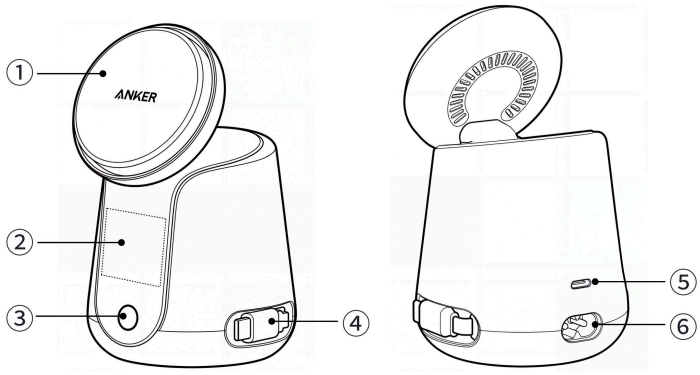
## At a Glance
- Retractable Cable Guide
## Charging Your Devices
- Wireless Charging
- Wired Charging
- Power Distribution
## Screen Display Guide
- Home Screen
- Port Power
- Remaining Charging Time
- Temperature Status
- Charging Mode
- Bluetooth Settings
- Device Recognition
## Bluetooth Connection
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## Anker Power App Features
- Device Page
- Charging Mode
- Screen Settings
- Device Language
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## Specifications
## FAQ
- Questions About Charging
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## Compliance Information

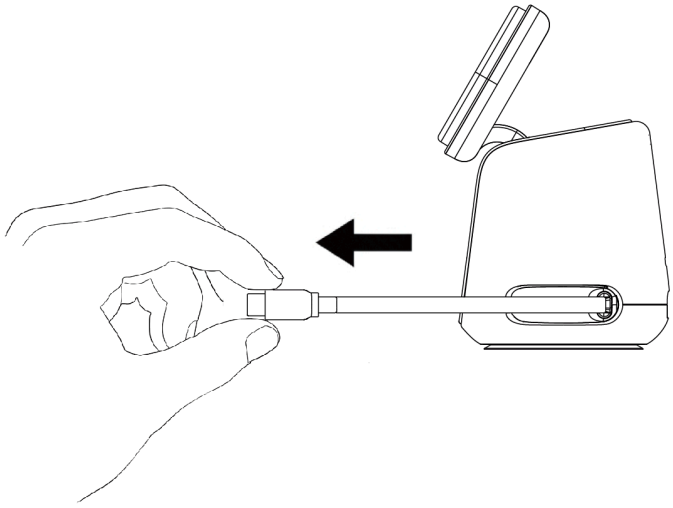
## At a Glance



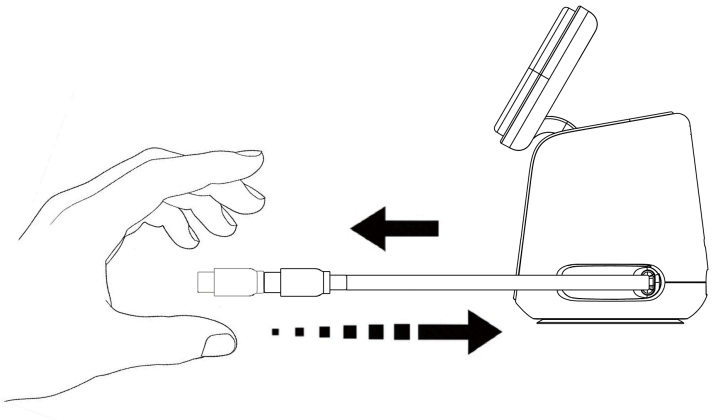

① Phone Charging Module (Designed for iPhone)
② Display (1.54")
③ Touch Button
④ Retractable Cable (1.2 m / 3.9 ft)
⑤ USB-C Port (Output Only)
⑥ AC Port

### Retractable Cable Guide

Extend the cable slightly beyond the desired length, then release it to lock it in place.



Gently pull the cable forward by no more than half an inch, then release it to auto-retract.



# Charging Your Devices

## Wireless Charging

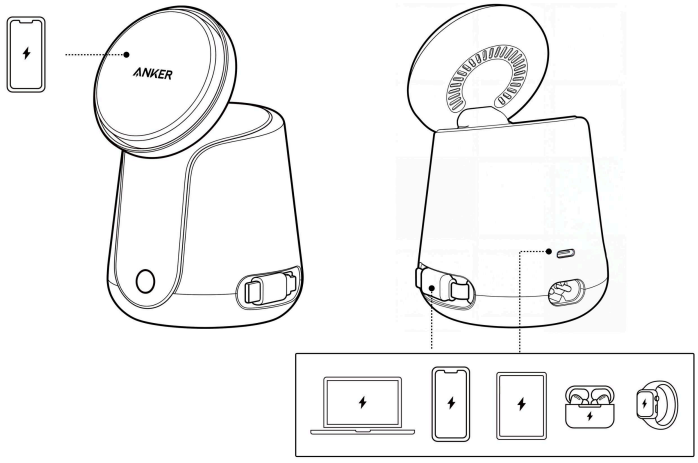
Place your iPhone on the Phone Charging Module. Supports Qi2.2, up to 25 W.

> The wireless charging pad is designed and optimized for iPhone charging.

## Wired Charging

Use the retractable cable (60 W max, 3A) or the rear USB-C port (30 W max) to charge:

- iPhone 18 Pro / 17 / 16 / 15 / 14 / 13 / 12 series
- iPad Pro / Air / mini
- MacBook Air / Neo series
- AirPods 1 - 5, AirPods Max, AirPods Pro 1 / 2 / 3
- Apple Watch Series 1 - 12 / Ultra
- Other USB-C devices, such as Switch, Kindle and power banks



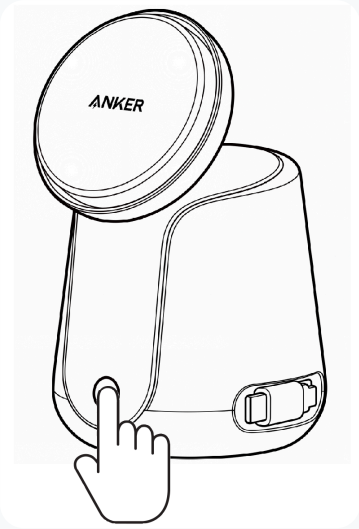

## Power Distribution

The maximum output depends on which ports are in use.

| Charging Setup | Ports in Use | Max Output |
|---|---|---|
| Single-Port Charging | Mag (wireless pad) | 25 W max |
| | C1 (retractable cable) | 60 W max |
| | C2 (rear USB-C port) | 30 W max |
| Two-Port Charging | Mag + C1 | 55 W max |
| | Mag + C2 | 55 W max |
| | C1 + C2 | 60 W max |
| Three-Port Charging | Mag + C1 + C2 | 55 W max |

Actual charging power depends on the connected devices and the charging mode.

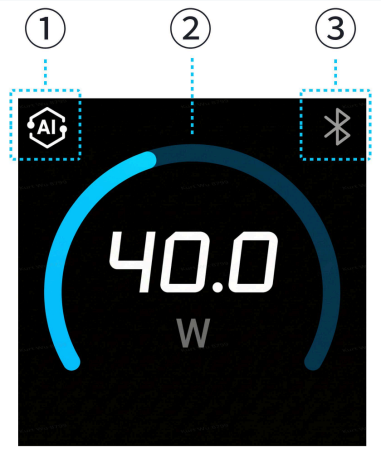
## Screen Display Guide




The 1.54" display is not a touchscreen. To operate the charging station, use the round touch button below the screen, as shown in the illustration.

- **Press once:** Switch pages
- **Press twice:**
  - Switch charging modes (on the Mode page)
  - Turn Bluetooth on / off (on the Bluetooth setting page)
- **Press and hold for 2 seconds:** Turn screen off
- **Press and hold for 7 seconds:** Reset Bluetooth connections
- **Press and hold for 15 seconds:** Factory reset

### Home Screen




**① Charging Mode**

The Charging Mode icon changes based on the mode you select.

| | |
|---|---|
| Fast Mode | Care Mode |

**② Current Total Power**

**③ Bluetooth Status**

The Bluetooth/Wi-Fi icon shows the current connection status.

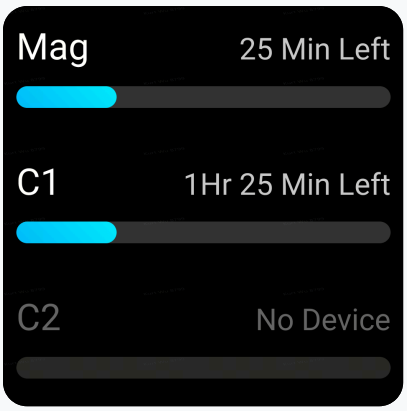
| | |
|---|---|
| Bluetooth connected | Bluetooth off |
| Bluetooth disconnected | Wi-Fi connected<br>*When connected to Wi-Fi, the Bluetooth icon becomes Wi-Fi icon. |

### Port Power




Displays the current output of each port.

## Remaining Charging Time

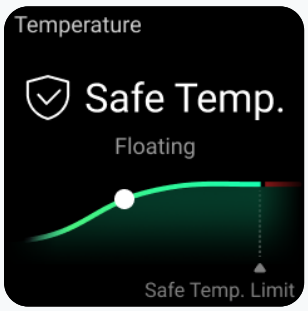



Displays the estimated time remaining until each connected device is fully charged, based on the current battery level and charging power.

This page appears only while a device is charging. Remaining time can be calculated only for iPhone. For other devices, the page shows the charging status instead.

## Temperature Status



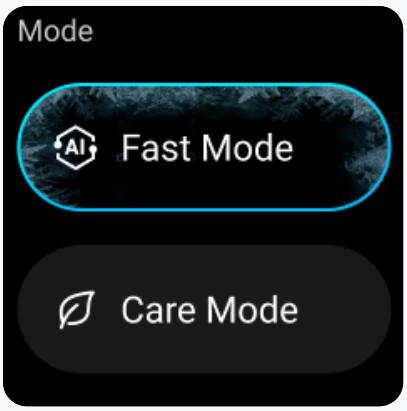




Displays the temperature status of the charging station.

The Safe Temp. Limit marker indicates the safety threshold of 77°C (170.6°F), in line with international standards. The charging station keeps operating at a safe temperature.

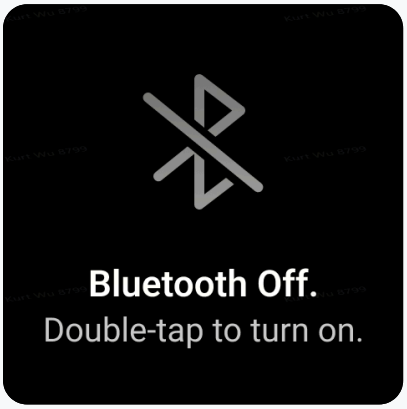
## Charging Mode




Double tap to switch between the charging modes. The selected mode is highlighted.

- Fast Mode: Power is allocated dynamically in real time and the wireless charging fan turns on for faster, more efficient charging.
- Care Mode: The wireless charging fan turns off and power is reduced (wireless up to 7.5 W, wired up to 20 W) for cool, quiet charging. Suitable for overnight charging.

## Bluetooth Settings




Displays the current Bluetooth status. Double tap to turn Bluetooth on or off.




When the charging station is connected to Wi-Fi, this page changes to the Wi-Fi status page.

## Device Recognition



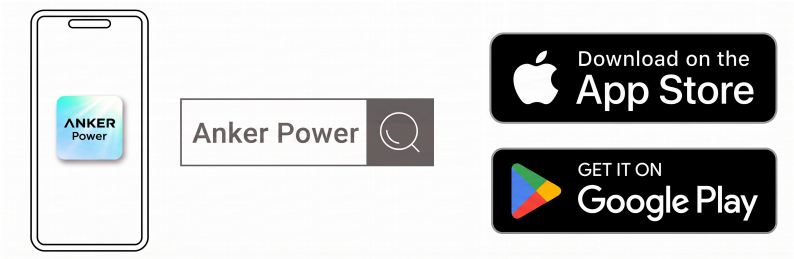

The animation appears only when you connect a device and disappears after playback. It shows the device's brand and model when recognized, or its brand only.

| Charging Connection | Brand and Model |
| --- | --- |
| Wireless Pad (Mag) | iPhone 12 and later (excluding iPhone SE and iPhone 16e) |
| Retractable Cable / USB-C Port | iPhone 12 and later, iPhone SE (3rd generation)<br>iPad (9th generation and later), iPad Air (4th generation and later), iPad mini (6th generation and later), iPad Pro 11-inch, 12.9-inch and 13-inch (2020 and later)<br>MacBook Air and MacBook Pro (2020 and later) |

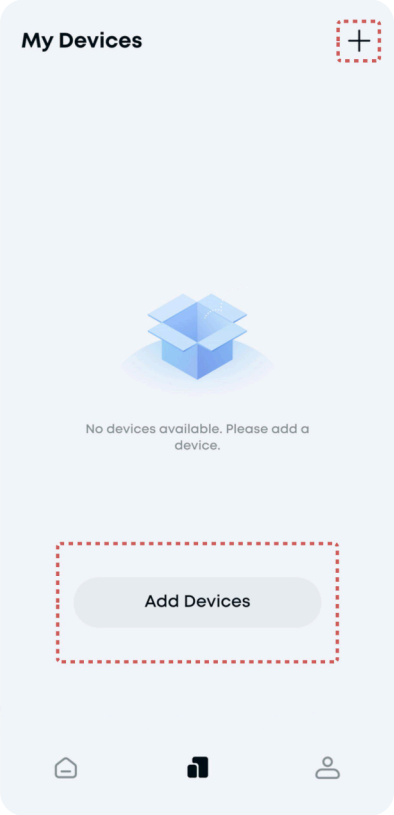
Device recognition does not determine charging compatibility. See Charging Your Devices for compatibility information.

## Bluetooth Connection

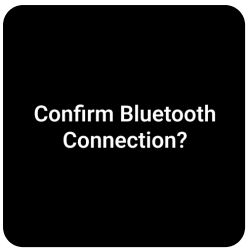
1. Tap here to download Anker Power App, and turn on Bluetooth on your phone.




2. Tap **[+]** or **Add Devices** on the app, then select **Anker MagStand Charging Station** when it is found. Follow in-app instructions to add the device.




3. When "Confirm Bluetooth Connection?" appears on the display, press the touch button to confirm.




**4.** Wait for "Bluetooth Connected" to appear on the display.




If pairing fails, check:

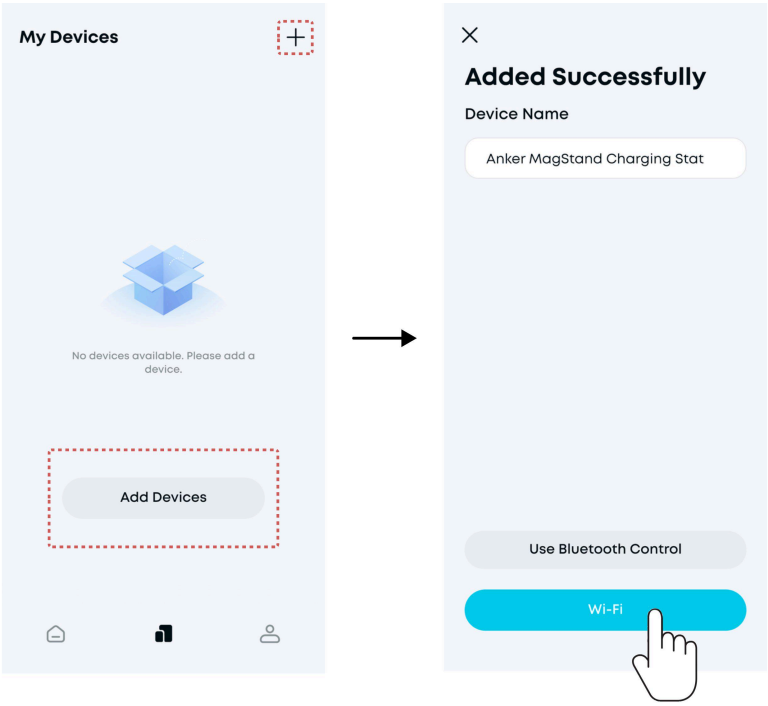
- The charger is powered on.
- Bluetooth is enabled on your phone.
- The charger is near your phone.

## Wi-Fi Connection

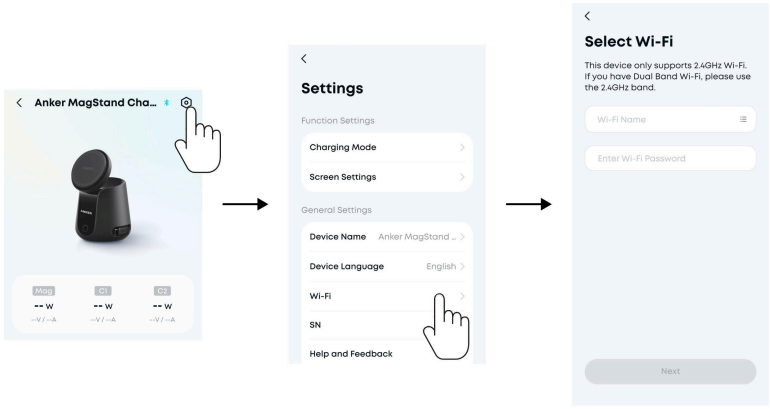
Connect the charging station to Wi-Fi to enable more features, such as Weather Clock and AI Clock.

> Only 2.4 GHz Wi-Fi networks are supported.

Tap **[+]** or **Add Devices** in the app and follow the prompts to pair the charging station. On the “Added Successfully” screen, tap **Wi-Fi** to set up the connection.




If the device is already connected to Bluetooth, tap the **Setting** icon > **Wi-Fi** on the device page, and follow in-app instructions to complete setup.

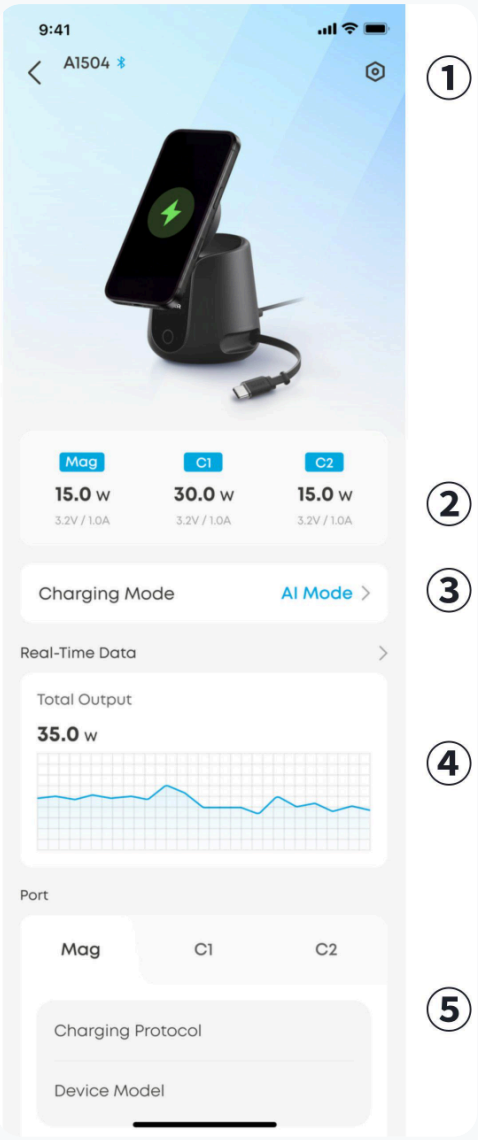



If the charging station won't connect to Wi-Fi, check the following:

- **Network settings:** Make sure the Wi-Fi name and password are correct. Passwords are case-sensitive. Only 2.4 GHz networks are supported, so turn on the 2.4 GHz band on your router and use WPA2 or higher encryption.
- **Connection limit:** Make sure your router or phone hotspot has not reached its maximum number of connected devices.
- **Signal:** Keep the charging station within 10 meters (33 ft) of the router, away from walls and large appliances. Use a Wi-Fi extender if needed. On a mesh network, connect to the strongest access point.
- **Router:** Restart the router and try again.
- **Hotspot test:** Turn on a 2.4 GHz hotspot on your phone and connect the charging station to it. If it connects, the charging station is fine and the issue is with the router settings.
- **Reset:** If it still won't connect, press and hold the touch button for 15 seconds to reset Bluetooth and Wi-Fi, then set up the connection again in the app.

# Anker Power App Features

## Device Page




① Settings

② Real-Time Charging Data

③ Total Output and Power Curve

- Tap to See Per-Port Graphs

④ Charging Modes

⑤ Charging Protocol and Device Model

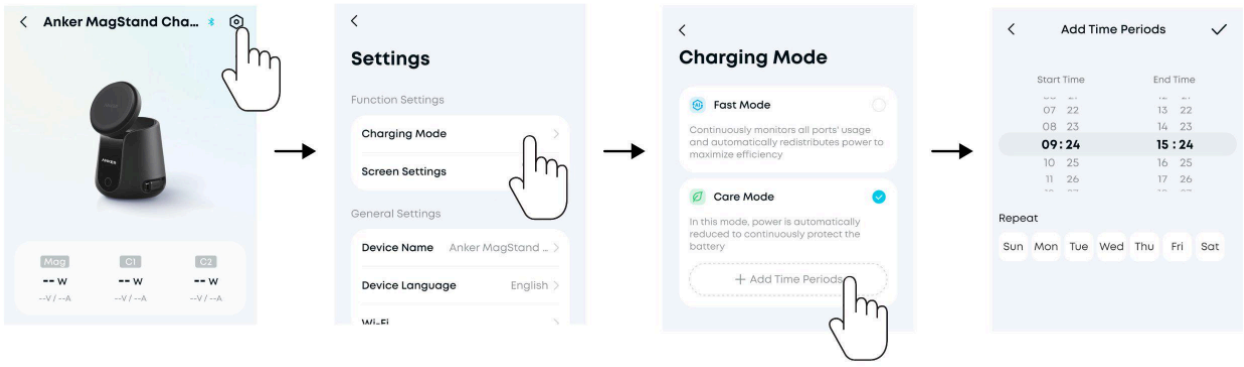
## Charging Mode

Tap **Charging Mode** and select your preferred mode.

You can also schedule up to three tasks to automatically activate Sleep Mode. Tap **Add Time Periods** and configure the following settings:

① Time: Set the time of day when Sleep Mode activates.

② Repeat: Select the days of the week to repeat the task.



## Screen Settings

Tap the **Settings** icon > **Screen Setting** to configure the following settings:

① Screen Brightness: Drag the slider to adjust the screen brightness.

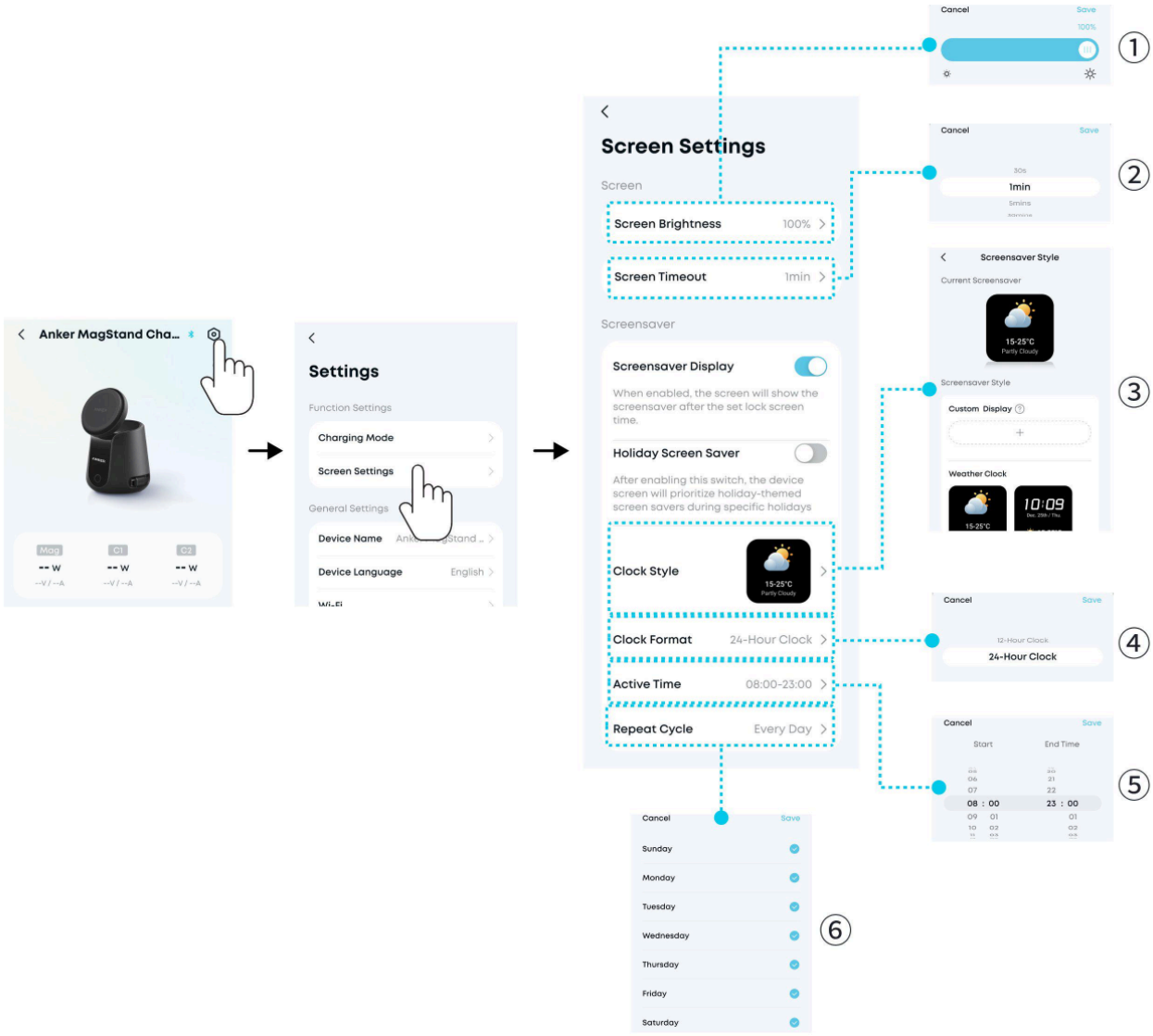
② Screen Timeout: Select how long the screen stays on with no interaction. When the time is up, the screen switches to the screensaver.

③ Clock Style: Select your preferred screensaver. The current screensaver is shown at the top of the Screensaver Style page, with the available styles listed below.

④ Clock Format: Select 12-hour or 24-hour format.

⑤ Active Time: Set the start and end time of day during which the screensaver is active.

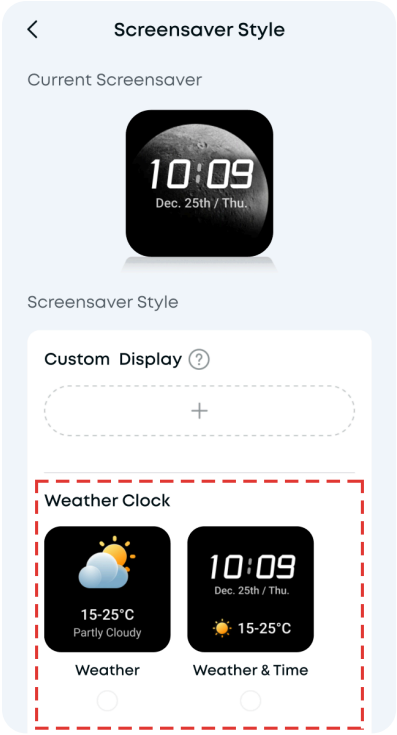
⑥ Repeat Cycle: Select the days of the week on which the screensaver should appear.




In **Screensaver**, you can customize the clock style and time format to personalize your charging station's display.

- Weather Clock and AI Clock require Wi-Fi. See Wi-Fi Connection for instructions.

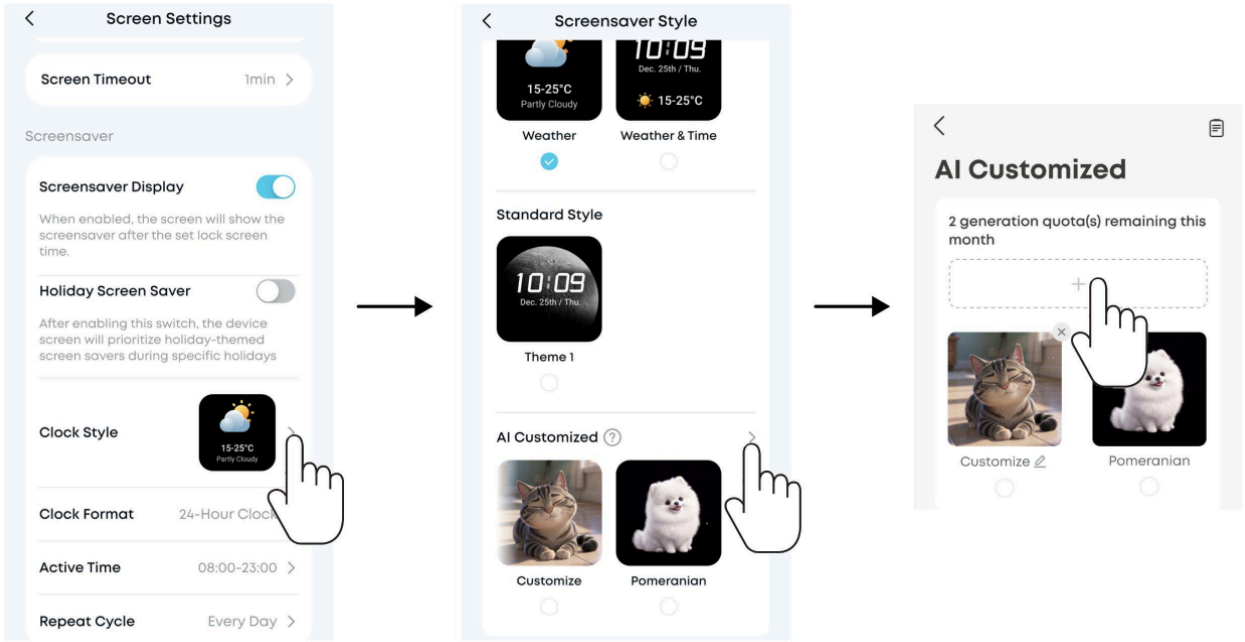
- **Weather Clock**
  - Shows the time, location, weather and temperature.
  - Allow location access when prompted. The weather updates within 1 hour after your location updates.




- **AI Customized**

Choose a built-in pet screensaver, or upload a photo of your own pet and select a style to create a personalized one.

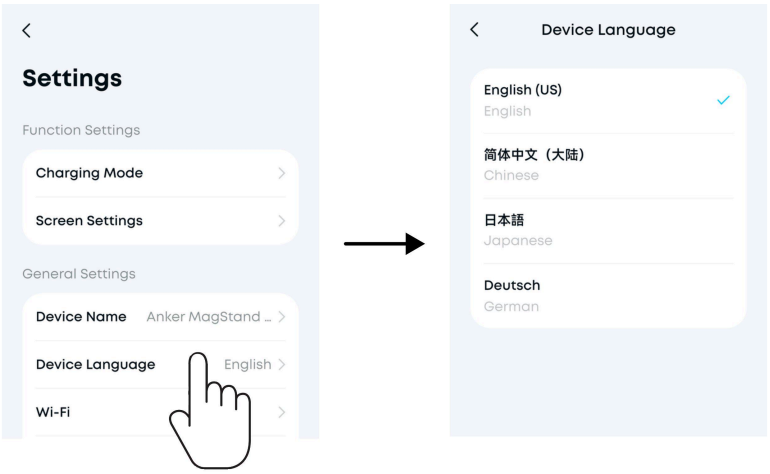
1. Tap the **Settings** icon > **Screen Setting** > **Clock Style**.
2. Scroll down to **AI Customized**.
3. Choose your screensaver:
   - **Built-in pet:** Tap the pet you want to use. A check mark shows the one currently selected.
   - **Your own pet:** Tap **>** next to **AI Customized**, tap **+**, and follow the in-app instructions.




- AI generations are limited each month. The remaining quota is shown at the top of the AI Customized page.
- Use a clear, well-lit photo of your pet's face. Cats, dogs and other pets are supported. Photos of people or non-pets can't be used.

## Device Language

Tap **Device Language** and choose your preferred language.




## Feature Availability

The table below shows which features are available without the app, via Bluetooth, or via Wi-Fi.

| Feature | Without the App | Bluetooth + App | Wi-Fi + App[1] |
|---|---|---|---|
| Mode switching | ✓ | ✓ | ✓ |
| View device information and status | ✓ | ✓ | ✓ |
| View charging curve | — | ✓ | ✓ |
| Set screen timeout | — | ✓ | ✓ |
| Set Care Mode schedule | — | ✓ | ✓ |
| Change screen language (CN/EN/JP/DE) | — | ✓ | ✓ |
| Screen brightness | — | ✓ | ✓ |
| Firmware update | — | ✓ | ✓ |
| Set clock screensaver | — | ✓ | ✓ |
| Set custom screensaver | — | ✓ | ✓ |
| Set pet screensaver | — | — | ✓ |
| Set weather screensaver | — | — | ✓ |

✓ = Supported. — = Not supported. [1] A registered account is required for Wi-Fi connection.

## Specifications

| | |
|---|---|
| Total Wattage | 60W Max |
| Input | 100 - 240V~, 1.5A, 50 - 60 Hz |
| Output | 1-Port:<br>Phone: 25W Max<br>USB-C1: 5V⎓3A / 9V⎓3A / 12V⎓3A / 15V⎓3A / 20V⎓3A (60W Max)<br>USB-C2: 5V⎓3A / 9V⎓3A / 12V⎓2.5A / 15V⎓2A (30W Max)<br>2-Port: 60W Max<br>3-Port: 55W Max<br>Total: 60W Max |

## FAQ

### Questions About Charging

**1. Why isn't my phone's real-time wireless charging power reaching 25W?**

If the real-time wireless charging power shown on the screen doesn't reach 25W, here are some possible reasons:

- **Your device doesn't support 25W wireless charging.** The charging station is compatible with the iPhone 12 - 18 series. iPhone 12 - 15 models support up to 15W, while iPhone 16 - 18 models support up to 25W. However, the iPhone 16 and iPhone 16 Pro support up to 22W, and the iPhone 17 Air supports up to 20W. The iPhone SE does not support wireless charging. If you're using an iPhone 16 series model, make sure it's running iOS 26 or later. Maximum charging power depends on your phone's capabilities.
- **Your phone's battery level isn't low.** Charging power varies throughout the charging process. It's generally higher when the battery level is low and automatically decreases as the battery charges to help protect battery health.
- **Your phone case is too thick.** Wireless charging supports cases up to 2.5 mm thick. Thicker cases may reduce charging power.
- **You're using Care Mode instead of Fast Mode.** Care Mode reduces charging power to help keep your phone cooler and protect battery health. Wireless charging power is limited to 7.5W in Care Mode.

**2. Why doesn't the retractable cable reach 60W when charging a single device?**

If the retractable cable doesn't reach 60W when charging a single device, here are some possible reasons:

- Your device doesn't support 60W charging.
- Your device doesn't currently require 60W of charging power. Charging power varies throughout the charging process and generally decreases as the battery level increases. Your device's advertised charging wattage is its maximum, not a constant charging rate.
- The built-in retractable cable supports up to 3A. If your device requires a 5A cable to achieve 60W charging, it may not reach 60W with the built-in cable.

### 3. Is it normal for the device to get warm while charging?

**The Charging Station During Charging:** It's normal for the charging station to warm up during use due to internal operation and energy conversion. The product undergoes rigorous safety testing and features Anker's ActiveShield 5.0 temperature protection to help maintain safe operating temperatures.

**The Charging Station When Idle:** When plugged in but not charging a device, the charging station still powers basic Bluetooth and display functions in low-power mode. Slight warmth is normal during operation. If you notice excessive heat or other issues, contact Anker customer support.

**Your Phone During Charging:** It's normal for your phone to feel warm while charging, especially in Fast Mode or when you're using it during charging. Avoid power-intensive activities while charging to reduce heat. The charging station features Anker's ActiveShield 5.0 temperature protection. If you notice excessive heat or any other issues, contact Anker customer support for assistance.

### 4. Why does charging briefly stop?

The charging station uses smart dynamic power allocation. When you connect or disconnect a device, the product redistributes power across its charging outputs. During this process, charging may pause for about one second while the device renegotiates power. Charging then resumes automatically without damaging the battery.

Tip: If you need uninterrupted charging, such as when using a laptop to transfer data, connect all your devices before starting or avoid connecting and disconnecting devices during use.

### 5. Can this device charge an Apple Watch?

This charging station doesn't have a built-in Apple Watch charging module. To charge your Apple Watch, connect a compatible Apple Watch charging cable to the USB-C port.

## Questions About the App

### 1. Do I need to log in to the app to use this product?

You can use the app's basic features as a guest without logging in. However, features that require Wi-Fi, such as the weather and pet screensavers, require you to log in to your account.

### 2. What should I do if Bluetooth pairing fails?

Bluetooth pairing may fail if too many Bluetooth devices are nearby.

- Make sure Bluetooth is enabled on your phone, and place your phone close to the charging station.
- Move to an area with fewer Bluetooth devices and try again.
- Press and hold the button for 7 seconds to reset Bluetooth, then try pairing again.

### 3. What should I do if my device won't connect to Wi-Fi?

- **Check Your Network Settings**
  - Make sure the Wi-Fi network name (SSID) and password you entered are correct. Passwords are case-sensitive and may contain special characters and spaces.
  - The charging station supports only 2.4 GHz Wi-Fi. Make sure your router's 2.4 GHz band is enabled and uses WPA2 or a newer supported security protocol.
  - Check whether your router or phone's hotspot has reached its maximum number of connected devices.
- **Improve the Wi-Fi Signal**
  - Place the charging station within 33 ft (10 m) of your router and minimize obstacles, such as walls and large appliances, to reduce signal loss.
  - If the charging station must remain in a fixed location, consider using a Wi-Fi extender to improve signal strength.
  - If you're using a mesh network, connect the charging station to the access point with the strongest signal to avoid unstable connections.
- **Reset the Charging Station's Network Settings**
  - If the charging station still won't connect, press and hold the round button below the screen for 15 seconds to reset Bluetooth and Wi-Fi. Once the button starts flashing, reconnect to Wi-Fi through the Anker Power app.
- **Troubleshoot Your Router**
  - Restart your router and try connecting again.
  - Temporarily enable a 2.4 GHz hotspot on your phone and try connecting the charging station to it. If the charging station connects successfully, the issue may be related to your router's settings.

### 4. What should I do if the firmware update fails?

- Make sure your network connection is stable. Keep the charging station close to your phone and leave the Anker app open until the update is complete. The update usually takes 7 to 10 minutes.
- Do not turn off Bluetooth, use the charging station to charge other devices, or touch its screen during the update.
- If the update still fails, contact Anker customer support. You can also upload diagnostic logs through the app's Settings menu to help the development team troubleshoot the issue.

## Other Questions

### 1. What should I do if the base isn't stable?

The base features a non-slip silicone pad for added stability. Be sure to remove the protective film from the bottom before use, as leaving it on will reduce the pad's grip.

If dust buildup reduces the silicone pad's grip over time, wipe it with a damp cloth to restore its effectiveness.

**2. Why does the charging station make noise?**

The wireless charging pad features a built-in fan for active cooling, which helps reduce heat and maintain high-power charging for longer. Some fan noise during operation is normal.

Fan noise remains below 25 dB, which is lower than the World Health Organization's recommended 30 dB level for sleeping environments.

If you're sensitive to fan noise, switch to Care Mode to turn off the fan.

**3. Why isn't the correct time displayed on the screensaver?**

The screensaver clock must be synchronized through the Anker app to display the correct time.

If the charging station is connected only via Bluetooth, the clock will need to be synchronized again through the app after a power outage.

If the charging station is connected to Wi-Fi, it will automatically reconnect and synchronize the time once power is restored.

**4. Does MagStand Charging Station have a built-in battery or work as a power bank?**

No, it does not have a built-in battery or function as a power bank. It must be connected to a power outlet to charge your devices.

## Compliance Information

**UK PSTI Statement**

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: https://passport.anker.com/uk/psti-related

**Australian Smart Device Security Statement**

Hereby, Anker Innovations Limited declares that this device is in compliance with the Cyber Security (Security Standards for Smart Devices) Rules 2025. For the Statement of Compliance, visit the website: https://passport.anker.com/au/ssfsd-related