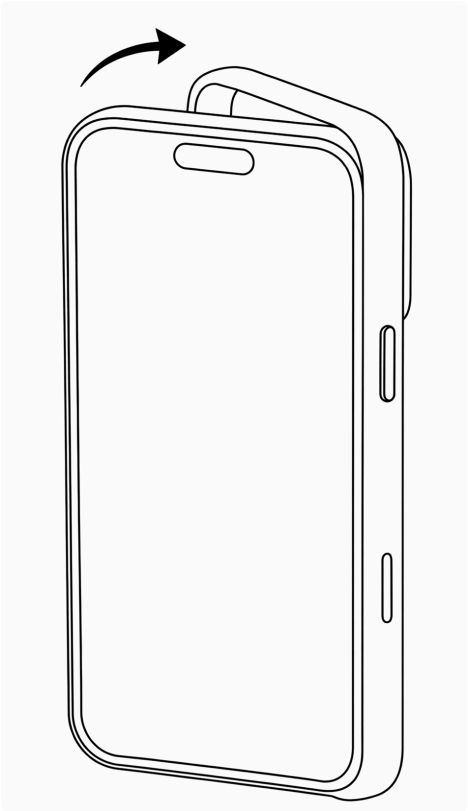
Installation

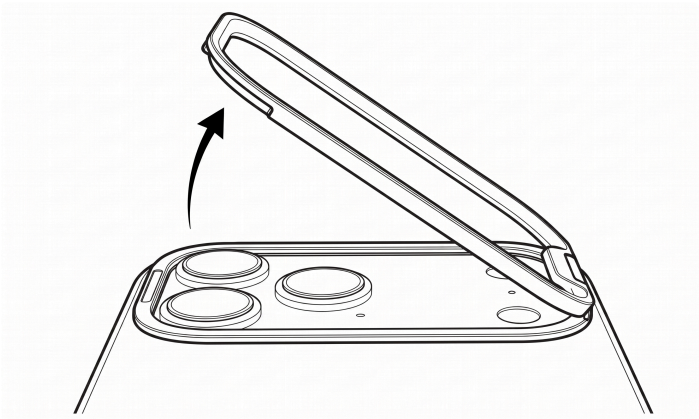
Step 1: Installing Your Phone Case

Align your phone with the case and gently press along the edges until it snaps securely into place. Make sure all corners and sides fit snugly.



Step 2: Using the Lens Stand

Rotate the lens stand from left to right to open it for hands-free viewing. To close it, rotate the stand back to its original position.



Material and Care

Fabric Material Information

This case features a woven nylon and polyester fabric that offers excellent resistance to wear and pilling, along with a soft, comfortable feel for everyday use. Avoid contact with sharp or hard objects.

- **Light Scratches and Surface Marks:** Minor scratches and surface marks may appear during normal use and gradually become less noticeable over time. Light marks may also appear from contact or friction with magnetic accessories. These marks can be reduced or removed by gently cleaning the surface with a damp cloth.
- **Deep Scratches and Dents:** Contact with sharp or hard objects may cause permanent damage or deformation to the fabric fibers. Deep scratches may become less noticeable with cleaning and continued use, but the damage cannot be fully repaired.

Cleaning Instructions

To clean the case or reduce the appearance of surface marks, remove your phone from the case first.

1. Mix 1 teaspoon (5 mL) of liquid laundry detergent with 1 cup (250 mL) of water in a clean container.
2. Dip a lint-free cloth into the solution, wring out the excess liquid, and gently clean the case surface for approximately 1 minute.
3. Use another cloth lightly dampened with clean water to remove any remaining detergent.
4. Gently dry the case with a soft, dry, lint-free cloth to remove excess moisture.

With regular use, the fabric fibers may gradually contract, changing the material's original appearance and showing signs of wear. Some surface scratches may also become less noticeable over time.

FAQ

Wireless Charging Compatibility

Q1: Why does wireless charging stop, cause my phone to heat up, or display an error when the case is on?

The case has a 2.6 mm-thick backplate. Wireless charging performance depends on proper alignment and case thickness. If your charger requires a thinner case (less than 2.5 mm) or cannot align properly with your phone, charging may be interrupted, your phone may become unusually warm, or foreign object detection (FOD) may be triggered, stopping the charging process.

These issues may result from a compatibility mismatch between the case and your wireless charger rather than a defect in the case.

To troubleshoot:

1. Make sure your phone is centered on the charger's charging coil.
2. If using an in-car wireless charger, adjust the phone's position to improve alignment.
3. If the issue persists, remove the case and try charging again.

Q2: Which wireless chargers and power banks are compatible?
This case is designed for use with magnetic (MagSafe) wireless chargers and power banks. For proper compatibility, magnetic charging accessories must support a case thickness of 2.6 mm.

Compatibility is not guaranteed with chargers or wireless power banks that require a case thinner than 2.5 mm. Check your charger's user manual or product page for the supported case thickness before purchasing.

Q3: Why is the case 2.6 mm thick?
The 2.6 mm thickness is designed to balance drop protection and everyday comfort without compromising protective performance.

Some wireless chargers have specific thickness requirements, so we have included this measurement on the product page to help you check compatibility. We will continue to improve the balance between protection, thickness, and charging compatibility in future products.

Q4: Can I use non-magnetic wireless chargers, including in-car wireless chargers?
No. Non-magnetic wireless chargers, including many in-car models, are generally not compatible with this case. If you need to use one, try centering your phone on the charging coil or removing the case before charging.

Q5: Is it normal for my phone to get warm during wireless charging?
Yes. It is normal for your phone to become slightly warm during wireless charging.

Lens and Camera

Q1: Can the lens stand be used in portrait orientation?
No. The lens stand supports landscape viewing with an opening angle of up to 180°, but it does not support portrait orientation.

Q2: Which camera lens protectors are compatible?
Two types of camera lens protectors are supported:

1. Eagle Eye-style individual lens protectors.
2. Full-coverage camera lens protectors that are less than 1.3 mm thick.

Q3: Does the camera button on the case support focal length adjustment?

Yes, focal length adjustment is supported.

*Compatible models: Pro case for iPhone 18 Pro/17 Pro; Pro Max case for iPhone 18 Pro Max/17 Pro Max.