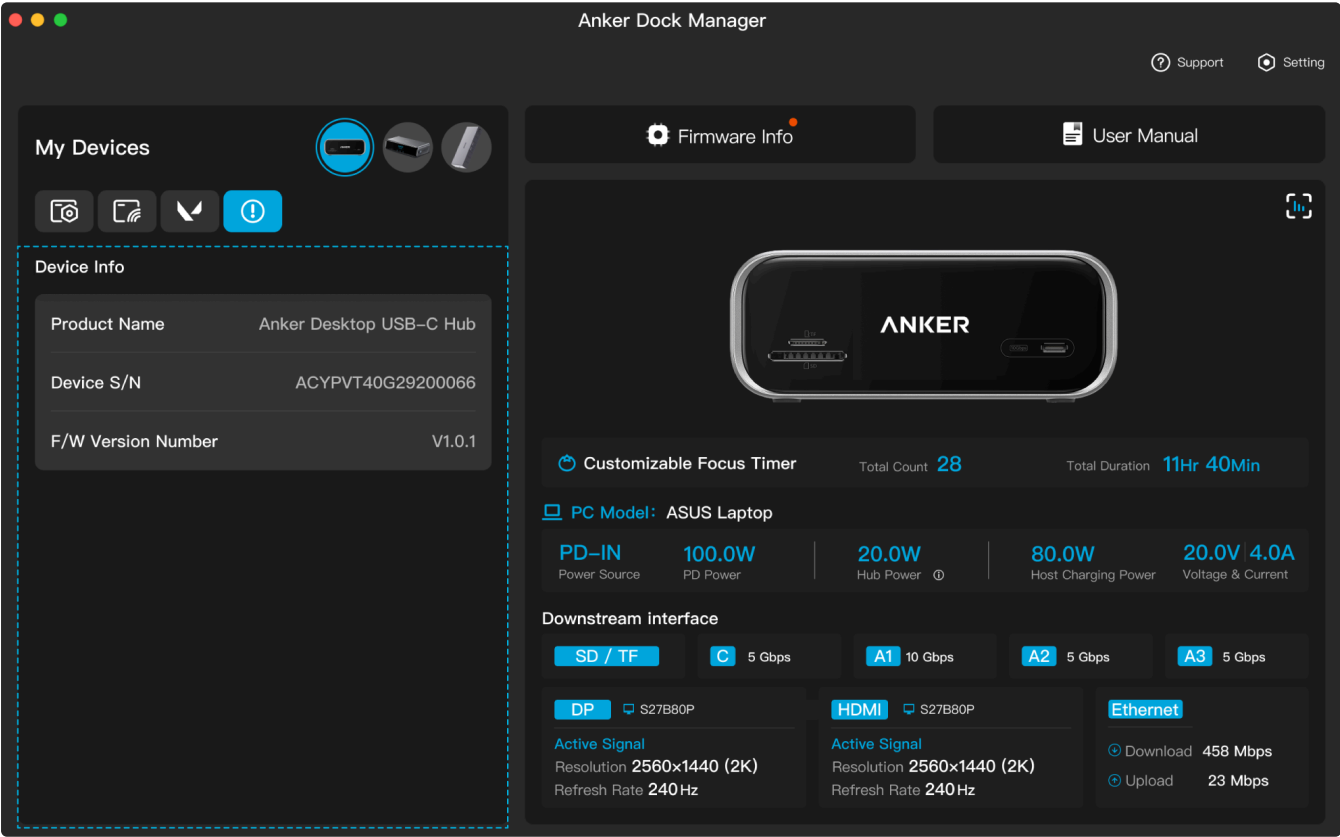
VALORANT Theme

Browse, preview, and apply exclusive VALORANT themes to your hub's screen.



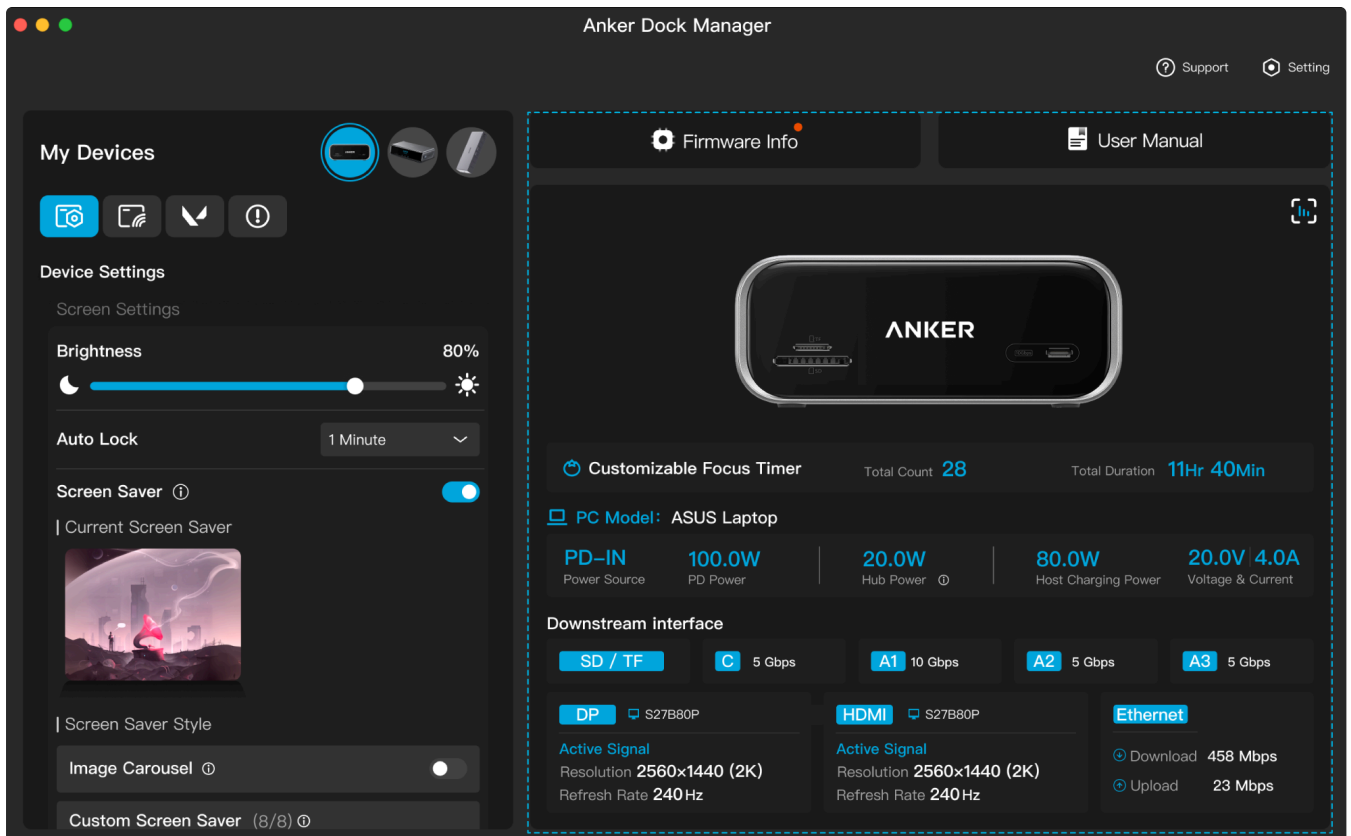
Device Info

Check the firmware version and device details.



Status Overview

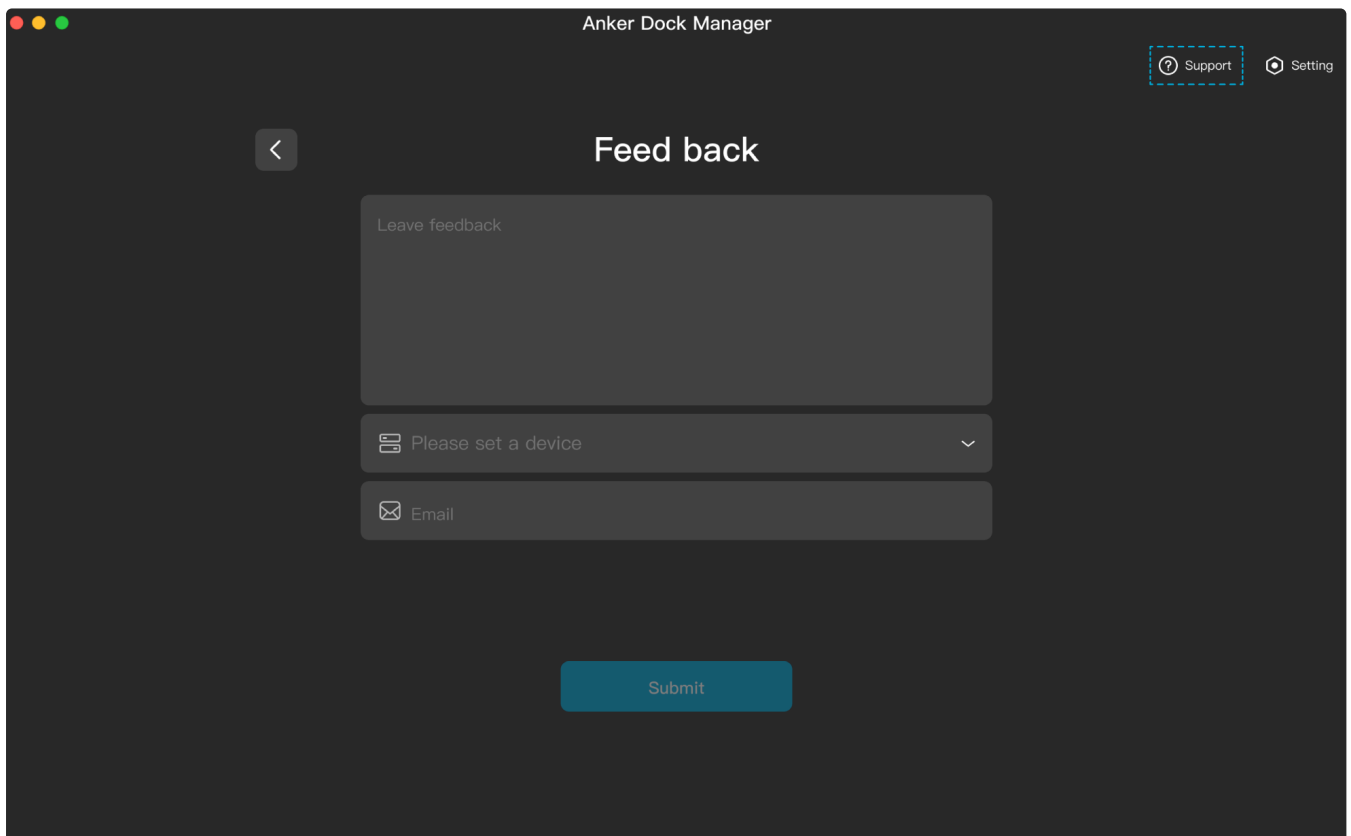
View real-time device information, including firmware details, power status, and connection information for all ports.



Feedback

Click "Support" in the upper-right corner, then click "Feedback" at the bottom.

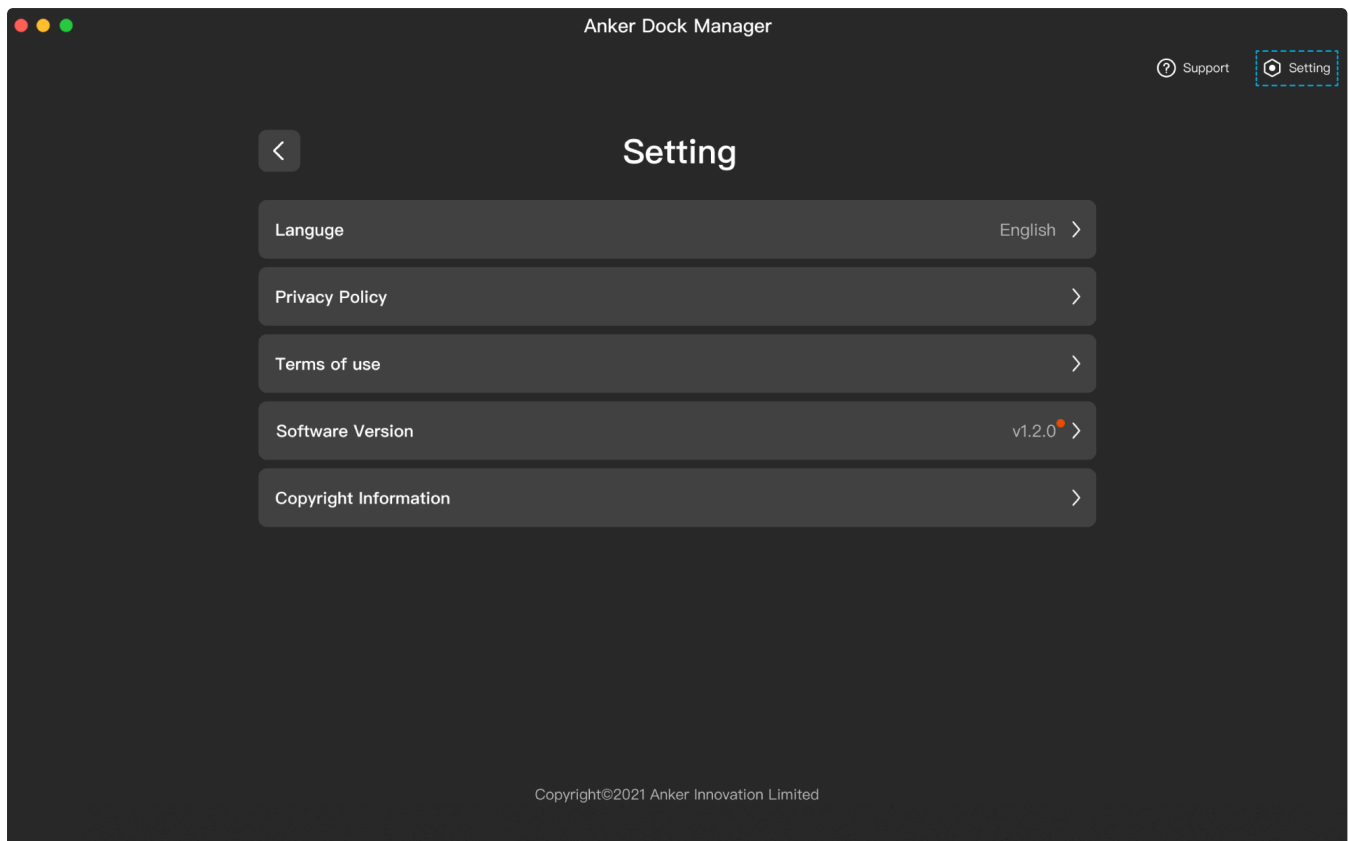
On this page, you can submit feedback or report issues you encounter while using the hub.



Settings

Click "Setting" in the upper-right corner.

On this page, you can manage app preferences and view software information.



Troubleshooting

If you experience an issue with the hub, find the relevant category below and follow the recommended troubleshooting steps. If the issue persists, submit feedback through Anker Dock Manager Web or Anker Dock Manager App, or email support@anker.com.

Video Output

If you experience video output issues, such as no signal, incorrect resolution, or unexpected mirroring, try the following steps:

1. Confirm that your laptop's USB-C port supports DP Alt Mode for video output. Check your laptop's user manual, contact the seller, or visit the manufacturer's website.
2. Update your laptop's graphics driver.
3. Test the hub with another laptop whose USB-C port supports DP Alt Mode.
4. Try a different HDMI or DisplayPort cable or another display. You can also lower the resolution or refresh rate.
5. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

If both external displays show the same content when connected through the HDMI and DP ports, this is expected behavior on macOS. See FAQ Q2 for details.

Hub Not Working Properly

If the hub is not recognized or connected devices stop responding, try the following steps:

1. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.
2. Test the hub with a different laptop.
3. Verify that your peripheral devices function normally without the hub.
4. Connect a different USB device to the same port to check whether the port is working.

Charging

This hub supports up to 100W USB-C PD input, with 15W reserved for the hub when PD input is below 65W and 20W reserved when PD input is 65W or higher. The hub can supply a maximum of 80W to the host device. To reach this maximum charging output, a 100W PD wall charger and cable are required (sold separately).

Note: This hub does not support Samsung PPS (Programmable Power Supply) fast charging. Samsung devices connected to the hub's USB ports will charge at standard speed. This is expected behavior.

If your laptop is not charging or is charging more slowly than expected, try the following steps:

1. Verify the rated output of the PD wall charger connected to the hub's PD-IN port.
2. Check whether your laptop charges normally when connected directly to the charger without the hub.
3. Try a different PD wall charger rated for at least 100W and a USB-C-to-USB-C cable.
4. Test the hub with a different laptop to see if the issue is device-specific.
5. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

Ethernet Port

If the Ethernet connection is unstable or not working, try these steps:

1. For Intel-based MacBooks or Windows laptops, download and install:
https://www.realtek.com/Download/List?cate_id=585
2. For Apple Silicon (M-series) MacBooks, update macOS to the latest version.
3. Test the hub with a different computer.
4. If possible, plug the Ethernet cable directly to your computer's Ethernet port to check whether the connection is stable.
5. Try a different Ethernet cable.
6. Try a different router or network.

7. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

SD / microSD Card

If your laptop does not detect the memory card or you experience read / write errors, try the following steps:

1. Ensure the card is fully inserted.
2. Test with a different device or a different SD card.
3. Check whether the SD card's write-protect switch is enabled. If it is, slide the switch to the unlocked position.
4. Disconnect the hub and all connected devices for at least 5 minutes, then reboot your laptop and reconnect the hub.

FAQ

Q1: Will this hub work with any laptop? How can I check if my laptop is compatible?

A1: 1. Make sure your laptop's USB-C port supports Thunderbolt 3, 4, or 5; USB4; or DP Alt Mode, as well as Power Delivery. DP Alt Mode is required for HDMI and DP video output, while Power Delivery is required for charging through the PD-IN port.

2. Your laptop must also provide sufficient power for the hub to operate properly. If the USB-C port provides limited power, some functions may not work as expected.

Q2: Why do both displays show the same content when connected via the hub's HDMI and DP ports on my MacBook?

A2: This is expected behavior on macOS. Windows supports both Single-Stream Transport (SST) and Multi-Stream Transport (MST), while macOS and iPadOS support only SST. As a result, when two external displays are connected to a MacBook through this hub, both displays show the same image.

Q3: Why isn't video output working?

A3: Video output requires your laptop's USB-C port to support DP Alt Mode. For higher-resolution or higher-refresh-rate configurations, such as 1080p or 2K at 240 Hz or dual 4K displays at 60 Hz, the port must also support DP 1.4 or DP 2.1.

Q4: Does the PD-IN port support power output to other devices or data transfer?

A4: No. The PD-IN port is for power input only. It draws power from a connected PD wall charger to power both the hub and your laptop.

Q5: Why is my laptop charging slowly through this hub?

A5: Charging performance may vary depending on your charger, cable, and laptop model. Check the following:

1. The hub supports up to 100W input, reserving 15W for the hub when PD input is below 65W and 20W when PD input is 65W or higher. For the best charging performance, use a PD wall charger rated 15 - 20W higher than your laptop's original charger.
2. Some laptops, including certain Dell and Lenovo models, use proprietary charging protocols and may display a "slow charging" warning when connected to third-party chargers. If your laptop requires 80W or less, the hub can charge it at the same speed as the original adapter when connected to a 100 W PD wall charger.
3. Some laptops are designed to be charged primarily through a dedicated DC barrel port and may show a "slow charging" warning when powered via USB-C PD. This is normal behavior. For such devices, use the original DC charger if possible.

Q6: Why isn't my connected USB-A or USB-C device working?

A6: The hub's USB-A and USB-C ports include built-in current limits for safety. If a connected device is not working properly, check the following:

- If connecting multiple USB-A devices triggers an overcurrent warning, unplug one device and try again.
- If a USB-A device triggers an overcurrent warning, the device requires more current than the hub can support.
- If a USB-C device triggers an overcurrent warning, its power demand exceeds what this hub's USB-C port can supply.
- If a port is not working but no overcurrent warning appears, connect a PD wall charger rated for 65W or higher to the hub. This increases the available current for the USB-A / USB-C ports.

Q7: Why does the hub disconnect and reconnect when I unplug the PD wall charger?

A7: This is expected behavior, typically caused by one of the following:

1. Overload: If multiple high-power devices are connected, unplugging the PD wall charger may cause a brief power interruption to the hub.
2. Lack of Fast Role Swap (FR-SWAP) Support: FR-SWAP allows USB-C devices to switch power roles without interrupting the data connection. If your laptop's USB-C port does not support FR-SWAP, unplugging the charger may cause a temporary disconnection before the connection is reestablished.

Q8: Why is my laptop's battery draining while the hub is connected?

A8: This can happen when the hub is used without a connected PD wall charger.

Common causes include:

1. Screensaver Power Usage: If a custom screensaver is enabled and runs for an extended period, it may increase battery consumption.
 2. Hub Power Consumption: Even without a screensaver or active connected devices, the hub typically draws about 2 - 3W from the laptop to maintain normal operation.
- To reduce battery drain, connect a PD wall charger to the hub or charge your laptop directly whenever possible, especially during extended use.

Serial Number (SN) Location

The serial number (SN) is located on the bottom of the hub, as shown below:

