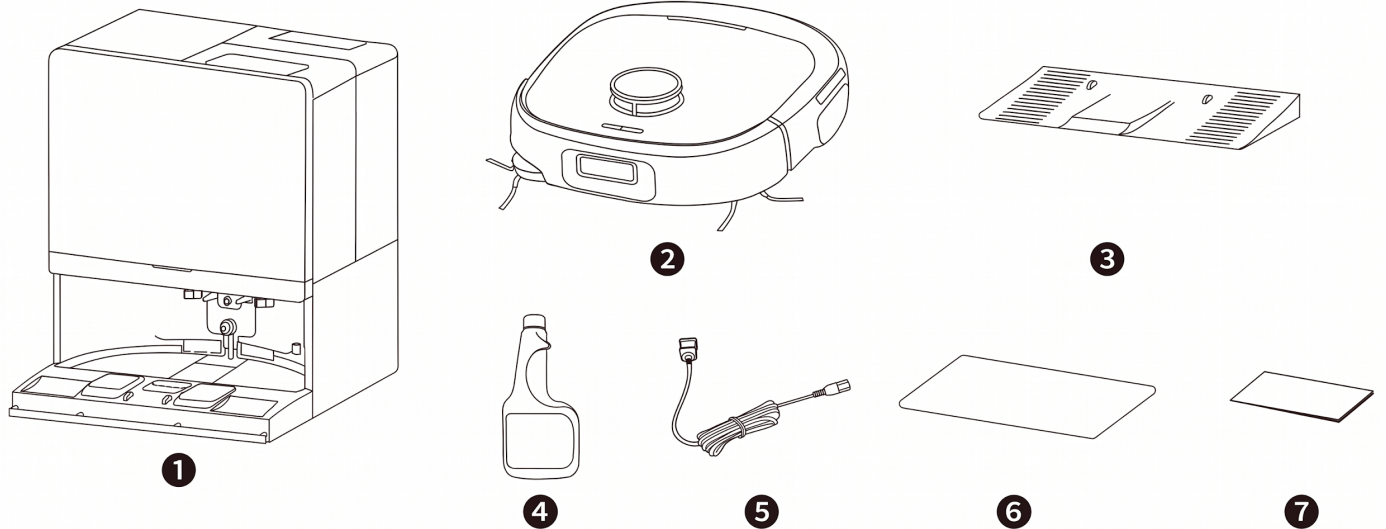


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💡 The App interface is for reference only. Actual screens may vary.

1. About Your Device

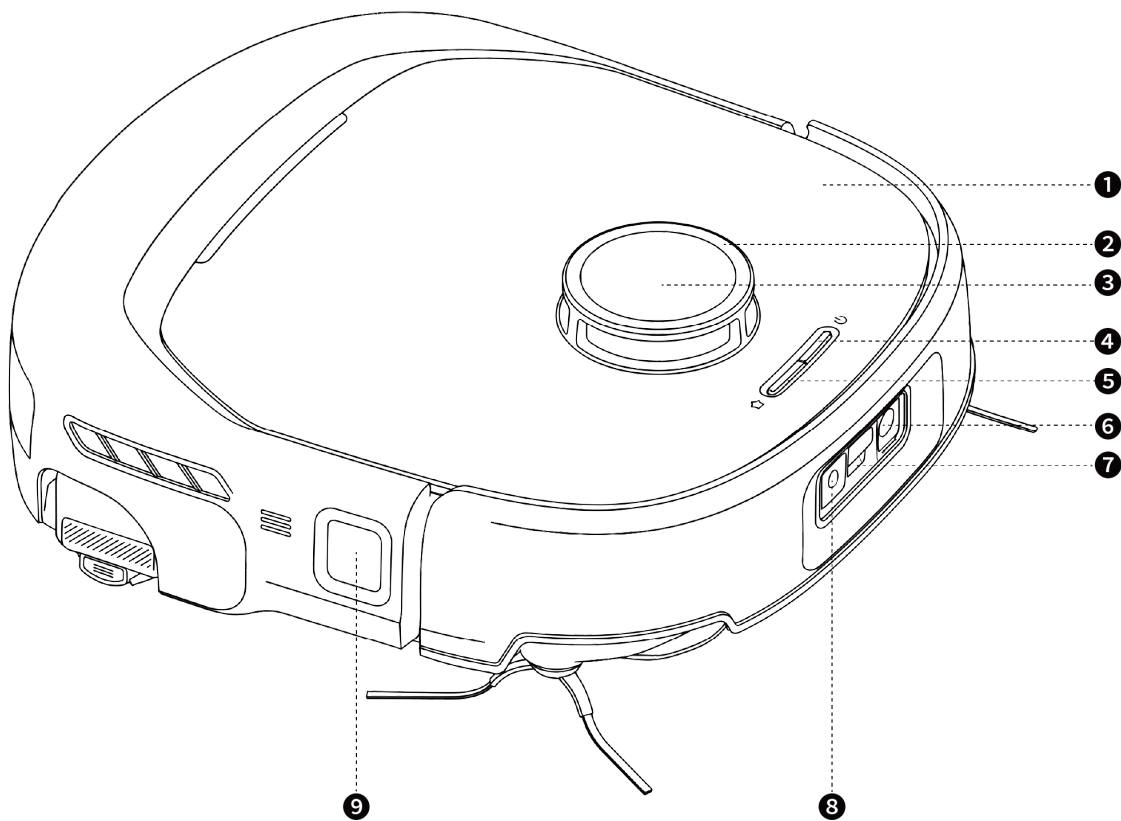
1.1 What's in the Box



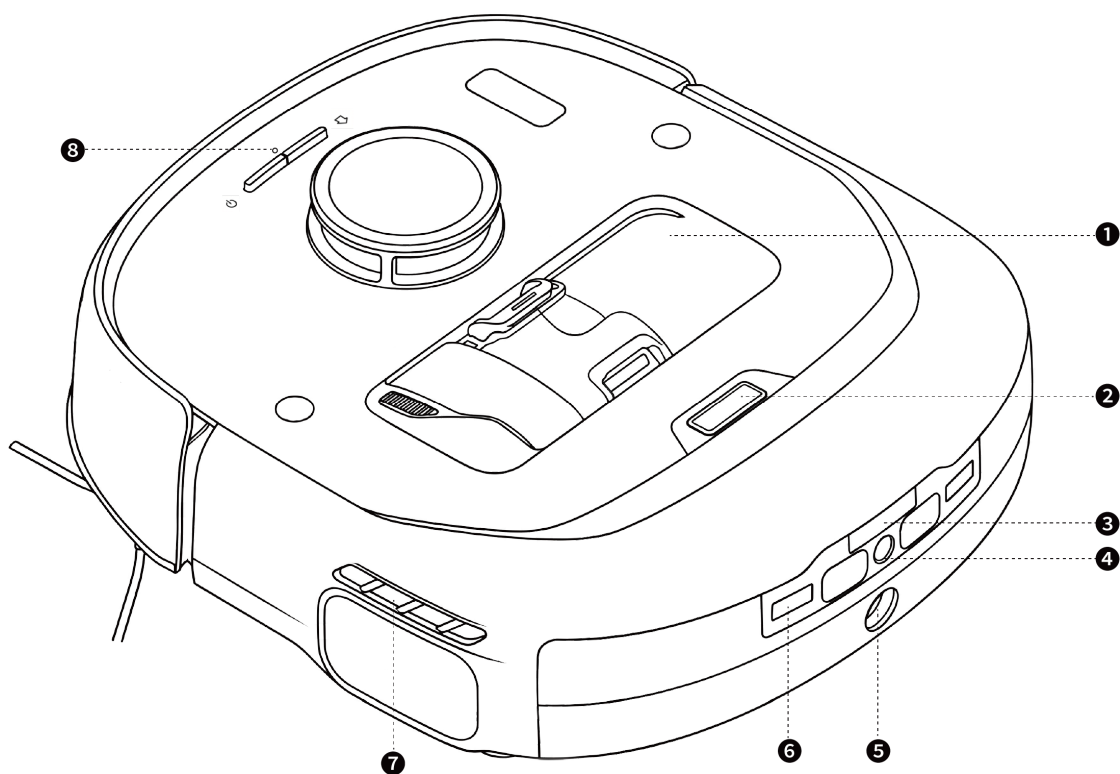
1. Omni Station with Water Tanks
2. Robot Vacuum Cleaner (RoboVac)
3. Detachable Base
4. Floor Cleaning Solution
5. Power Cord
6. Quick Start Guide
7. Safety Sheet

1.2 Overview

RoboVac

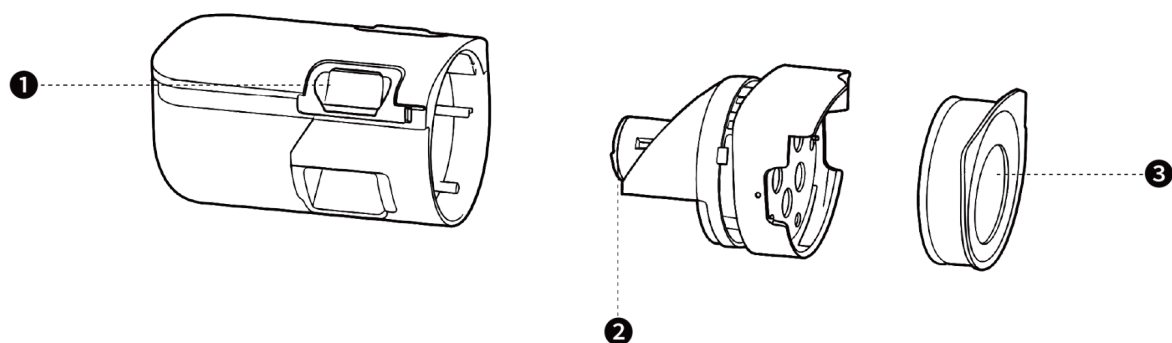


1. Robot Cover
2. LED Indicator
3. Navigation LiDAR
4. Power Button
5. Recharge Button
6. RGB Camera
7. Line Laser Sensors
8. LED Light
9. Wall Sensor

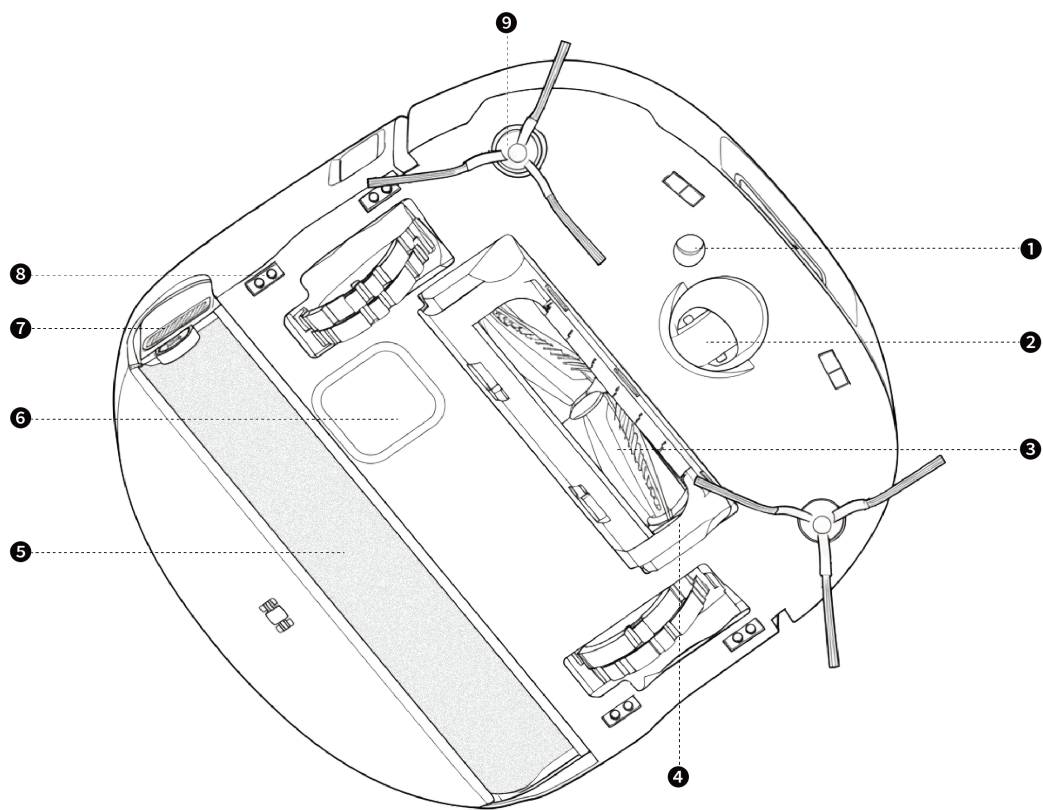


1. Dust Bin
2. Water Reservoir Release Button
3. Recharge Sensor
4. Water Injection Port
5. Dirty Water Collection Port
6. Charging Contact Pins (× 2)
7. Air Outlet
8. Reset Hole

Dust Bin

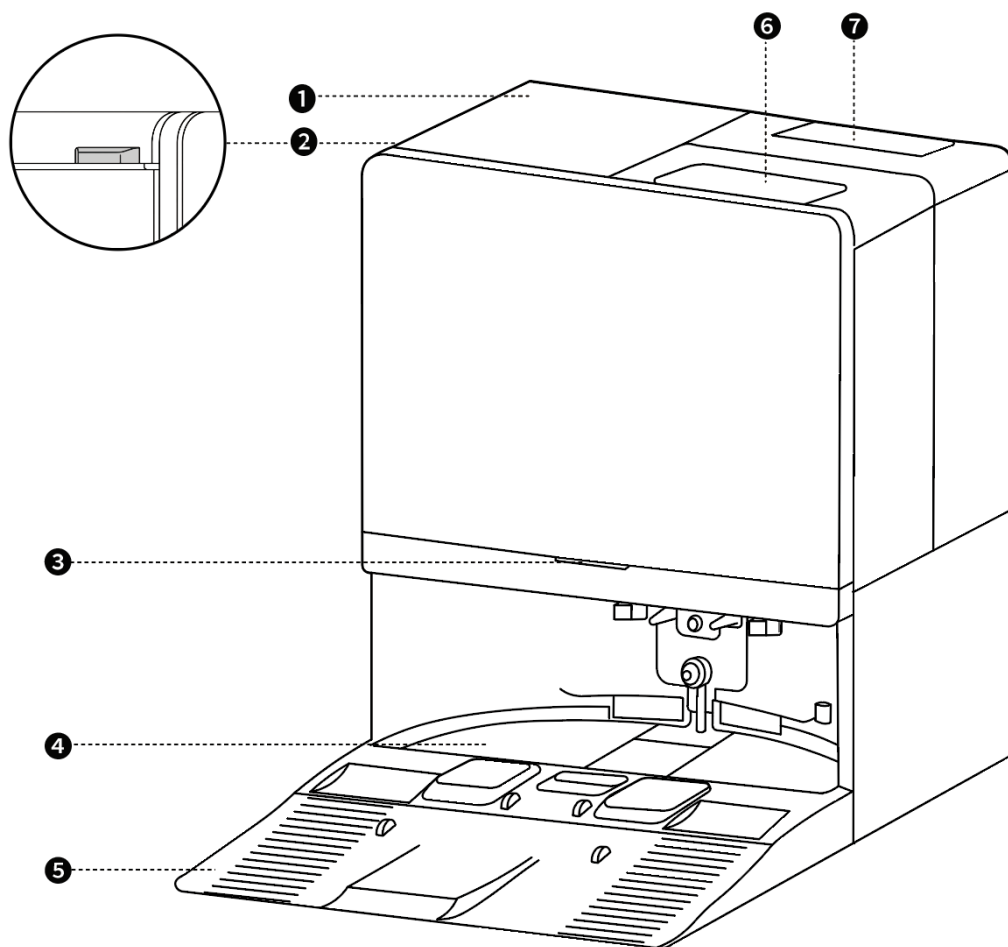


1. Dust Bin Handle
2. Metal Filter
3. High-Performance Filter



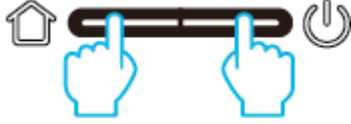
1. Carpet Detection Sensor
2. Swivel Wheel
3. DuoSpiral™ Brushes
4. Brush Guard
5. Roller Mop
6. Dust Collection Port
7. Roller Mop Release Button
8. Drop Sensors (× 6)
9. Side Brushes (× 2)

Omni Station



1. Dust Bag Compartment
2. Lift Tab
3. LED Indicator
4. Filter Tray
5. Detachable Base
6. Clean Water Tank
7. Dirty Water Tank

1.3 Button Controls

	• Press and hold for 3 seconds: Power on / off • Press: Pause / resume the current task
	• Press during cleaning: Pause the current task • Press when paused: Return RoboVac to the Omni Station
	• Press and hold both for 3 seconds: Reset Wi-Fi connection • Press and hold both for 10 seconds: Factory reset

1.4 LED Indication

RoboVac

Light	Indication
Solid white	Cleaning / Fully charged
Breathing white	Charging
Solid red	Low battery
Flashing red	Error

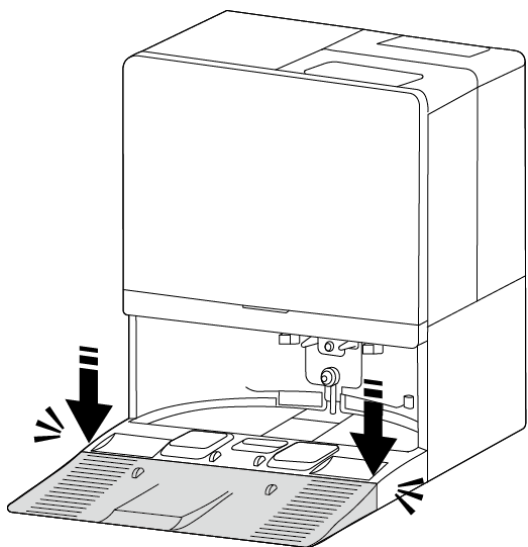
Omni Station

Light	Indication
Solid white	Collecting dust / Washing / Drying mop / OTA
Solid red	Error

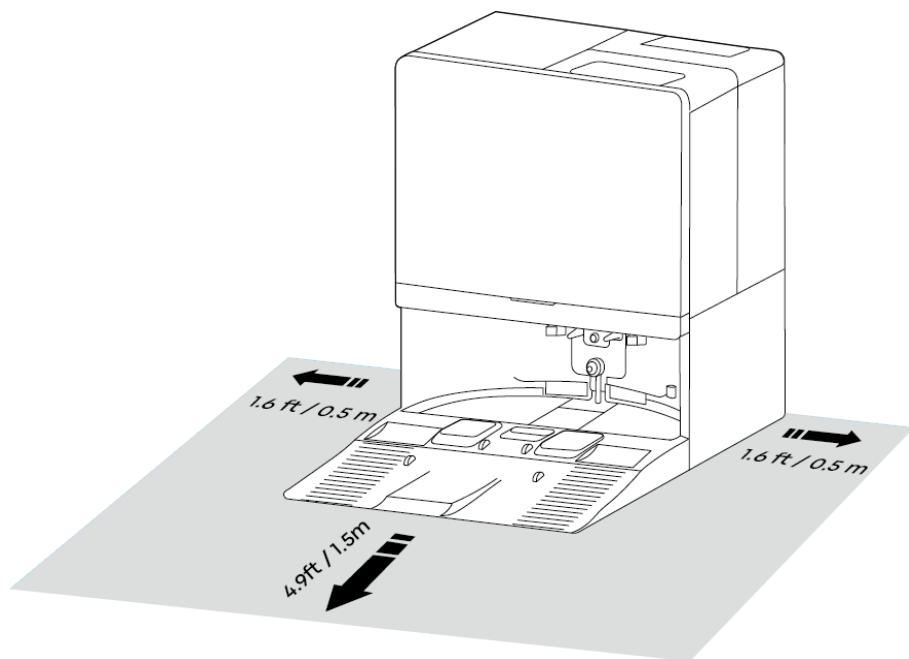
2. Preparing Your Device

2.1 Install the Omni Station

1. Install the detachable base by pressing down firmly on both sides.



2. Place the Omni Station in a location with a strong Wi-Fi signal and ensure the RoboVac can easily access it. Make sure there is at least 1.5 meters (4.9 feet) of clearance in front and 0.5 meters (1.6 feet) on both sides on a hard, open floor. It is recommended to place it against a wall and on a hard, level surface.

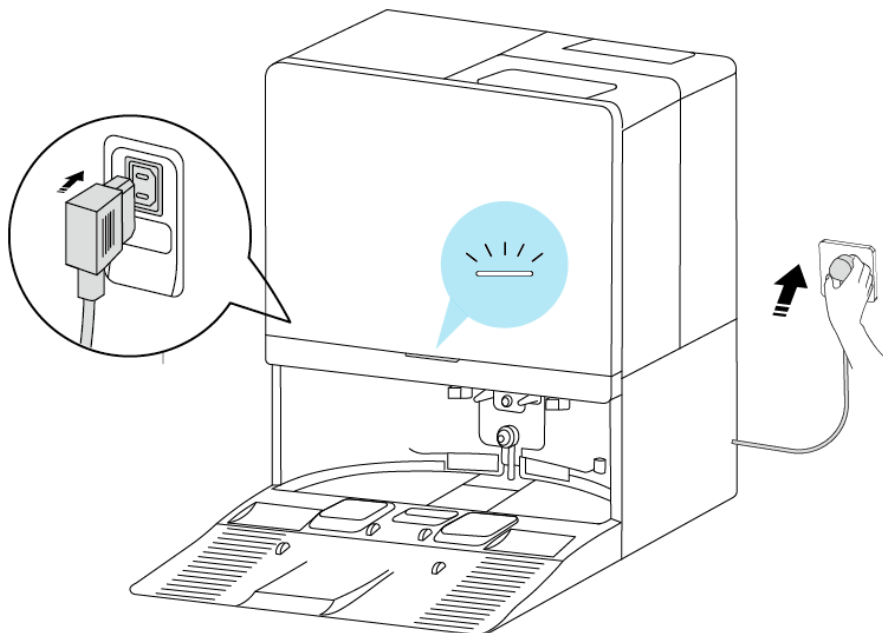


3. Connect the power cord to the Omni Station.

When the Omni Station connects to AC power, the LED indicator on the Omni Station is steady white.



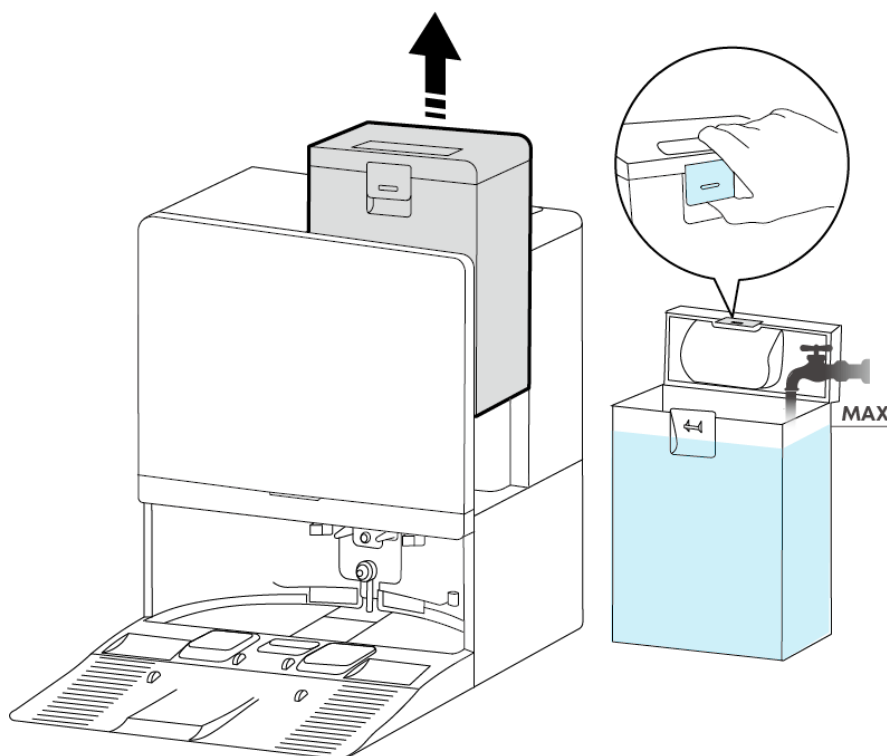
Always keep the Omni Station plugged in to ensure the connection between the RoboVac and the Omni Station is successful; otherwise, the RoboVac will not automatically return to the station.



4. Take out the clean water tank. Add clean water until it reaches the MAX water line.



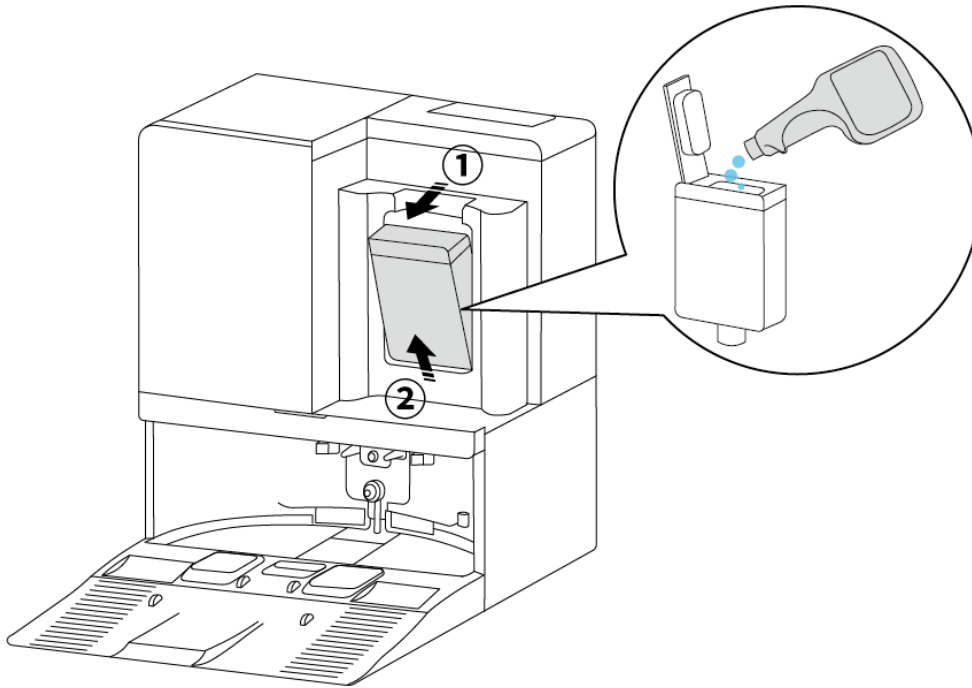
Do not add hot water into the tank to avoid shortening its service life.



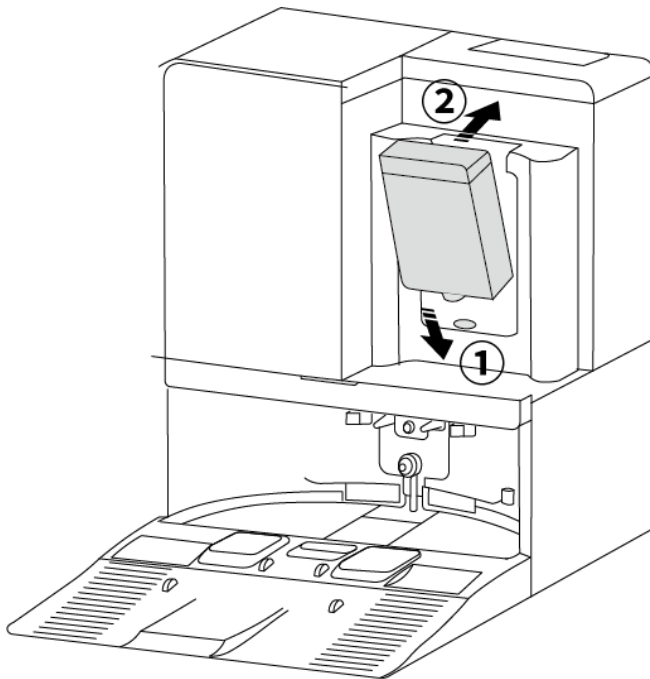
The white granules in the clean water tank are descalers.

5. Take out the cleaning solution compartment, and fill it with the provided cleaning solution.

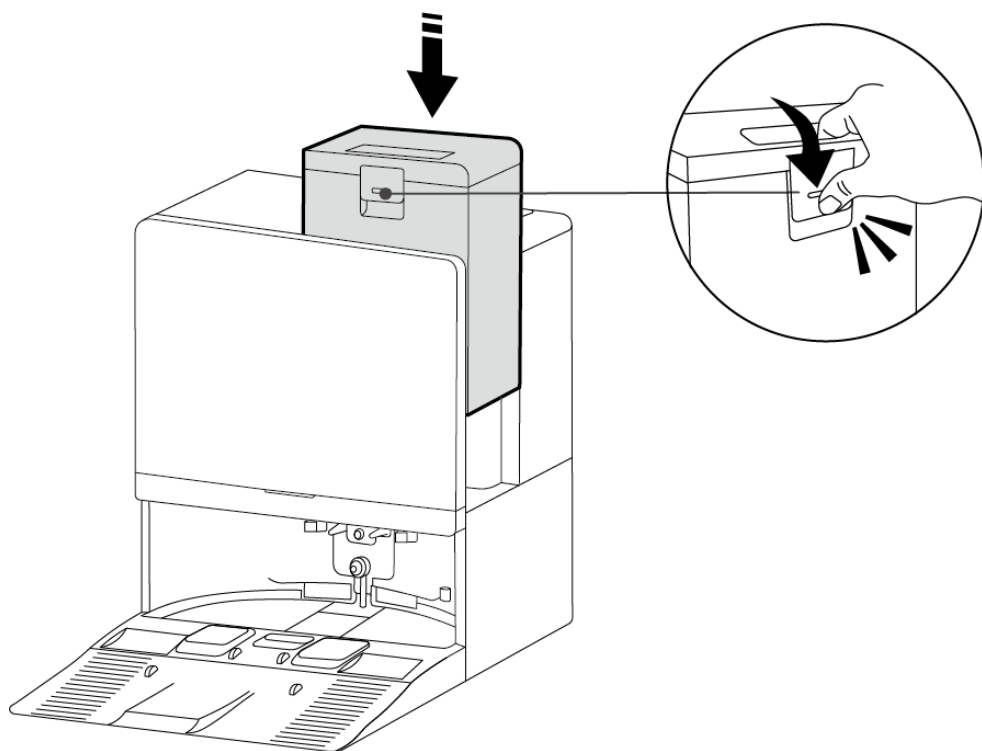
⚠ Only use the cleaning solution designated by eufy, otherwise it may affect the cleaning effect and damage the device.



6. Insert the bottle into the cleaner slot. Make sure the floor cleaner is securely installed.

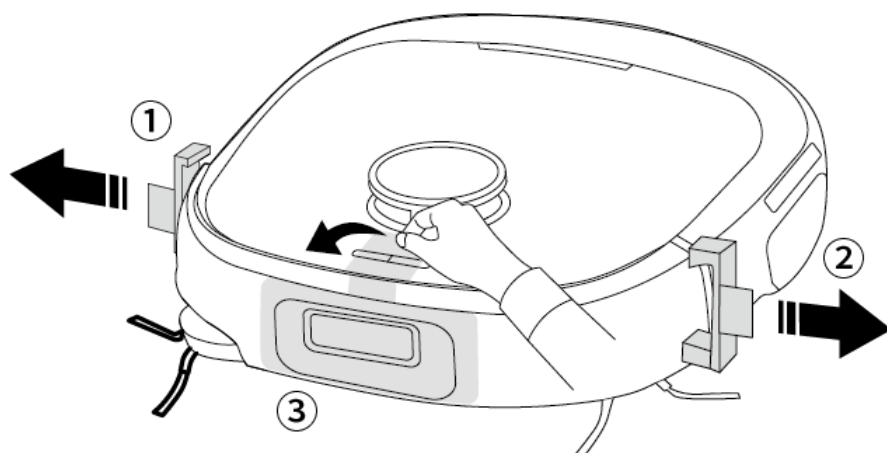


7. Make sure the clean water tank cap is properly closed, and the latch clicks into place. Then, install the clean water tank.



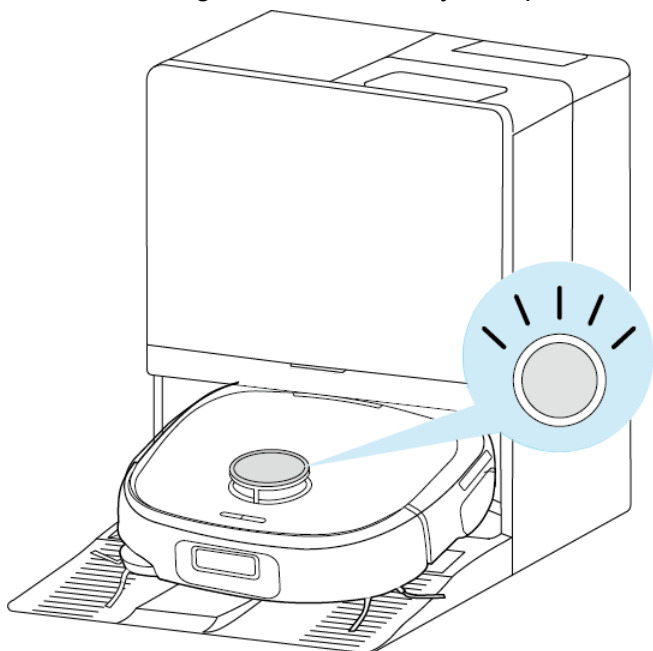
2.2 Charge Your RoboVac

1. Remove the privacy sticker and the foam blocks from the RoboVac.



2. Attach the RoboVac to the Omni Station. The RoboVac will power on and start charging automatically.

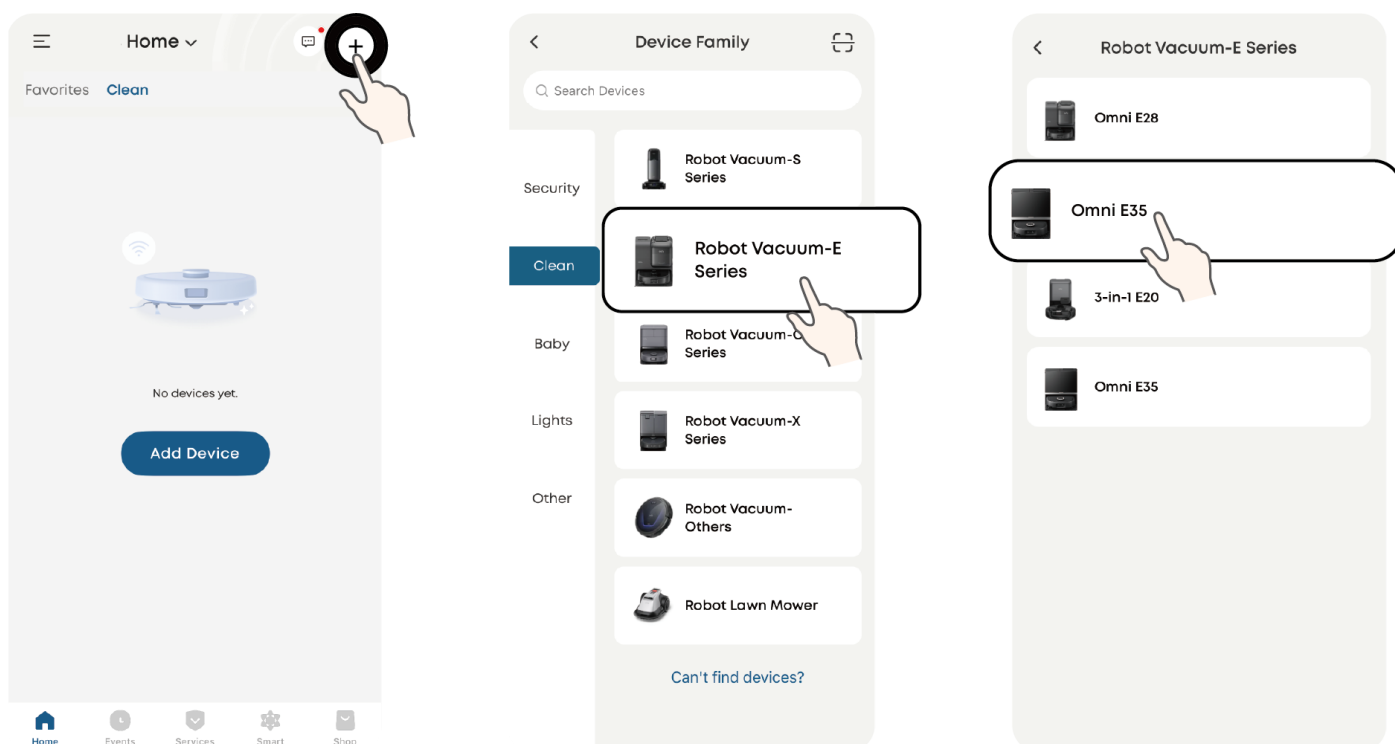
💡 The dirty water tank of the RoboVac and the Omni Station's water tanks may contain remaining water from factory acceptance tests. Rest assured, it's safe to use.



2.3 Download the App

Before you start, ensure:

- Your smartphone runs iOS 11.0 or later, or Android 8.0 or later.
 - Your Wi-Fi router broadcasts a 2.4GHz signal.
1. Download [the app](#) from the App Store (iOS) or Google Play (Android).
 2. Open the app and create an account.
 3. Tap **+** > **Add Device** > **Clean** > **Robot Vacuum-E Series** > **Omni E35**.



4. Follow the on-screen instructions to connect to your Wi-Fi network.

Once connected, control the robot via the app to access all features: cleaning modes, suction power, scheduling, map management, No-Go zones, notifications, and more.

2.4 Reset the Wi-Fi Connection

If you experience connection issues, reset the Wi-Fi:

Press and hold the **Power** and **Recharge** buttons simultaneously for 3 seconds until you hear a voice prompt. Follow the in-app instructions to reconnect.



3. Using Your Device

3.1 Important Tips Before Use

- A. Remove power cords and small objects from the floor that may entangle RoboVac.
- B. It is strongly recommended to place physical barriers or set a “No-Go” zone via the eufy app in front of fireplaces and certain areas (i.e. stairway) that may cause damage to RoboVac if entered.
- C. Avoid vacuuming large amounts of water as it will potentially damage the device.
- D. Do not use the RoboVac on floors with standing water, in wet areas such as bathrooms or laundry rooms, or on floors that have been heavily flooded. The RoboVac is designed for routine damp mopping on hard floors only; prolonged exposure to excessive moisture may damage the device.
- E. Do not immerse the RoboVac or the Omni Station in water or any other liquid. Do not rinse the main body of the RoboVac or the Omni Station under running water. Only the detachable parts listed in [Chapter 6](#) are washable. Water entering the internal components may cause electrical damage and void the warranty.
- F. RoboVac may climb on top of objects less than 1.18 in (30 mm) in height. Remove these objects if possible.
- G. Anti-drop sensors will prevent RoboVac from tumbling down stairs and steep drops in most cases. Sensors are less effective if dirty or used on carpeted / reflective floors. It is recommended to regularly wipe the sensors and set no-go zones, especially around stairs or any areas where the robot might fall.

3.2 Mapping

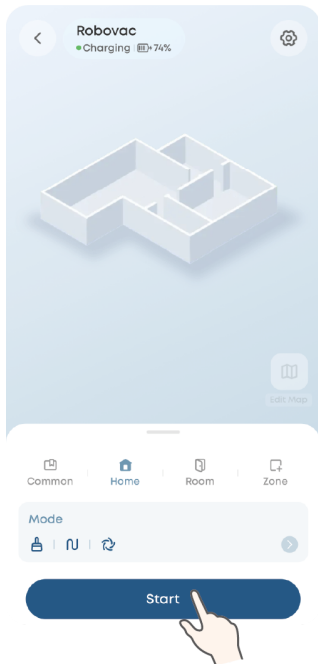
This feature is designed to help your RoboVac efficiently learn the layout of your home, ensuring thorough and systematic cleaning. By creating a detailed floor plan, your RoboVac can navigate and clean with precision.

To maximize the efficiency and accuracy of the mapping process, please follow these steps:

- **Open All Doors:** Ensure all doors within the cleaning area are open. This allows the robot to access and map each room seamlessly.
- **Block Off Restricted Areas:** If there are specific zones you don't want the robot to enter, use physical barriers to block these areas. This can enhance mapping accuracy and prevent the robot from entering unwanted spaces. After the mapping is completed, you can remove physical barriers, and set up restricted areas in the app to prevent the robot from entering those areas.
- **Remove Obstacles:** Clear any objects, such as toys, cables, small furniture, or fringed carpets, that might obstruct paths or become entangled in its brushes. This helps RoboVac move freely and map the area without interruptions.

- **Do Not Move the Omni Station:** Once the floor plan is created, avoid relocating the Omni Station. RoboVac relies on the Omni Station as a reference point for navigation and mapping. Moving it may disrupt the accuracy of the floor plan.

To start the mapping process, tap **Start** in the app.



To add more maps or adjust mapping modes, tap the  icon > **Manage Map** to enter the map management page.

3.3 Editing Map

You can edit the map in the app to better match your home layout.

To enter the map editing page, tap **Edit Map**.

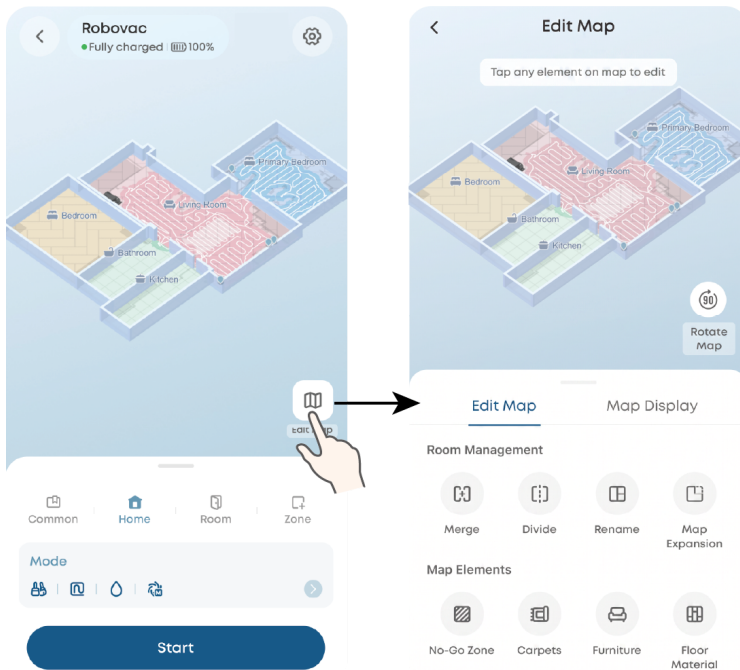
On this page, you can perform the following operations:

Room Management

- Merge: Merge two rooms into one.
- Divide: Divide one room into separate rooms.
- Rename: Rename a room.
- Map Expansion: Expand the map to include additional areas.

Map Elements

- No-Go Zone: Set areas where the robot is not allowed to enter.
- Carpets: Mark carpeted areas so the robot can apply the appropriate cleaning strategy.
- Furniture: Add furniture positions to help refine the map layout and cleaning path.
- Floor Material: Set different floor types, such as wood or tile, for more suitable cleaning settings.



This feature is only designed for dividing the cleaning zones, not for isolating hazardous areas.

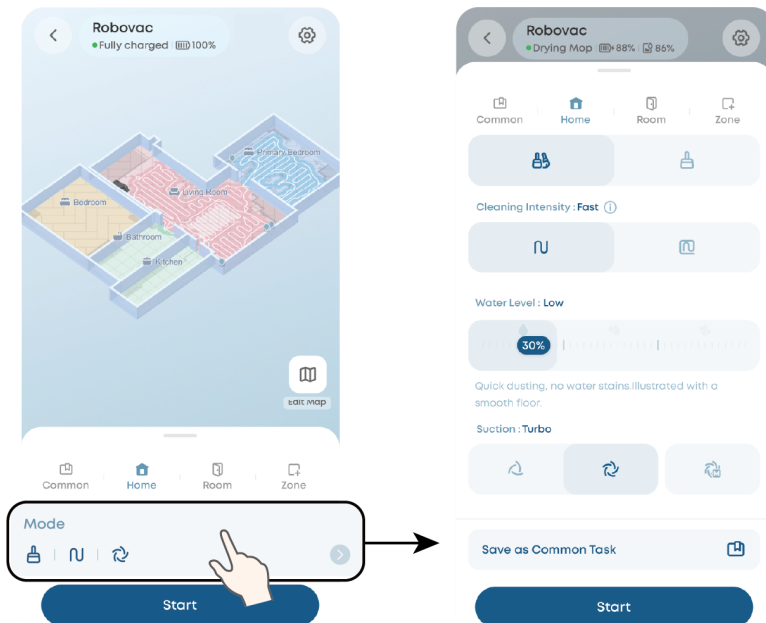
3.4 Cleaning

Start cleaning from the app or by pressing the Power button. The robot can vacuum and mop simultaneously, or vacuum only.

The app provides multiple cleaning modes for different cleaning tasks.

On the main cleaning page:

1. Select a mode.
2. Tap the **Mode** section to adjust the cleaning settings as needed.
3. Tap **Start**.



Home Mode

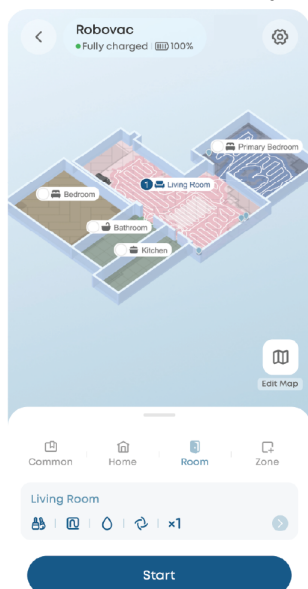
Use this mode to clean the entire mapped area.

The robot cleans edges first, then follows a **Z-shaped path** to clean the open floor area.

When cleaning is complete, the robot returns to the station automatically.

Room Mode

Use this mode to clean one or more selected rooms.
Tap the room on the map to select it, then tap **Start**.
The robot cleans only the selected room(s).



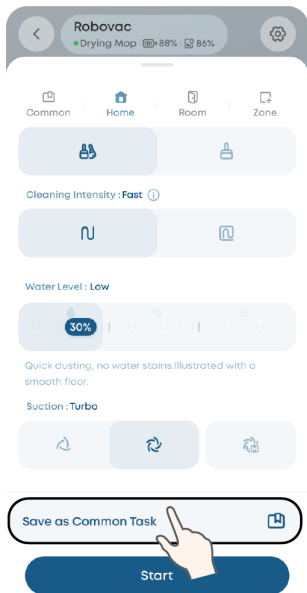
Zone Mode

Use this mode to clean a specific area.
Draw or select a zone on the map, then tap **Start**.
The robot cleans only the selected zone.



Common

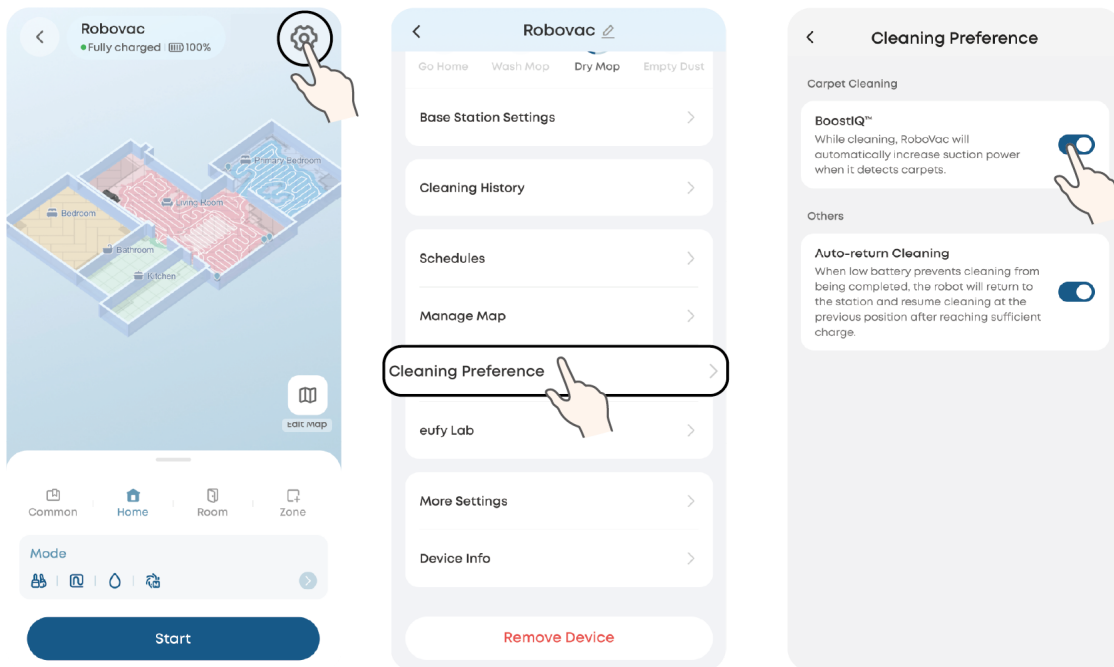
Use this mode to start a saved cleaning task.
You can create a **Common task** in **Home**, **Room**, or **Zone** mode by saving the current cleaning settings.
After a task is saved, you can select it directly from the **Common** page and start cleaning without reconfiguring the settings.



3.5 Increase Suction Power

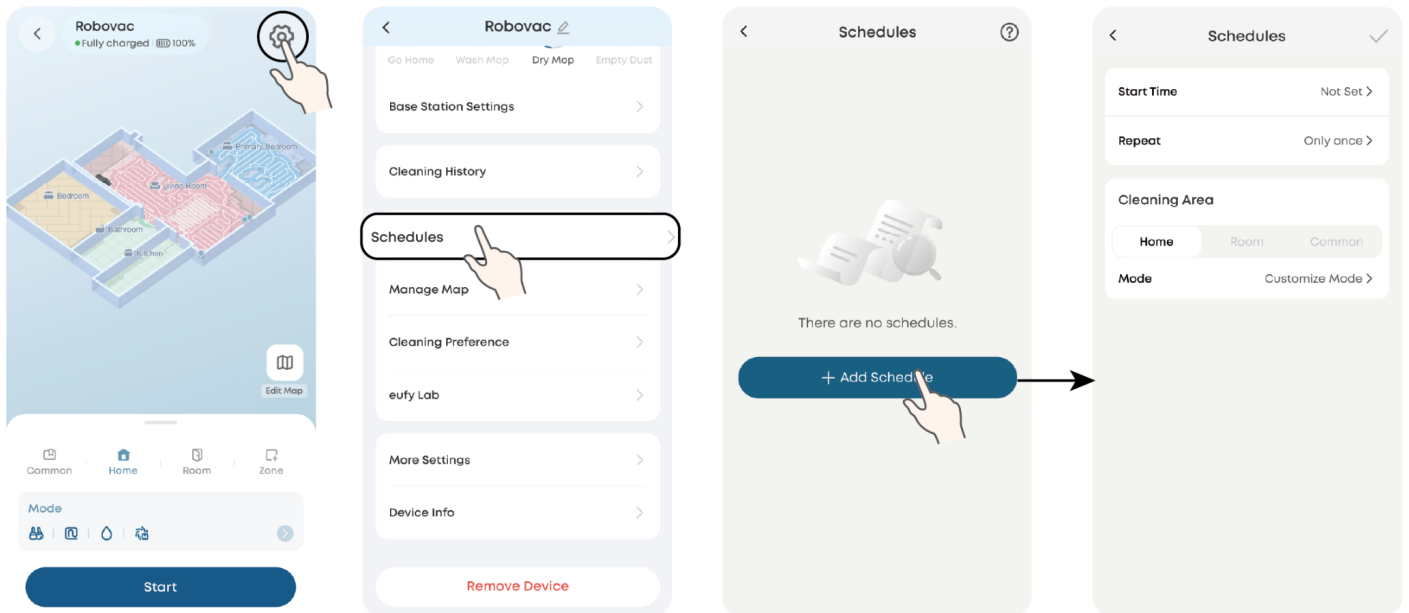
Enable **BoostIQ™** to let the robot automatically increase suction power when it detects carpets.

Tap the  icon > **Cleaning Preference** to enable **BoostIQ™**.



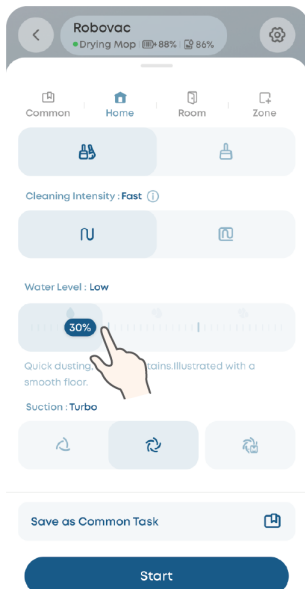
3.6 Schedule Cleaning

1. Tap the  icon > **Schedules** > **Add Schedule**.
2. Select days (Sunday–Saturday), start time, rooms, and cleaning mode.
3. Tap **Save**. The robot runs automatically at the scheduled time.



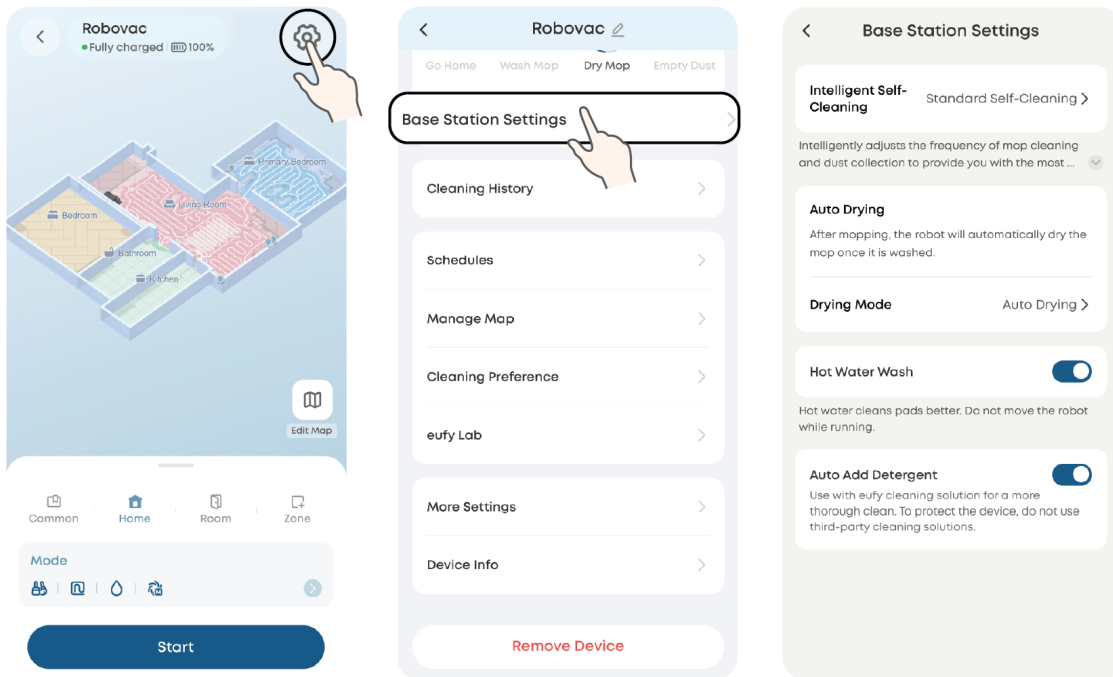
3.7 Using the Mopping System

During mopping, you can adjust water levels in the app.



After cleaning, the station automatically washes and dries the roller mop at 55°C (131 °F). Drying takes approximately 3.5 to 7 hours, depending on the drying mode selected.

To adjust the mopping settings, tap the  icon > **Base Station Settings**.



Empty and rinse the dirty water tank after each session to prevent mildew. See [Chapter 6](#).

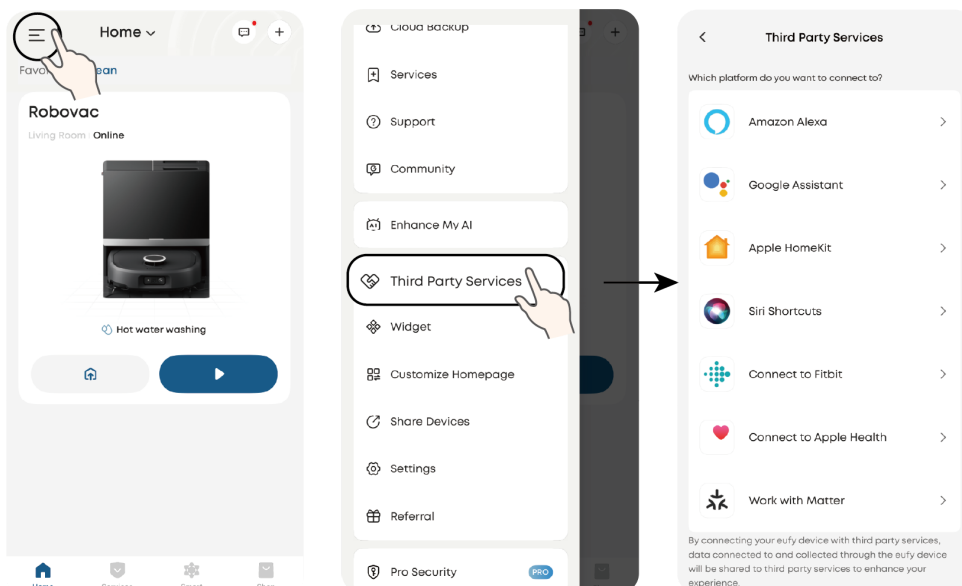
4. Using Your Device with Apple Siri / Amazon Alexa / Google Assistant and more

Before you start, ensure:

- The robot is docked and charged.
- The robot is connected to the eufy app.
- You have an Alexa-enabled or Google Assistant-enabled device (sold separately) with the respective app installed.

Setup:

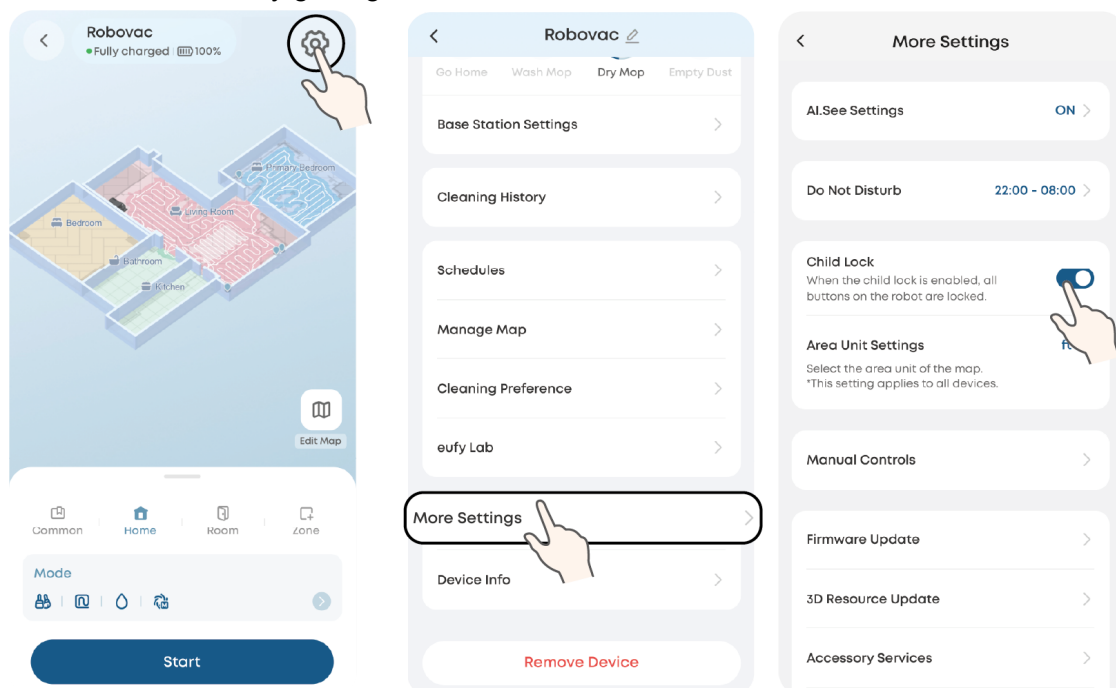
1. Open the eufy app.
2. Tap the  icon > **Third Party Services**.
3. Follow the on-screen instructions to link your Alexa or Google account.



5. Enabling / Disabling Child Safety Lock

Tap the  icon > **More Settings** > **Child Safety Lock**.

Once the child safety lock is enabled, all buttons will be locked to prevent children from damaging the device or accidentally getting hurt.



6. Cleaning and Maintenance

Power off the robot and unplug the station before cleaning or maintenance.

- 💡 Do not spray or pour water, cleaning agents, or any liquid onto the RoboVac, the Omni Station, the power cord, or the charging contacts. Use a slightly damp (almost dry) soft cloth for exterior wiping only, and ensure no moisture enters any openings

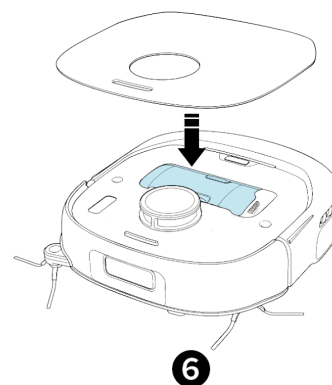
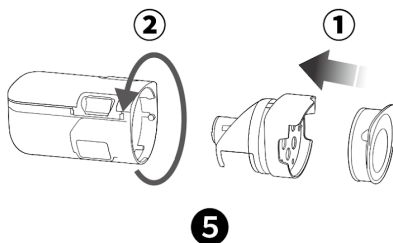
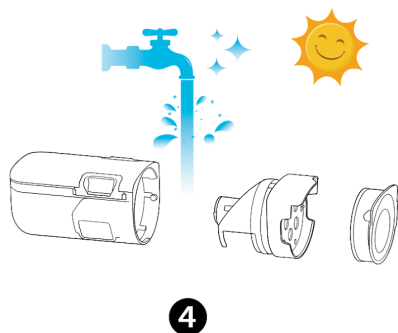
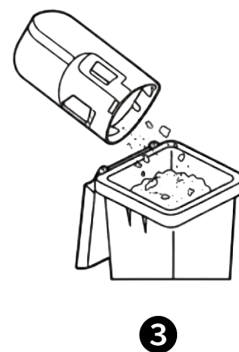
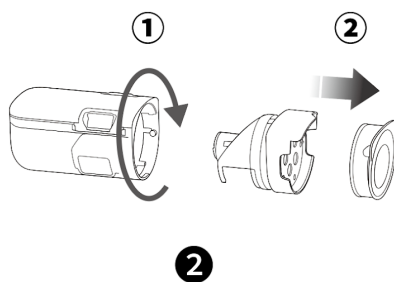
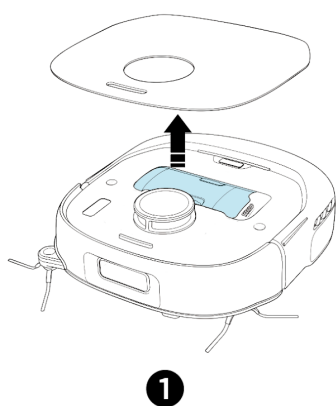
Recommended Cleaning and Replacement Schedule

	Part	Clean	Replace
Robot	Dirty Water Reservoir	Monthly	—
	Roller Mop	Monthly	Every 3–6 months
	High-Performance Filter	Monthly	Every 3–6 months
	Metal Filter	Monthly	—
	DuoSpiral™ Brushes	Monthly	Every 3–6 months
	Side Brushes	Monthly	Every 3–6 months
	Brush Guard	Monthly	Every 3–6 months (or when visibly worn)
	Sensors & Camera	Monthly	—

	Charging Contacts	Monthly	—
	Swivel Wheel	Monthly	—
Omni Station	Dust Bag	—	Every 30–60 days
	Floor Cleaning Solution	—	Every 30–60 days
	Clean Water Tank	As needed	—
	Dirty Water Tank	As needed	—

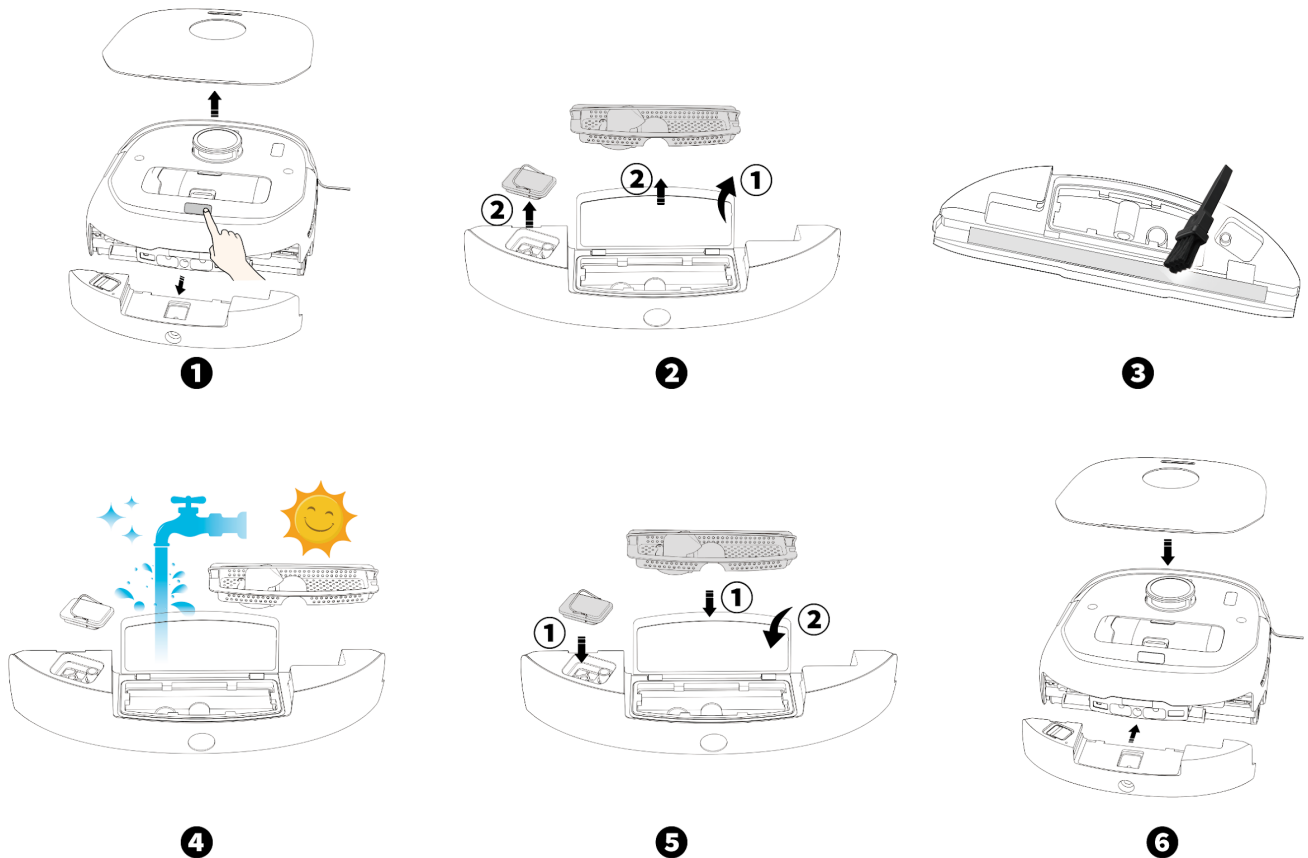
6.1 Clean the Dustbin and Filter

1. Remove the top cover and take out the dust bin.
2. Rotate to open the dust bin, and separate the metal and high-performance parts of the filter.
3. Empty the dust bin.
4. Rinse and air-dry completely before next use.
5. Reinstall the filter.
6. Place the dust bin and the top cover back into the machine.



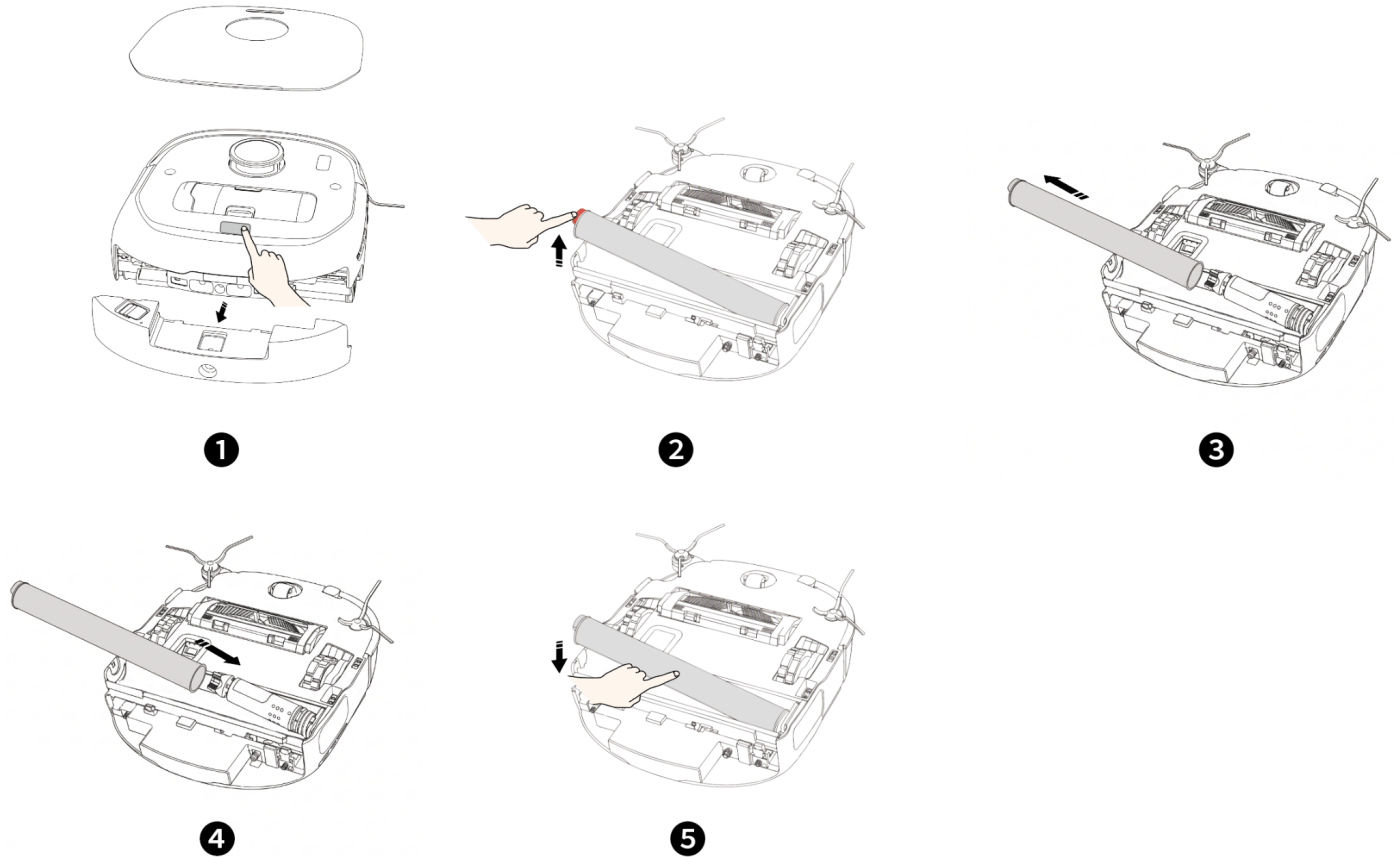
6.2 Clean the Dirty Water Reservoir

1. Open the top cover of the robot, and press the **Water Tank** button (Dirty Water Reservoir Release Button) to release the dirty water reservoir.
2. Open the lid, then remove the 2 filters.
3. Use a cleaning brush (not included) to remove dirt and debris from the inside of the tank and around the corners.
4. Rinse and air-dry completely before next use.
5. Install the filters back into place, then close the lid securely.
6. Put the dirty water reservoir back into the RoboVac and close the top cover.



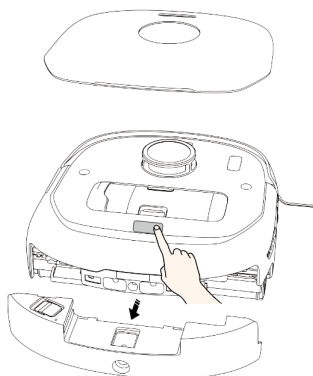
6.3 Replace the Roller Mop

1. Remove the top cover and take out the dirty water reservoir.
2. Flip the robot over, then push the red button at the side of the roller mop to release it.
3. Pull out the roller mop, and clean the debris.
4. Reinsert the roller mop.
5. Press the replacement brush down until it snaps into place.



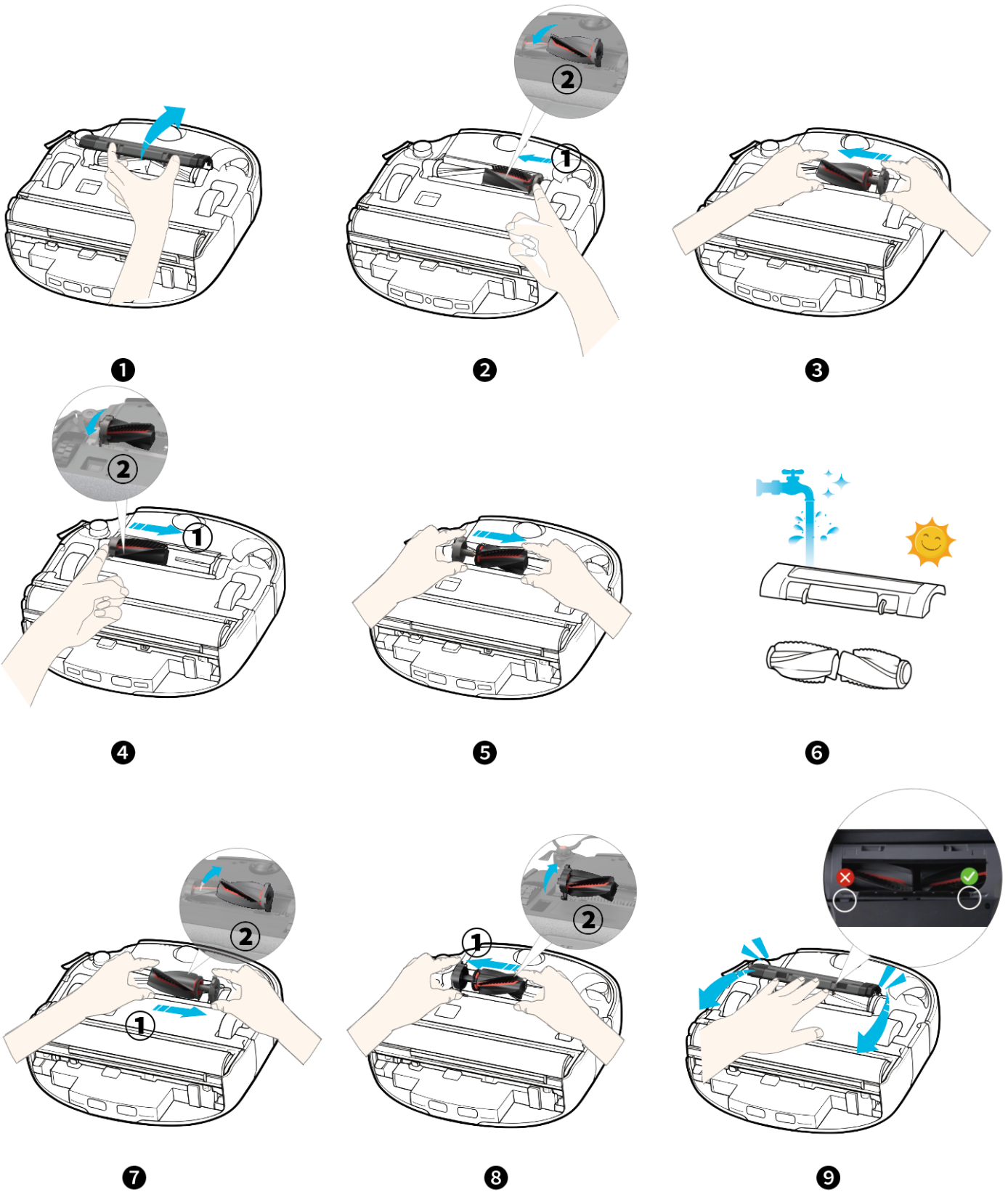
6.4 Clean the DuoSpiral™ Brushes

! Before turning the robot over, remove the dirty water reservoir first.



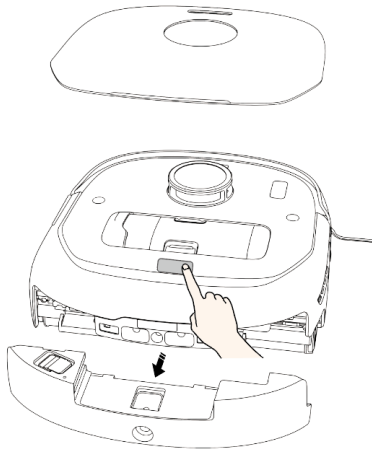
1. Press the release tabs to unlock the brush guard.
2. Push the side of one rolling brush inward and gently flip it up.
3. Gently twist and pull out the rolling brush.
4. Push the side of the other rolling brush inward and gently flip it up.
5. Gently twist and pull out the other rolling brush.
6. Rinse both rolling brushes and brush guard with running water. Air dry completely before next use.

7. Reinstall one side of the rolling brush and snap it into place.
8. Reinstall the other side of the rolling brush and snap it into place.
9. Press down to snap the brush guard into place.

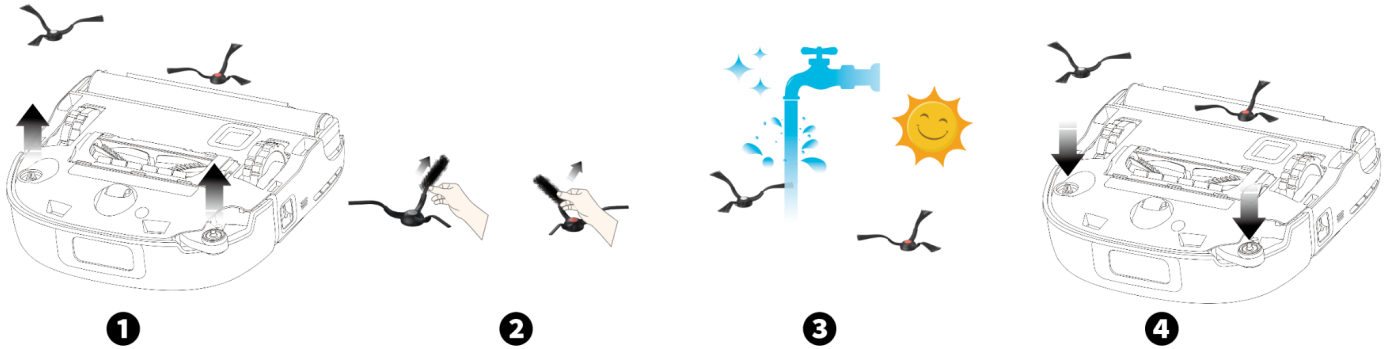


6.5 Clean the Side Brushes

 Before turning the robot over, remove the dirty water reservoir first.

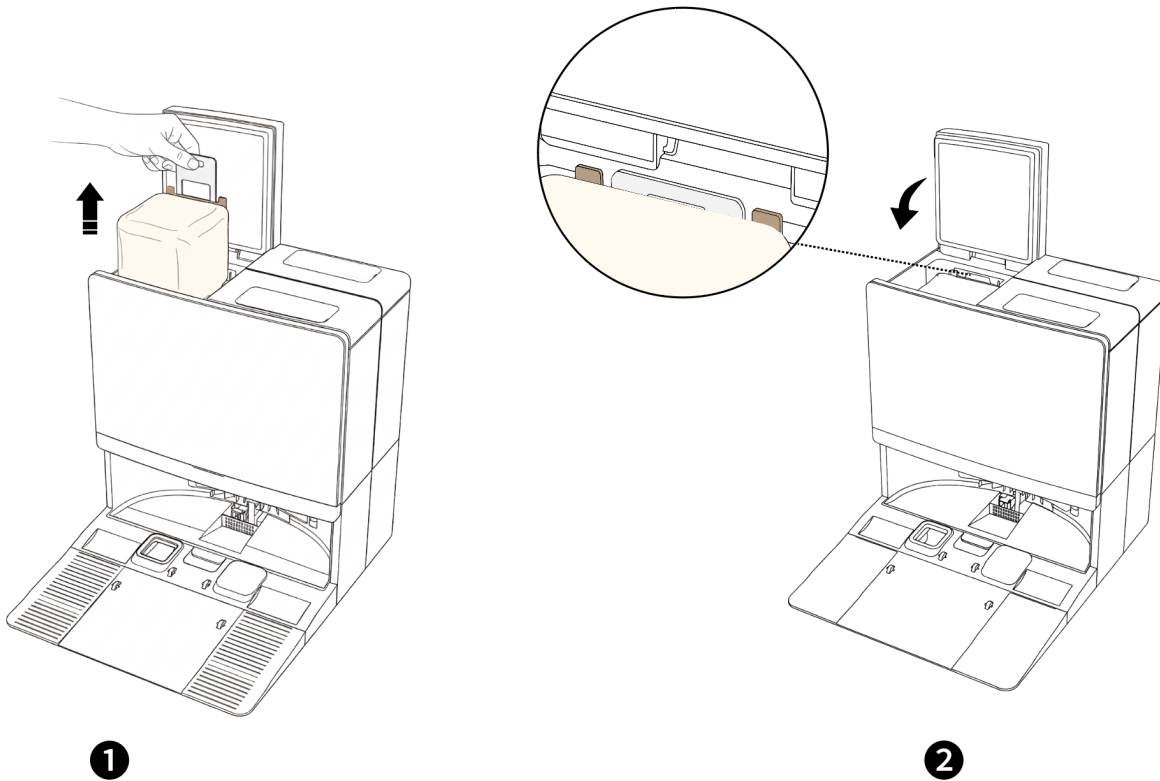


1. Pull to remove the side brushes.
2. Pull off any tangled hair between the brush and the mount.
3. Rinse and air-dry completely before next use.
4. Press to reinstall the side brush on the machine.



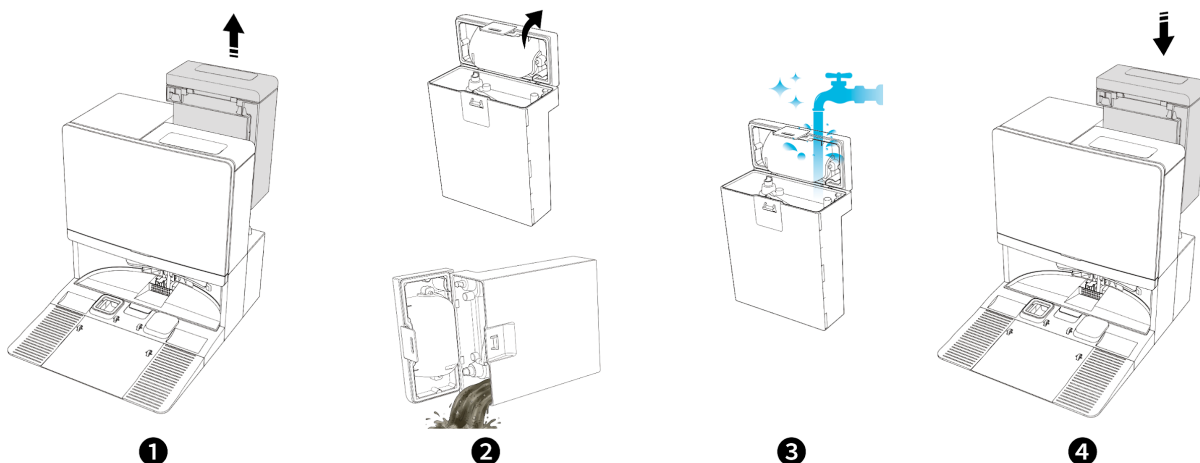
6.6 Replace the Dust Bag

1. Open the dust bag compartment on the station. Pull out and dispose of the sealed bag.
2. Install a new dust bag. Ensure the dust bag is fully inserted, then close the cover.



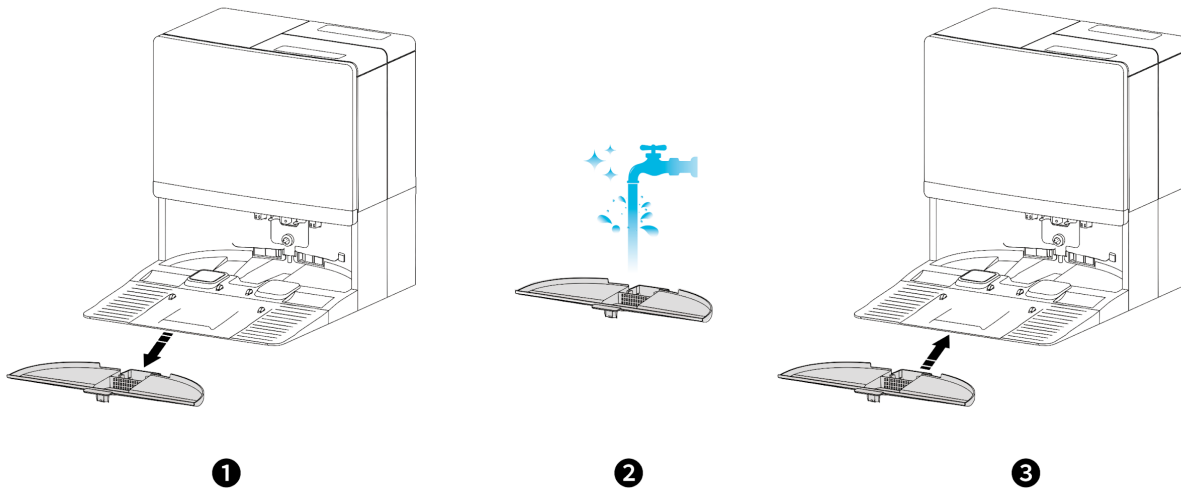
6.7 Clean the Dirty Water Tank

1. Take out the dirty water tank from the Omni Station.
2. Empty the dirty water tank.
3. Rinse thoroughly with running water.
4. Reinsert the tank into the station.



6.8 Clean the Filter Tray

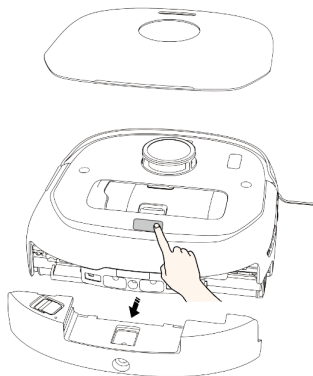
1. Remove the filter tray from the Omni Station.
2. Rinse the tray thoroughly with water.
3. Place the tray back into the station.



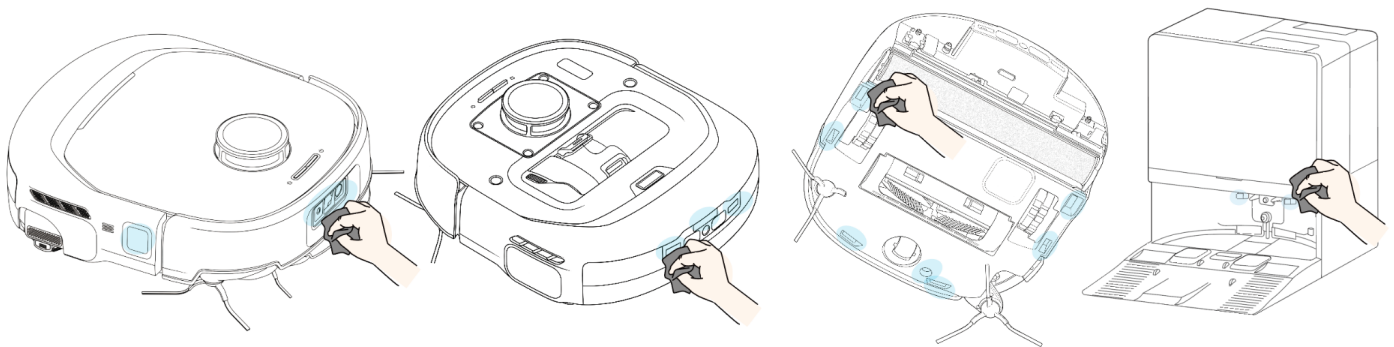
6.9 Clean the Sensors, Camera, and Charging Contacts

To maintain the best performance, clean the sensors and charging contact pins regularly.

⚠ Before turning the robot over, remove the dirty water reservoir first.



Dust off the cameras, sensors and charging contact pins with a soft cloth.



7. Troubleshooting

When an error occurs, refer to in-app instructions for solutions. If the problem persists, please contact support@eufy.com for help.

8. Specifications

Suction Power	35 kPa
Battery Capacity	5200 mAh
Runtime	Up to 188 minutes (quiet mode)
Charging Time	4 to 5 hours
Input Voltage	100 to 240 V, 50 to 60 Hz
Output	20 V / 1.2 A
Roller Mop Length	290 mm
Mop Downforce	16 N
Mop Extension	32 mm
Obstacle Clearance	30 mm
Carpet Clearance	26 mm
IP Rating	IPX4 (RoboVac only; the Omni Station is not water-resistant)
Water Resistance	Not rated. Do not expose to liquids beyond normal mopping operation.
Dust Bag Capacity	2.5 L
Clean Water Tank	2.5 L
Dirty Water Tank	2.4 L
Noise Level (Standard)	64 dBA
Wi-Fi	2.4 GHz

9. Customer Service

For support, FAQs, and troubleshooting guides:

- Website: www.eufy.com/support
- Email: support@eufy.com

10. Other Information

Network Configuration Instructions

Network Configuration Process:

By default, the device is configured via BLE (Bluetooth Low Energy) through the mobile app. If the BLE configuration fails, a button to try another configuration method (AP mode) will appear.

1. BLE (Bluetooth Low Energy) Configuration:

Trigger Condition:

Activate Bluetooth network configuration by pressing the device's reset button.

Status Description:

When the device is not yet connected to a network, it will automatically enable BLE broadcasting and activate BLE services to provide Bluetooth-based network configuration.

2. AP (Access Point) Configuration:

Trigger Condition:

Activate AP network configuration by pressing the device's reset button.

Status Description:

When the device is not yet connected to a network, it will broadcast an open (no password) and visible AP hotspot to provide network configuration via AP mode.

The device will:

- Listen to network configuration requests on TCP port 9668.

Note:

During the BLE and AP configuration processes, please ensure your network environment is stable and follow the instructions to complete the setup. If you encounter any issues, you can press the reset button again to restart the configuration process.